Overview & Scrutiny Committee

Agenda

6pm Thursday, 7 March 2024 Council Chamber Wyre Forest House Finepoint Way Kidderminster

Overview & Scrutiny Committee

Members of Committee:

Chairman: Councillor N Martin

Vice-Chairman: Councillor F M Oborski MBE

Councillor V Caulfield

Councillor N J Desmond

Councillor N Gale

Councillor D Little

Councillor C Councillor C Rogers

Councillor D Russell

Would Members please note that, to ensure continuity in scrutiny, substitutes should only be appointed for the Scrutiny Committee in exceptional circumstances.

Information for Members of the Public:

Part I of the Agenda includes items for discussion in public. You have the right to inspect copies of Minutes and reports on this Agenda as well as the background documents used in the preparation of these reports.

Part II of the Agenda (if applicable) deals with items of "Exempt Information" for which it is anticipated that the public may be excluded from the meeting and neither reports nor background papers are open to public inspection.

Disclosure of Interests

Members and co-opted Members of the Council are reminded that, in accordance with the Council's Code of Conduct and the statutory provisions of the Localism Act, they are required to consider in ADVANCE of each meeting whether they have a disclosable pecuniary interest (DPI), an other registrable interest (ORI) or a non-registrable interest (NRI) in relation to any matter on the agenda. If advice is needed, Members should contact the Monitoring Officer or other legal officer in good time before the meeting.

If any Member or co-opted Member of the Council identifies a DPI or ORI which they have not already registered on the Council's register of interests or which requires updating, they should complete the disclosure form which can be obtained from Democratic Services at any time, copies of which will be available at the meeting for return to the Monitoring Officer.

Members and co-opted Members are required to disclose any DPIs and ORIs at the meeting.

Where the matter relates to a DPI they may not participate in any discussion or vote on the matter and must not stay in the meeting unless granted a dispensation.

Where the matter relates to an ORI they may not vote on the matter unless granted an advance dispensation.

Where a Member or co-opted Member has an NRI which directly relates to their financial interest or wellbeing, or that of a relative or close associate, they must disclose the interest at the meeting, may not take part in any discussion or vote on the matter and must not stay in the meeting unless granted a dispensation.

Where a matter affects the NRI of a Member or co-opted Member, the Code of Conduct sets out the test which must be applied by the MEMBER to decide whether disclosure is required. Again please ensure you have spoken in ADVANCE to the relevant legal officer and determined whether it is appropriate to declare the NRI and leave.

Co-opted Members

Scrutiny Committees may wish to appoint Co-Opted Members to sit on their committee in order to add value to the scrutiny process. To appoint a Co-Opted Member, a Committee must first agree to appoint either a specific person or to approach a relevant organisation to request that they put forward a suitable representative (e.g. the local Police Authority). Co-Optees are non voting by default but Committees can decide to appoint voting rights to a Co-Optee. The Co-Option of the Member will last no longer than the remainder of the municipal year.

Scrutiny Committees can at any meeting agree to terminate the Co-Option of a Co-Opted Member with immediate effect. Where an organisation is appointed to put forward a Co-Opted Member, they are able to send a substitute in exceptional circumstances, provided that they notify Democratic Services in advance. Co-Opted Members must sign up to the Members Code of Conduct before attending their first meeting, failure to sign will mean that they are unable to participate. This also applies to substitute Co-Opted Members, who will need to allow sufficient time before a meeting in order to sign the Code of Conduct.

The following will apply:

- The total number of voting co-opted members on any Scrutiny Committee will not exceed 25% at any one time.
- ii) The total number of voting Co-opted Members on any Review Panel will not be limited.
- iii) Those Co-opted Members with voting rights will exercise their rights in accordance with the principles of decision making set out in the constitution.

For Further information:

If you have any queries about this Agenda or require any details of background papers, further documents or information, you should contact Karen Morton, Assistant Committee Services Officer, Wyre Forest House, Finepoint Way, Kidderminster, DY11 7WF. Telephone: 01562 732763 or email committee.services@wyreforestdc.gov.uk

Wyre Forest District Council

Overview & Scrutiny Committee

Thursday, 7 March 2024

Council Chamber, Wyre Forest House, Finepoint Way, Kidderminster

Part 1 Open to the press and public

Agenda item	Subject	Page Number
1.	Apologies for Absence	
2.	Appointment of Substitute Members	
	To receive the name of any Councillor who is to act as a substitute, together with the name of the Councillor for whom he/she is acting.	
3.	Declarations of Interests by Members	
	In accordance with the Code of Conduct, to invite Members to declare the existence and nature of any disclosable pecuniary interest (DPI), an other registrable interest (ORI) or a non-registrable interest (NRI) in relation to any matter on the agenda.	
	Please see the Members' Code of Conduct as set out in Section 14 of the Council's Constitution for full details.	
4.	Minutes	
	To confirm as a correct record the Minutes of the meeting held on the 1 February 2024.	6
5.	Budget and Performance Monitoring Q3 update	
	To consider a report from the Head of Resources and s151 Officer on the Council's financial and other performance at the end of Quarter 3 ending 31 st December 2023 and to present the current projected outturn position for the 2023-24 financial year.	8
6.	Update to the Housing Assistance Policy 2024	
	To consider a report from the Head of Strategic Growth on the update the council's Housing Assistance Policy on the use of the Better Care Fund and other resources for the provision of disabled facilities grants (DFG) and other forms of financial assistance for property repair, adaptation and improvement and amendments in response to changes in typical costs and economic circumstances of applicants.	62
7.	Wyre Forest District Council Design, Amenity and Shopfronts	
	Supplementary Planning Document (SPD) To consider a report from the Head of Strategic Growth on the Wyre Forest District Council (WFDC) Design, Amenity and Shopfronts Supplementary Planning Document (SPD)	90

