Agenda Item No. 9.2 **Appendix A**

strategy for **Kidderminster Town Centre**



Make a difference to Kidderminster's development









supported by 🚯 Wyre Forest District Council

There is a new impetus behind helping Kidderminster Town Centre. Many town centres throughout the UK now have professional management teams in place (see www.atcm.org)

We need more businesses to get involved and work with the authorities in Kidderminster to actively manage the town

centre and ensure it remains a good place to do business.

This is the final year of the current Town Centre Partnership

Business Plan and this is your chance to have a say on its

future. An 'Issues & Options Paper' has been produced to

How is your town centre managed?...from litter to

above all - customer focused!

business.

more effectively!

review the current arrangements and set out some thoughts on the future... the main conclusion being the need to change!

entertainment we want to work with you to make sure that

Kidderminster is welcoming, safe, friendly, tidy, attractive and

A Town Centre Strategy will provide a way forward - we need

help to I.D. the key issues and opportunities facing the town

and develop priorities that are relevant and responsive to

Please get involved and help manage your town

What key issues need to be tackled?

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Warm Welcome

Quality Streets & Spaces

- Providing quality streets and squares that make the town centre
- Street furniture to compliment attractive streets and increase
- Cultural and physical landmarks public art and lighting strategy.
- Open and green spaces where people can sit an relax.
- Multi-functional events spaces
- Making more of the canal & rivers.



Attractive shop fronts

- Window dressing of empty shops to reduce their negative impact. Grant support
- Advertising space for local businesses.

• Providing an 'anchor' development in the Worcester Street/Bromsgrove Street area to complete a 'circuit' with Weavers Wharf.

Do you want to have a say on the future of business in **Kidderminster?** What's in it for your business?

- Have your say on the key decisions affecting business in the town centre.
- Provide a forum to discuss your concerns with real influence to resolve them
- Be part of a strong, collective voice with a direct link to Councils and decision makers
- Work in partnership to help deliver the ReWyre Initiative and the regeneration of the town.



Accessible Town

- Reducing the barrier affect of the ring road providing surface level crossings



- **Businesses get Involved**
- Help decide how Town Centre Improvements funding

Marketing

- Marketing the town to potenial customers and investors including the InKidderminster magazine and town centre website.
- Promoting and linking up the tourism opportunities in the town and the wider district.
- Staging events throughout the year.



 Car Parking Strategy - consider options for car parking in the town to ensure a coordinated approach -Improving the public transport infrastructure -

• Improve and update traffic signage



- Evening Economy
- It is often said that Kidderminster is a ghost town after 6pm how can we make it more attractive to night-time customers?
- The need for evening leisure attractions cinema, bowling etc.

Agenda Item No. 9.2 A new era for the Appendix A Town Centre Partnership...

How can we work together to improve our town? There is a need to review how partners work together in the town centre to ensure it is representative of the Town Centre community with a clear purpose, focus, credibility and real influence.

Four steps to deliver a change in culture:

Step 1

We need you... community involvement & engagement:

- Focus on engaging all partner organisations at the highest possible level;
- Board members include key decision-makers from the public & private sector who can make the big decisions; and
- Ensuring private sector participation.

Step 2

Professional governance and management need to be in place:

- Formalising the Partnership a self-sustaining body employing a Town Centre Manager and support staff;
- Appointing a high profile business leader to Chair and lead and be its public 'face';

Step 3

Securing funding from government and business:

- A sustainable funding strategy that ensures fundraising efforts are effective, aligned and targeted at making a tangible difference in the town centre.
- Deliver a managed portfolio of income to address 'core costs' management, staffing and other infrastructure for the organisation.

Step 4

Making it happen... joined up Delivery:

- Linking the Partnership into the ReWyre Regeneration delivery vehicle board;
- Implement a wider Town Centre Membership scheme with the benefits of a unified network of influence.

Please get in touch...

We need to hear from you...tell us what you think the main issues are.

If you wish to send comments on the Town Centre Strategy or Partnership then please get in touch with us:

regeneration@wyreforestdc.gov.uk

Policy & Regeneration Wyre Forest District Council Duke House Clensmore Street Kidderminster DY10 2JX

or talk to your Town Centre Manager Jackie Roberts email: towncentremanager@wyreforestdc.gov.uk Closing date for comments.



Are you a resident or a business in the town centre?

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QUALITY OF LIFE 1. From 1-5 how satisfied or dissatisfied are you with life in Kidderminster town centre? (5 being most satisfie 1 2 3 4 5								
2. In general, are you happy being located in the town centre, or would you prefer to move out?								
3.	What are the 3 best	things about life in the town	centre?					
I .	What are the worst	3 things?						
	In the town centre, (5 being most concer	to what extent, if at all, are yo	ou conce	erneo	j abo	out th	e ea	ch of the following issues?
	2 3 4 5	Noise						Parking
	2 3 4 5	Traffic Congestion						Crime
	2 3 4 5	Air Quality						Access to open/green space
	2 3 4 5	Anti-social behaviour	1	2	3	4	5	Flooding
	2 3 4 5	Litter						
	What would be you	r top three priorities for impro	oving lif	e in 1	the t	own (entr	e?
١M	ENITIES							
		e level of provision of these se	ervices v	vithi	n the	tow	n cer	ntre? (5 being good)
	2 3 4 5		1	2	3	4	5	Parks/Green Areas
	2 3 4 5		1	2	3	4	5	Leisure Facilities
	2 3 4 5	Supermarkets/Food Stores	1	2	3	4	5	Evening Entertainment
-	What, if any, additio	onal leisure/cultural/entertain	ment fa	ciliti	es w	ould	you	like to see in the town centre?
	Do you think more	green space and trees would r	nake th	e to	wn co	entre	a mo	ore attractive place to be?

NEIGHBOURHOOD

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10. Do you feel that there is a feeling of 'community' within the town centre? Yes No

11. How do you feel a sense of 'community' could be fostered in the town centre?

12. How strongly do you feel you belong to your immediate neighbourhood? (5 being strong)

1 2 3 4 5

CRIME & SAFETY

13. How safe do you think the town centre is... (5 being safest)

1 2 3 4 5 After dark?

1 | 2 | 3 | 4 | 5 In the day?

14. What, if anything, do you think would make the town centre feel safer? (5 being top)

1 2 3 4 5	More visitors to the town centre at night	1 2 3 4 5	Improved lighting
1 2 3 4 5	More residents in the town centre	1 2 3 4 5	More CCTV
Other			

FUTURE OF TOWN CENTRE

15. Looking at the following list, which do you think should be the Council's top 3 priorities for the town centre? (Choose your top 3)

Providing a clean and attractive town
Reducing crime and anti-social behaviour

Providing more affordable homes to buy/rent

Providing high quality cultural and leisure facilities/events

Improving transport and parking

Improving the variety of shops

Waste and recycling services

Getting more businesses into the town

17. REWYRE INITIATIVE

In 2009 the District Council launched the ReWyre Regeneration Initiative to provide a vision for the town's future and work towards improving the town in the short and long term. Are you aware of the initiative? Yes No

17. What areas in the town centre do you think should be the priority for regeneration? (5 being high priority)

- 12345Canal-side Weavers Wharf12345Bromsgrove Street/Worcester Street12345Canal-side Tram Street12345Green Street/New Road
- 18. Do you agree that more houses should be built in the town centre? If so, where in the town centre do you feel there should be located?

19. How much do you agree with the idea that developing the areas alongside the canal would help the town to make the most of this important feature?
Agree Disagree Don't know

Please return this form by the 20th May using the prepaid envelope supplied, or at the Town Hall Worcestershire Hub