

WYRE FOREST DISTRICT COUNCIL

**DRIVING LICENCE CONDITIONS**

1. A driver of a hackney carriage or private hire vehicle when standing or plying for hire shall not, by calling out or otherwise, importune any person to hire such carriage or vehicle and shall not make use of the services of any other person for the purpose.
2. The driver of a hackney carriage or private hire vehicle shall behave in a civil and orderly manner and shall take all reasonable precautions to ensure the safety of persons conveyed in or entering or alighting from the vehicle.
3. The driver of a hackney carriage or private hire vehicle who has agreed or has been hired to be in attendance with the carriage or vehicle at an appointed time and place shall, unless delayed or prevented by some sufficient cause, punctually attend with such carriage or vehicle at such appointed time and place.
4. The driver of a hackney carriage or private hire vehicle when hired to drive to any particular destination shall, subject to any directions given by the hirer, proceed to that destination by the shortest available route.
5. A driver of a hackney carriage or private hire vehicle shall not convey or permit to be conveyed in such carriage any greater number of persons than the number of persons specified on the plate affixed to the outside of the carriage or vehicle.
6. The driver of a hackney carriage or private hire vehicle shall, when standing, plying or driving for hire, wear the badge allocated to him in such a position and manner as to be plainly and distinctly visible.

7. The driver of a hackney carriage or private hire vehicle so constructed as to carry luggage shall, when requested by any person hiring or seeking to hire the carriage,:
  - (a) convey a reasonable quantity of luggage
  - (b) afford reasonable assistance in loading and unloading
  - (c) afford reasonable assistance in removing it to or from entrance of any house, station or place at which he may take up or set down such person.
  
8. Every driver of a hackney carriage who shall knowingly convey in the carriage the dead body of any person shall immediately notify the fact to the Planning, Health and Environment Division.
  
9. The driver shall within forty-eight hours of the happening advise the Council's Environmental Health and Licensing Manager of any accident or occurrence or disease which would affect or impair his ability to drive a hackney carriage or private hire vehicle.
  
10. Group 2 medical standards (as defined by 'A guide for Medical Practitioners', DVLA), will apply to all Hackney Carriage and Private Hire vehicle drivers. Applicants must provide proof from a medical practitioner that they meet this standard before being granted a licence. Licensed drivers will be required to undergo a medical if the Council officers are concerned over their medical fitness and under these circumstances, medical fees may be refunded.

***Qualifying Conditions and Group 2 Entitlement for drivers of Hackney Carriage or Private Hire vehicles with Insulin treated Diabetes who wish to apply for C1/C1E entitlement.***

***Drivers will not be entitled by law to hold Category D1 Mini buses.***

***Qualifying Conditions drivers will be required to meet:***

- ***Drivers must have had no hypoglycaemic attacks requiring assistance whilst driving within the previous twelve (12) months.***
  
- ***Drivers will not be able to apply for category C1 or C1E entitlement until their condition has been stable for a period of at least one (1) month,***
  
- ***Drivers must regularly monitor their condition by checking their blood glucose levels at least twice daily and at times relevant to driving. It is recommended that memory chip meters are used for such monitoring***

- **Drivers must arrange to be examined every twelve (12) months by a hospital consultant, who specialises in diabetes. At the examination the consultant will require sight of their blood glucose records for the last three (3) months.**
  - ***Drivers must have no other condition, which would render them a Danger when driving C1 Vehicles.***
  - ***Drivers will be required to sign an undertaking to comply with the directions of doctors(s) treating the diabetes and to report immediately to DVLA and the Licensing Authority any significant change in their condition.***
11. All drivers of wheelchair accessible vehicles are required to show competence in the loading and unloading of wheelchairs either by the completion of a suitable training course approved by the Council or by a suitable length of practical experience with the vehicle involved.
12. Drivers shall operate to a published complaints procedure that has been approved by the Council and deals with customer complaints and dispute resolution and expected standards of service; copies must be available for use of customers and procedures must be used when dealing with a complaint.