8.	Wyre Forest District Council Housing Supplementary Planning Document To consider a report from the Head of Strategic Growth on the Wyre Forest District Council (WFDC) Housing Supplementary Planning Document (SPD) following the recent consultation exercise.	94
9.	Stourport No.1 and No.2 Draft Character Appraisals and Management Recommendations To consider a report from the Head of Strategic Growth on the draft draft Conservation Character Appraisals and Management Recommendations for Stourport No.1 and Stourport No.2 Conservation Areas and to agree that they be consulted upon.	154
10.	Work Programme To review the work programme for the current municipal year with regard to the Corporate Plan Priority, Annual Priorities and the Forward Plan.	158
11.	Press Involvement To consider any future items for scrutiny that might require publicity.	
12.	To consider any other business, details of which have been communicated to the Solicitor of the Council before the commencement of the meeting, which the Chairman by reason of special circumstances considers to be of so urgent a nature that it cannot wait until the next meeting.	
13.	Exclusion of the Press and Public To consider passing the following resolution: "That under Section 100A(4) of the Local Government Act 1972 the press and public be excluded from the meeting during the consideration of the following item of business on the grounds that it involves the likely disclosure of "exempt information" as defined in paragraph 3 of Part 1 of Schedule 12A to the Act".	

Part 2

Not open to the Press and Public

mmunicated to the Solicitor of the Council before the mmencement of the meeting, which the Chairman by reason special circumstances considers to be of so urgent a nature at it cannot wait until the next meeting.
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WYRE FOREST DISTRICT COUNCIL

OVERVIEW & SCRUTINY COMMITTEE

COUNCIL CHAMBER, WYRE FOREST HOUSE, FINEPOINT WAY, KIDDERMINSTER THURSDAY, 1 FEBRUARY 2024 (6PM)

Present:

Councillors: N Martin (Chairman), F M Oborski MBE (Vice-Chairman), V Caulfield, G Connolly, N J Desmond, P Dyke, N Gale, P Harrison, D Little, C Rogers and D Russell.

Observers

Councillors: M J Hart, D Morehead, D Ross and A Sutton.

Observed remotely - Councillors: H Dyke and P W M Young.

OS.61 Apologies for Absence

Apologies for absence were received from Councillors: H E Dyke and L Whitehouse.

OS.62 Appointment of Substitutes

Councillor P Dyke was a substitute for Councillor H Dyke.

OS.63 Declarations of Interests by Members

No declarations of interest were made.

OS.64 Minutes

Decision: The minutes of the meeting held on 11th January 2024 be confirmed as a correct record and signed by the Chairman.

Councillor H Dyke joined the meeting remotely at 6.03pm.

OS.65 Work Programme

The published Work Programme 2023-24 for the rest of the municipal year was received by the Committee and the items for March and May were noted.

OS.66 Press Involvement

There were no further items for scrutiny that might require publicity.

OS.67 Exempt Information

Decision: Under Section 100A(4) of the Local Government Act, 1972 the

press and public be excluded from the meeting during the consideration of the following items of business on the grounds that they involve the likely disclosure of "Exempt Information" as defined in paragraphs 2, 6 and 7 of Part I of Schedule 12A of the Act.

OS.68 Capital Portfolio Fund Update – Jones Valerio Ltd

The representative from the Council's advisers, Jones Valerio, presented members with an executive summary, which set out the Investment Values and Total Property returns along with background information on key challenges and opportunities facing the CPF during quarter 3 2023, alongside the solutions being delivered to reduce risk and deliver opportunity. Members were advised that it was the Asset Managers summary of the larger, and more comprehensive, Quarterly Fund Report.

Members were given the opportunity to ask questions and raise concerns and the representative from Jones Valerio and the Head of Economic Development & Regeneration - North Worcs provided verbal responses. The representative from Jones Valerio explained that Health and Safety information had been requested from BNPPRE but, to date, this had not been provided. Members agreed that this was of utmost importance and action would be taken for WFDC to obtain the information. Members also expressed disappointment that there was not more detail in the report presented, particularly given the amount of time since an update had been provided to the committee and requested that a full report is made available on an annual basis, along with an executive summary every quarter.

Decision: Members agreed that the full Quarterly Fund Report should be made available for the June meeting of the Committee (and annually at the beginning of the municipal year thereafter) and that action to be taken by Officers to obtain Health and Safety information from BNPPRE urgently.

There being no further business, the meeting ended at 7.06pm.

WYRE FOREST DISTRICT COUNCIL

OVERVIEW AND SCRUTINY

7TH MARCH 2024Budget and Performance Monitoring Third Quarter 2023-24

	OPEN
CABINET MEMBER:	Councillor D Ross, Cabinet Member for Finance and Capital Portfolio
RESPONSIBLE OFFICER:	Head of Resources and s151 Officer
CONTACT OFFICERS:	Helen Ogram Helen.Ogram@wyreforestdc.gov.uk Kath Pearsall Kathryn.pearsall@wyreforestdc.gov.uk Lisa Hutchinson Lisa.Hutchinson@wyreforestdc.gov.uk
APPENDICES:	Appendix 1A - Wyre Forest District Council Revenue Budget Requirements Appendix 1B –Revenue Budget projections – Estimated Outturn Variances at Quarter 3 Appendix 2 - Capital Programme Appendix 3 - Budget Risk Matrix Appendix 4 – Analysis of Outstanding Debt Appendix 5 – C&E Commercial Income analysis Appendix 6 – How we are doing performance reports The appendices to this report have been circulated electronically and a public inspection copy is available on request. (See front cover for details.)

1. PURPOSE

- 1.1 The purpose of the report is to brief members on the Council's financial and other performance at the end of Quarter 3 ending 31st December 2023 and to present the current projected outturn position for the 2023-24 financial year.
- 1.2 The report sets out the current forecast of income and expenditure against budget for 2023-24 for revenue expenditure. In addition to the usual information presented in the Quarterly Budget Monitoring Reports, the report provides key information relating to estimates of the Council's financial position for the next three years, highlighting the revised Funding Gap that will need to be closed to bring expenditure into line with income.

