### **AGENDA ITEM NO.**

#### WYRE FOREST DISTRICT COUNCIL

# COUNCIL MEETING 16<sup>th</sup> July 2008

### **ICT Strategy**

| OPEN / EXEMPT            |  |
|--------------------------|--|
| COMMUNITY STRATEGY THEME |  |
| CORPORATE PLAN THEME:    | A well run and responsive Council        |
| KEY PRIORITY:            | Improving efficiency and value for money |
| CABINET MEMBER:          | Nathan Desmond                           |
| RESPONSIBLE OFFICER:     | Head of Human Resources                  |
| CONTACT OFFICER:         | Dave Bradbury, ICT Manager               |
| APPENDICES               |  |

# 1. PURPOSE OF REPORT

1.1 To seek Council's approval of the ICT Strategy 2008 – 2011.

# 2. RECOMMENDATION

2.1 The Council is asked to DECIDE that: The ICT Strategy 2008 – 2011 be approved.

2.2

#### 3. BACKGROUND

- 3.1 ICT Strategy 2005 2008
- 3.2 SOCITM Consulting Single site ICT Strategy

#### 4. KEY ISSUES

- 4.1 The previous ICT strategy has now expired.
- 4.2 The new strategy has to address 3 major issues to ensure appropriate technology and funding is available to :-
  - manage the significant on-going requirements of maintaining the ICT infrastructure and systems that have built up over the past 28 years.
  - enable the delivery of savings and efficiencies.

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- prepare for the move towards centralised office accommodation.
- 4.1. The strategy builds on recommendations from SOCITM consulting.
- 4.2. Continuing with the existing ICT budget is not an option. Current ICT budgets are based on historic capacities and will not cope with anticipated growth and technological advancements.
- 4.3. Significant and regular funding is required to avoid deterioration in the ICT infrastructure and to ensure security, resilience and business continuity is maintained.
- 4.4. The ICT strategy will enable savings and efficiencies to be made by the introduction of :-
  - A corporate Information System (CIS)
  - Electronic Document Records Management (EDRMS)
  - Flexible working covering all types of no fixed office working i.e. home working, mobile working etc.
  - > Self service to be used by customers and employees to simplify secure access to information and to carry out transactions i.e. applications, bookings etc.
  - > E-procurement
- 4.5. The ICT strategy will assist with the preparation for centralised office accommodation by putting in place technology that will help to reduce the amount of office space required. It will also reduce the number of servers and prepare the existing storage and backup provision in advance of the new environment.

4.6.

5. FINANCIAL IMPLICATIONS

5.1

6. LEGAL AND POLICY IMPLICATIONS

6.1

7. RISK MANAGEMENT

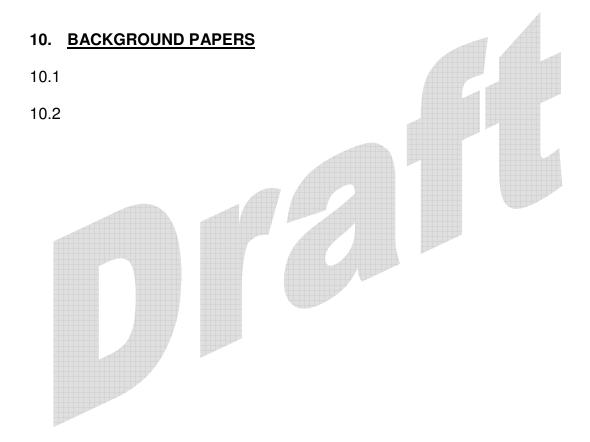
7.1

8. **CONCLUSION** 

8.1

9. CONSULTEES

9.1



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