Revenue – after application of risk and contingency reserves the year-end outturn position on services is forecast to be £152k better than the position forecast in the 2024-27 Medium Term Financial Strategy (MTFS).

Capital – the approved Capital Programme for 2023-24 is £30.933m. The forecast slippage to future years at Quarter 3 is currently anticipated to be circa £10.160m.

- 1.3 The report also briefs members on current progress against the savings and efficiency targets being delivered by the Wyre Forest Forward Programme and the Localism agenda. The 2023-24 Wyre Forest Forward target of £177,000 has been fully achieved in the current year but further transformation savings are focussed on the waste service.
- 1.4 The report includes the quarterly "How are we doing?" performance report. This combined report allows both Cabinet and Overview and Scrutiny Committee a rounded view of the Council's performance including its financial position.

2. RECOMMENDATIONS

The Cabinet is asked to NOTE:

- 2.1 The projected budget variations and comments within this report and appendices 1 to 5.
- 2.2 The performance against measures and actions as set out in the report and appendix 6.

3. BACKGROUND

- 3.1 Budget projections are reviewed regularly and reported to Overview and Scrutiny Committee and Cabinet on a quarterly basis. The 2023-24 Revised Budget was approved as part of the 2024-27 Medium Term Financial Strategy (MTFS) by Council on 21st February 2024. Performance is measured against the Revised Budget presented within the 2024-27 Strategy (Appendix 1). The current forecast shows a net underspend against the Revised Budget of £152k.
- 3.2 The assessment of the outturn position is based on a wide range of assumptions, predicted patterns of cost, service demand and behaviours and the forecasts continue to be refined.
- 3.3 The balanced budget approved by Council focuses on ensuring that the Council optimises the full range of income sources that affect its overall budget including Council Tax and Business Rates revenue, Government funding and other external specific grants, fees and charges and other elements of income from activities including returns from property and treasury investments.
- 3.4 Wyre Forest District Council is a member of the Herefordshire and Worcestershire business rates pool and receives a share of any growth in rateable value achieved. Any gain is shared between Worcestershire County Council, the Fire authority, the Herefordshire unitary authority (Herefordshire Council) and the 6 District Councils in Worcestershire.
- 3.5 Year-to-date monitoring shows that in year income from business rates payers will be inline with the position previously estimated with no noticeable increase in empty reliefs. The Worcester Street properties being demolished as part of the regeneration of Kidderminster have been removed from the rating list by the VOA, but this was built into the original estimate.
- 3.6 Collection rates at the end of the third quarter are consistent with those achieved last year for Council Tax. The collection rates for business rates are behind those reported for the same period last year but consistent with previous years and are being closely monitored. The MTFS takes a prudent assessment of growth above

baseline, this position is being closely monitored and assumptions revised, as necessary. The position in relation to the 2023-24 year-end provisions for appeals cannot be estimated with accuracy at this time as a large number of appeals have been processed by the VOA, so this could result in variances. The existing provision is not expected to be sufficient to meet the cost of refunds and an in year adjustment to the appeals provision has been made when calculating the estimated year end position reported on the NDR1 return. The adjustment is carried forward to future years and is reflected in the 2024-27 MTFS.

- 3.7 The 2024-27 Medium Term Financial Strategy makes prudent assumptions about the income stream that is expected to be generated from the Capital Portfolio Fund. The uncertainty and ongoing risk inherent in this income stream is recognised and the properties are actively managed to minimise any risk to Council Tax payers. We continue to work to ensure that current financial performance of the fund, specifically the impact on the MTFS, is clearly presented.
- 3.8 The best value theme, centred around use of resources in the consultation draft of the Best Value Standards and Intervention guidance, highlights that dependency on high-risk commercial income for service delivery and balancing budgets is one of the indicators of potential failure. All business cases are subjected to due diligence checks, give a full appraisal of risks and a prudent view of likely income arising with appropriate sensitivity analysis presented to aid decision making. Lessons have been learnt from the Covid pandemic from over reliance by District Councils on demand led income streams. It is noted that the Government did not recompense Councils for any commercially generated income through the Covid Fees and Charges Support scheme.
- 3.9 A revised Capital Strategy 2024-34 was approved by Council on 21st February 2024. The revised Strategy covers all capital expenditure and sets out reporting and planning for financial risk implications in relation to non-treasury investments.

4. FINANCIAL PERFORMANCE

4.1 Revenue Overview

The quarterly budget monitoring includes the forecast position for the current financial year. The Revenue Summary shows net expenditure by reporting group and where some costs are funded by reserves this is incorporated.

The following table details the current projected outturn position with variances against the budget approved by Council on 21st February 2024. The projection is based on known and emerging cost pressures and cost reductions or income growth and does not take into account any management action plans still to be developed to address potential overspends:

Table 1: Quarter 3 Revenue Budget variances and Estimated Outturn 2023-24

SERVICE REPORTING GROUP	Original Budget	Q2 Outturn Projection	Q2 Variance	Revised Budget	Quarter 3 Outturn Projection	Outturn to	Variance/ Change in assumptions to Q2
	£000	£000	£000	£000	£000	£000	£000
Chief Executive and Solicitor to the Council	2,219	2,824	605	2,865	2,874	9	50
Community and Environment	5,482	5,600	118	5,434	5,338	(96)	(262)
Economic Development and Regeneration	249	586	337	563	531	(32)	(55)
Resources	2,448	2,338	(110)	2,295	2,275	(20)	(63)
Revenues Benefits and Customer Services	1,390	1,452	62	1,444	1,444	0	(8)
Strategic Growth	2,064	2,112	48	2,287	2,274	(13)	162
Contribution from General Risk Reserve (Pay)		(150)	(150)				150
Services Total	13,852	14,762	910	14,888	14,736	(152)	(26)
Investment Income	(750)	(1,330)	(580)	(1,810)	(1,810)	0	580
Capital Account (net of use of EMR for FHSF)	585	585	0	235	235	0	0
NET SERVICE TOTALS	13,687	14,017	330	13,313	13,161	(152)	554

The table includes the revenue impact of the decision to increase the Capital Programme allocation for the Public Realm Connectivity project and the Creative Hub at the former Magistrates Court at Full Council on 17th July 2023 by £5.738m. The funding for the additional expenditure includes £2.950m direct revenue financing, shown against the Capital account above. This expenditure is largely being met by transfers from Earmarked Reserves.

The assessment of variances is based on a wide range of assumptions, and the forecasts will continue to be refined and reset.

4.2 **Capital programme** – progress of spend against capital programme is summarised below:

Table 2: Quarter 3 Capital Spend and Draft Slippage 2023-24

2023-24 Capital Programme	Updated Capital Programme 2023-24 (including slippage from 2022-23) £	Q3 Capital Outturn 2023-24	Revised 2023-24 Capital Programme £	Draft Outturn at Q3	Draft Slippage/ Reprogramming for future years £
				•	
Community and Environmental Services	2,818,780	40,597	214,800	120,600	94,200
Resources and Revenues, Benefits & Customer Services	502,480	29,265	502,480	502,480	0
Strategic Growth	14,534,310	3,169,263	7,860,140	5,458,910	2,401,230
Economic Development & Regeneration	41,653,400	5,424,485	21,236,170	14,091,630	7,144,540
Chief Executive and Solicitor to the Council	413,610	0	0	0	0
Vehicle, Equipment and Systems Renewal Schedule	1,119,720	223,873	1,119,720	599,720	520,000
					·
Total	61,042,300	8,887,483	30,933,310	20,773,340	10,159,970

Supply and inflationary pressures have created some significant risks for the Council's capital programme, such as increasing costs for construction and equipment renewals. Full detail of scheme progress is provided in the Major Capital projects update at section 8, the How are we doing performance section and Appendix 2 to this report. Two additional capital allocations relating to the Future High Street Schemes were approved by Council in July 2023; these have been included in the updated Capital Programme budget above.

The majority of the Council's Capital Programme is financed from either borrowing or capital grants, while some of the programme is funded directly from revenue or from capital receipts. There are revenue implications from capital expenditure

funded from borrowing through interest charges and the statutory Minimum Revenue Provision (MRP).

5. RESERVES POSITION AND FUNDING GAP

Local authorities are required by law to have a balanced budget i.e., a plan based on sound assumptions which shows how income will equal spend over the short and medium term. Plans can take account of deliverable cost savings and/or income growth strategies as well as useable reserves. A budget is considered not to balance where increased uncertainty leads to budget overspends of a level which reduces reserves to unacceptably low levels. Any significant alteration in either expenditure or income may result in an unbalanced budget. Factors affecting a budget could include:

- Natural disaster
- sudden policy change
- demographic pressures
- unexpected funding pressures
- failure to realise planned savings or income growth

To avoid an unbalanced budget the council needs to be financially resilient to ensure that finances can withstand unexpected pressures. A large part of our financial resilience is secured via the adequacy of our general and earmarked reserves.

General Reserves

- 5.1 The table below provides key information relating to the latest estimated outturn position. It takes into account the impact of new and emerging cost pressures and the Quarter 3 Budgetary Control projections presented in this report.
- 5.2 The tables below present the reserves position with the current (quarter 3) projected outturn for 2023-24.

Table 3: Reserves statement adjusted for Quarter 3 Estimated Outturn

Reserves Statement	Revised 2023-24 £	2024-25 £	2025-26 £	2026-27 £
Reserves as at 1st April	3,468,050	3,835,110	3,493,240	2,542,810
Contribution to/(from) Reserves	215,060	(341,870)	(950,430)	(1,536,750)
2023-24 Projected Outturn variance	152,000			
Reserves as at 31st March	3,835,110	3,493,240	2,542,810	1,006,060

5.3 The Council's expenditure plans exceed its funding position. Each year of the 2024-27 MTFS is balanced by a contribution from reserves. The reserves position is reported after consideration of current savings targets and income growth projections. In the absence of additional income, further savings and efficiency measures or additional Government funding, the Council will exhaust its general fund balances in 2027-28 and will be unable to set a balanced 3 year budget beyond this year. The Cabinet and officers are working towards implementing further savings and efficiency measures and exploring additional income generation proposals.

Earmarked Reserves

- 5.4 The Council's earmarked reserves held at 1st April 2023 totalled £13.193m. The balance includes Business Rates reserves held in respect of the time lag inherent within the current Business Rates Retention (BRR) system.
- 5.5 A General Risk Reserve is held to meet one-off unexpected costs and to manage most future operational risks. Allocations against the reserve are approved by the Corporate Leadership Team. Following in year allocations and top-ups the current level of the General Risk Reserve is £1.311m. (reported after the allocation for FHSF £692k).

Table 4: Earmarked Reserves latest balances

Earmarked Reserves	Reserves b/f at 01/04/23	Spend to 31/01/24	New Reserves Added	Commitments outstanding	Balance available
	£000	£000	£000	£000	£000
External Funding	2,318	367	0	1,028	923
Shared Service	468	29	0	101	337
WFDC Budget	3,683	53	(15)	621	3,025
Innovation Fund	1,178	33	0	673	472
General Risks	2,299	0	0	988	1,311
Sub Total	9,945	482	(15)	3,410	6,069
Covid Reserves	52	0	0	52	0
Business Rates (timing)	1,796	0	0	1,424	372
Business Rates (risk)	1,400	0	0	1,400	0
Total	13,193	482	(15)	6,286	6,440

5.6 Reserves are very useful for balancing unexpected expenditure in the short term. However, CIPFA's advice is that they are replaced when the short term need has passed and that the use of reserves must be very measured. The Business Rates (Risk) reserve was held to smooth the impact of business rates reform or a business rates reset. Use of the reserve to support the economic development schemes in Kidderminster, that support regeneration, was considered acceptable due to business rates growth that can be expected to be generated from the completed schemes, strong furtherance of Council key priorities and the government's commitment to transitional protection when funding reform is introduced. Further application of the General Risk Earmarked Reserves to meet inflated costs of approved capital projects or any day to day recurring operational expenditure would put the financial viability of the Council at risk.

Information and Analysis – Financial Performance Summary

6. REVENUE DETAIL

- 6.1 This report draws attention to new and emerging budget pressures that will potentially have a significant impact on the council's ability to deliver services within the budget envelope approved February 2023 Council. The report is produced in consultation with CLT, Heads of Service and Service Managers.
- 6.2 The following table presents an overview of the current and previously reported budget pressures and savings. Further detail is provided in Appendix 1B

Table 5: Quarter 3 estimate of major revenue variances compared to approved budget

	Variance to O	riginal Budget	Q3 Variance
Estimate of major variances compared to	Reported at	Revised	to Revised
approved budget assumptions	Quarter 2	Budget	Budget
	£000	£000	£000
General inflation	93	84	(14)
Pay inflation (net of vacancy savings)	150	177	(31)
Other Cost Pressures net of budget savings	430	254	(94)
Insurance renewal	45	45	0
Localism savings target	200	200	0
Income shortfall net of income growth	167	300	(13)
Total Service Variances	1,085	1,060	(152)
Revenue impact of capital programme slippage		(362)	
Investment Income (net of ringfenced sums)	(580)	(1,047)	
Total Service Variances	505	(349)	(152)
Contribution from Property EMR	(25)	(25)	
Transfer from general risk reserve re pay	(150)		
Total Variances	330	(374)	(152)

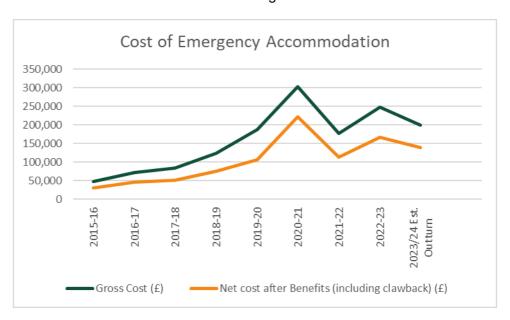
6.3 Demand led cost pressures

Homelessness Support – Emergency Accommodation

Since 2015/16 there has been significant and sustained growth in the numbers of people needing to be accommodated in temporary accommodation due to homelessness. During 2023-24 there have been record numbers of households accommodated.

Some elements of the statutory homeless services are funded through Homelessness Prevention Grant and other discretionary funding available for crisis interventions which is ring fenced for specific purposes. This funding is insufficient to meet the full cost of the service and the balance is met from general grants and local taxation.

The cost of emergency accommodation provision has increased fourfold since 2015-16, with the estimated cost in 2023-24 being circa £200k.



Homelessness provision was identified as an emerging cost pressure in the Quarter 1 and Quarter 2 performance reports. Challenging market conditions, instability in the private rented sector, increases in complexity of need and changes to homelessness legislation are all key drivers for ongoing and sustained demand for homeless services and emergency accommodation. Limited social housing supply and affordability and availability issues within the private rented sector continue to present significant barriers to helping move people to more permanent accommodation.

Where there is insufficient capacity in council owned or commissioned accommodation, the service uses private sector temporary accommodation. Meeting demand in this way is costly as the council is unable to recover all of the Housing Benefit (HB) due to housing subsidy clawback provisions. Indeed HB for temporary accommodation is set artificially low at 90% of local housing allowance rates for January 2011, which ignores 13 years of inflation in rents. Hotels and Bed and Breakfasts are also not exclusive to the Council so there is a mix of members of the public and other council placements also occupying the property. If demand outstrips supply, then the Council must look for other more costly and/or out of district placements.

The Housing Advice Team (HAT) engage in two workstreams that collectively can reduce the need to place households and reduce the time spent in Emergency Accommodation:

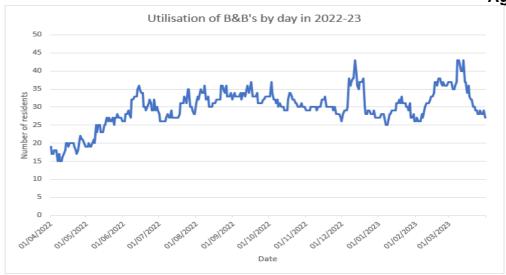
- Support and interventions to prevent homelessness occurring.
- Working with those where we have a duty to provide temporary accommodation to find more permanent solutions to prevent blockages.

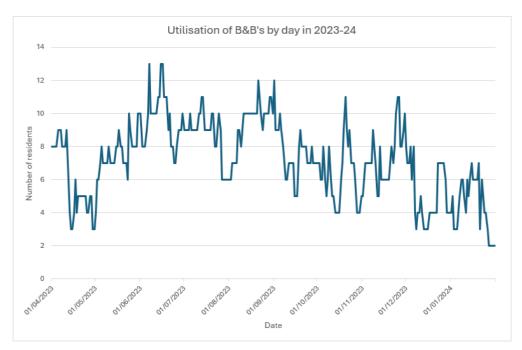
This is supported by the wider Strategic Growth team whose work compliments that of the HAT through:

- Commissioning partners that also support the reduction of homeless approaches or provide alternative temporary accommodation
- Working with the private rented sector to provide accommodation through rent bonds or private sector leasing
- Bringing units of council owned property back into use as an alternative form of temporary accommodation
- Through the enabling role, developing accommodation through partnerships with Registered Providers and s106 agreements with Developers including for supported housing.

The Council has ambitious plans to increase supply through private sector leasing, delivery of a social letting agency and through an on-going programme of building temporary accommodation capacity through acquisition, development and conversion. Work has commenced on the purpose built temporary accommodation at Castle Road in Kidderminster, along with refurbishment of council owned property at two locations in Stourport. The whole team are jointly revising the bed and breakfast reduction plan to continue to reduce the costs of emergency provision before Castle Road comes online. These activities collectively will reduce use of private sector emergency provision and help to close the funding gap.

The graphs below show data relating to emergency housing placements. The levels in 2023-24 are much reduced illustrating the success of the reduction plan.





The Council has been successful in being awarded the following funding:

- Rough Sleeper Initiative 5 £970,670 over three years (including three shared posts)
- Rough Sleeper Accommodation Programme £87,000 over three years

However, there are significant recruitment and retention challenges within the Housing and Support sector and the team has experience a high turnover of staff over the last 12 months. Carrying vacancies reduces capacity and the number of interventions /households that can be supported and reduces ability to manage demand.

7. REVENUE DETAIL - External Income

7.1 External Income is an important element within the finances of the Council, it affects the level of resources available to fund services and makes an important contribution to a balanced budget. The Covid-19 pandemic had a significant impact on demand led income. In general, income has recovered well but the position is mixed and some of the fees and charges from commercial activities have struggled to return to pre pandemic levels. The summary budget and estimated outturn position is shown in the table and graphs below. Overall, performance is expected to be marginally ahead of the target approved by Council in February.

7.2 The table below details current projections for the Council's main revenue income sources.

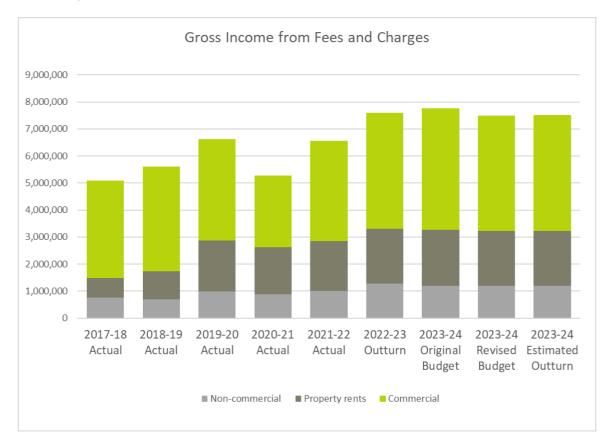
Table 6: Quarter 3 External Income variances and Estimated Outturn 2023-24

SOURCE OF INCOME	2022-23 Outturn	2023-24 Original Budget	Estimated Outturn at Quarter 2	2023-24 Revised Budget	2023-24 Estimated Outturn at Quarter 3	Projected Outturn Variance at Q3	% Variance
	£	£	£				
Commercial Strategy							
Bulky Waste and external contracts for sweeping	-120,650	-144,500	-116,700	-128,300	-120,000	8,300	-6%
Cemetery	-71,363	-55,420	-55,420	-55,420	-55,420	0	
Garage, driver training, Tree Gang, Grounds Maintenance	-205,123	-366,660	-232,530	-187,040	-190,090	-3,050	1%
Green Waste	-525,884	-500,000	-550,000	-570,000	-570,000	0	0%
Land Charges	-77,965	-88,720	-88,720	-72,500	-72,500	0	
Leisure Centre	-434,131	-478,130	-502,560	-504,370	-504,370	0	0%
Parking and Enforcement	-1,527,335	-1,506,190	-1,462,823	-1,368,120	-1,370,720	-2,600	0%
Parks and Green Spaces (including Highway Verges	-106,455	-92,640	-116,700	-129,970	-138,430	-8,460	9%
Property Rental (incl CPF)	-1,773,769	-1,811,300	-1,814,777	-1,709,870	-1,707,870	2,000	0%
Property Rental WFH	-246,904	-259,240	-320,900	-324,730	-324,730	0	0%
Trade Waste	-856,424	-978,800	-840,000	-881,800	-895,000	-13,200	1%
Various	-369,683	-296,600	95,800	-366,440	-366,440	0	0%
Total Commercial Strategy Income	-6,315,684	-6,578,200	-6,005,330	-6,298,560	-6,315,570	-17,010	0%
Regulatory and Other							
Licensing	-233,069	-203,350	-234,890	-191,270	-191,270	0	
Planning	-543,219	-531,050	-530,390	-541,050	-541,050	0	
Building Control	-232,832	-191,710	-191,500	-191,710	-191,710	0	
Other Income	-266,987	-262,600	-262,600	-263,260	-263,260	0	
Total Regulatory and Other Income	-1,276,107	-1,188,710	-1,219,380	-1,187,290	-1,187,290	0	
TOTAL INCOME	-7,591,791	-7,766,910	-7,224,710	-7,485,850	-7,502,860	-17,010	

Income is shown as a negative (-), and income growth is shown as a negative (-) variation

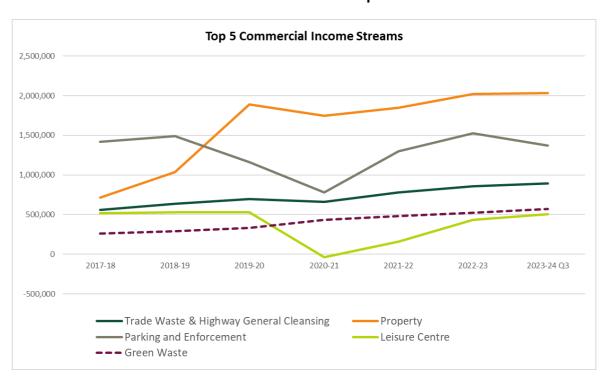
7.3 The previous success of the commercial income generation work and the recent stagnation and extent of the shortfall against previous targets is shown in the graph below.

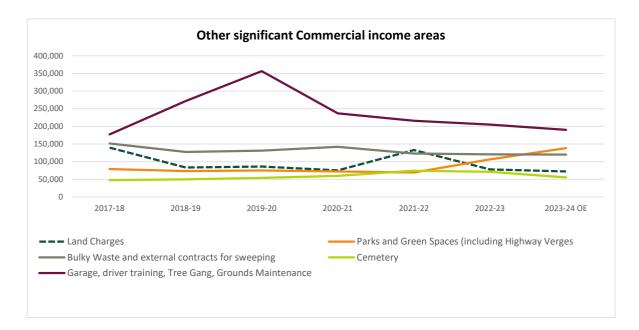
Summary Income Performance 2017-18 to 2023-24



7.4 The graphs below detail performance for the income streams that fall under the Commercial Strategy.

Gross Commercial Income 2017-18 to 2023-24 - Top 5





- 7.5 The Council expanded its commercial activities to generate revenue from fees and charges to help close the funding gap. These demand-led commercial services have struggled the most to recover to levels seen pre-pandemic. Income is 35% below that achieved in 2019-20 on a cash basis (ignoring the time value of money). Further detail on commercial income performance is contained in Appendix 5. The viability of all commercial income activity covered by the strategy is being examined by the Commercial Programme Board. The Board considers not only gross income performance but also the net return to the Council after marginal costs are considered.
- 7.6 The leisure management contract has returned to the pre-pandemic position. However, the risk of increases to the cost of utility bills is borne by the Council and recent price increases has reduced the net income due to the council under the management agreement. The income shown in the graph reflects current estimates of the energy benchmarking liability.
- 7.7 The Council's income collection position and current levels of arrears at the end of Quarter 3 is presented in Appendix 4.
- 7.8 **Capital Portfolio Fund** The Capital Portfolio Fund supports regeneration, economic growth and housing, is allied to the Council's income generation/commercialism objectives and is financed from borrowing.
- 7.9 The intended project outputs of the acquisitions and developments under the strategy, related to full-time equivalent jobs either created, safeguarded or facilitated through the investment activity. The intended outputs were variously vacancy rates of commercial premises, occupancy rates of units or work spaces, business investment and count of active enterprises.
- 7.10 The table below summaries the current projection of the revenue impact of the Capital Portfolio Fund in 2023-24. The Quarter 3 outturn projection shows that the target included within the original budget will not be achieved, this budget pressure has been addressed in the approved Revised budget. Final rents agreed at review were below levels originally assumed and the Council's share of service charge expenditure arising from common areas, caps, voids and essential health and safety compliance work is expected to exceed the budget envelope in 2023-24, due to a

large extent to the impact of inflation. The cost of property management are significantly higher than assumed in the original budget due to shortages in the labour market and the requirement to use agency resource. The pandemic resulted in vacant office accommodation proving more difficult to relet, leading to long void periods, and market rents being suppressed. There continues to be churn in leases due to natural breaks and expiries.

Table 7: Capital Portfolio Fund Strategy – Quarter 3 Financial Performance summary

Property Portfolio Fund				20	024-27 MTF	S
Net Impact on Council Tax after Statutory Charges		2022-23 Outturn	2023-24 Original Budget	2023-24 Revised Budget	Q3 Outturn projection	
_	<u> </u>	£	£	£	£	£
R276	High Street/Worcester Street*	4,118	(12,300)	46,280	46,280	0
R277	Stratford Court**	15,779	(187,970)	(1,570)	(1,570)	0
R278	Buntsford Gate	62,306	82,780	91,470	91,470	0
R279	Forest House	31,700	31,700	38,260	40,260	2,000
R280	Riverside***	(10,209)	(15,120)	(8,590)	(8,590)	0
R281	Goldthorn Road	(127,238)	(110,520)	(96,960)	(96,960)	0
R282	Unity Park	27,691	(24,110)	2 ,260	2,260	0
R275	Property Portfolio Fund Admin account	0	0	65,000	65,000	0
Total		4,147	(235,540)	136,150	138,150	2,000

^{*} Vacant units (£31k) and Service Charge liability (20k)

7.11 **Capital Portfolio Fund Debt** - The total overdue rent debt at 31st December 2023 was £22,580, a 53% improvement on the balance outstanding at 30th September (£48k). This represents 1.8% of the overall balance collected each year. The majority of the arrears is in the 9 to 12 months category and is being actively managed. There is a further £15k outstanding in respect of electricity recharges at Stratford Court.

7.12 Change in Capital value

According to CBRE figures all-property capital values have fallen by 20% since July 2022. It is expected that economic difficulties over the next 12 months will continue to affect the UKs commercial property sector. The overall reduction in the value of properties purchased under the Capital portfolio fund strategy, since acquisition, is 21%. The cumulative impairment shown in the Council's accounts is £4.2m, but it should be noted that under regulations impairment is neutralised by a transfer to the capital adjustment account and does not fall as a charge to be met by tax payers. Any loss is only realised on disposal of the assets. Due to the cyclical nature of the value of property assets and the link between value and weighted average lease length, the holding period between the date of acquisition and date of disposal is always likely to be a minimum of 5 years. The assets were acquired to meet operational objectives and not for capital appreciation. Capital values continue to be monitored.

^{**} Service Charge liability fo approx £30,000 re Buckingham Group to be charged against bad debt

^{***} Riverside roof access £22,970.64 to be funded from Property Risk Reserve



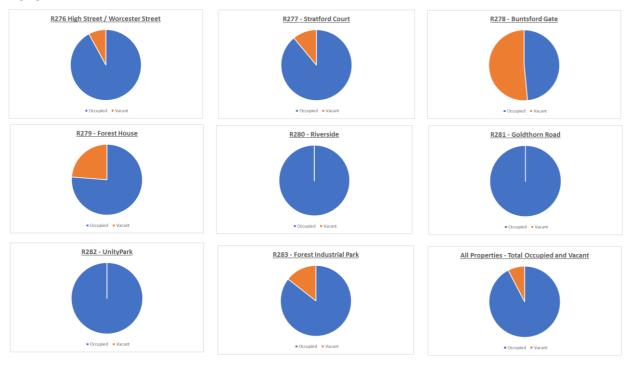
Change in Capital Value for Capital Portfolio Fund properties at 31st December 2023

7.13 Current Vacancy levels/Voids

-£2,500,000.00

There continues to be a churn in leases due to natural breaks and expiries, but overall occupancy, at 92% is high. The refurbishment and splitting of the first floor unit at Buntsford Gate has been met favourably by the market and it is anticipated that the units will be let during quarter 4 2023-24.

Occupancy Rates for Capital Portfolio Fund properties at 31st December 2023



7.14 Investment Income – The statutory guidance on local government investments requires the Council to adopt a prudent investment policy that puts security – protecting the capital sums invested and liquidity – ensuring the funds invested are available for expenditure when needed, ahead of considerations of yield. The Treasury team seeks to achieve optimal performance (yield) within these constraints. During the quarter the Council achieved an average in-house return of 5.43% on average cash balances of £58.7m, producing gross interest receivable during the quarter of £796k. The Treasury team are very proactive in managing our daily cash balances and achieved a return of 0.32% above the model benchmark performance calculated by our Treasury Advisors, and 0.35% above the Governments Debt Management Office overnight rates, this equates to an additional £29k investment income this quarter, circa £189k for the full year. The estimated outturn of £2.7m is in-line with the 2023-24 revised budget in the 2024-27 MTFS (before ring fencing to the grant funded capital projects) and £1.950m ahead of the Original Budget approved in February 2023.

8. CAPITAL DETAIL - Major Capital projects

This section of the report provides an update on the significant schemes in the Capital Programme in 2023-24, highlighting the latest forecast of spend for the financial year. Council approved the Capital programme allocations at its meeting on 21st February 2024. The governance arrangements for the FHSF and LUF include separate programme boards to provide assurance on deliverability of these important schemes.

8.1 Future High Street Fund

The programme continues the Council's strategy to re-balance the town on its west/east axis to improve outcomes for the eastern side of the town. The project includes complete refurbishment of the former Magistrates' Court on Worcester Street as a new creative and innovation hub and creation of a new urban park in the heart of Kidderminster town centre to improve the appearance, access and

connection of Worcester Street with Bromsgrove Street and links to the wider Lionfields development site and ultimately to the railway station as the town's key transport hub.

Project Outputs – creation of temporary jobs, full time permanent jobs and safeguarding permanent jobs, clearance of a brownfield site, creation of new public realm and new pedestrian paths.

Project Outcomes include improvement in air quality and carbon dioxide reduction, improved pedestrian flow and increased patronage of the public transport system.

The programme contributes to Corporate Priority One – Economic Growth and Regeneration and Corporate Priority Three – A Clean, Safe and Green place to Live, Work and Visit.

The total approved capital allocation for the project is £27,498,330 (of which £1.25m is dependent on a viable business case and currently not being progressed). The programme is funded from Future High Street Fund grant and other capital grants (Brown Field Land Release Fund and LEP Revolving Infrastructure Fund) and a combination of external loan finance, and direct financing from revenue (applying various revenue earmarked reserves).

Risk Assessment

The principal programme risks are key delivery dates being missed resulting in external funding being withheld and cost over runs. The risks are mitigated by robust programme management and close working with DLUHC. An extension of time has been granted – extending the delivery deadline to 31st March 2025. A revenue risk contingency is held in addition to risk contingencies built into the cost plans. A programme specific board meets every 6 weeks to monitor and review progress, discuss issues, risks and action, if appropriate, and to consider any change requests with onward recommendation for approval. The risk is on the Corporate Risk Register and monitored as a key Strategic Risk.

Connectivity Project (Public Realm)

Planning permission for the project was secured in December 2023 and demolition of the Worcester Street properties was completed in January 2024. The construction contract is scheduled to be awarded by the end of February 2024. Work on site expected to commence in March 2024 and completed by December 2024.

Table 8: Quarter 3 Financial Performance summary (FHSF Connectivity Project)

	Prior Years	2023-24	2024-25	2025-26	Total
	£	£	£	£	£
Capital Programme (2024-2034)	3,561,620	2,371,790	4,409,920		10,343,330
Quarter 3 Outturn Projections					
Acquisitions	2,408,914				2,408,914
Prelims and Pre construction	1,152,706				1,152,706
Construction		431,499	2,902,065		3,333,564
Other		1,940,291	599,265		2,539,556
Risk/Other Contingency			908,590		908,590
Total	3,561,620	2,371,790	4,409,920	0	10,343,330
Estimated Slippage at Q3		0			

Creative Hub (Former Magistrates Court)

Contractors are on site; work is expected to be complete by December 2024.

Table 9: Quarter 3 Financial Performance summary (FHSF Creative Hub)

	Prior Years	2023-24	2024-25	2025-26	Total
	£	£	£	£	£
Capital Programme (2024-2034)	2,123,640	11,193,100	2,588,260		15,905,000
Quarter 3 Outturn Projections					
Prelims and Pre construction	2,123,640	192,600			2,316,240
Construction		6,150,890	4,000,000		10,150,890
Other		849,610	2,390,341		3,239,951
Risk/Other Contingency			197,919		197,919
Total	2,123,640	7,193,100	6,588,260	0	15,905,000
Estimated Slippage at Q3		4,000,000			

8.2 Levelling up Fund

The Levelling up programme aimed at re-kindling Kidderminster's heritage by making the canal and river a focus, encouraging visitors by making them special, vibrant places with cafes, arts and cultural activities is progressing. The original programme has been realigned for all three elements. Wyre Forest was a category one priority area for the LUF, the highest level of need. Kidderminster town centre was identified as a key area in need of regeneration due to high vacancy rates and lack of flexibility and vibrancy in existing uses which had led to a lack of economic opportunities. The LUF programme will directly provide new jobs, both at the regenerated Piano Building and to serve events within the Town Hall, in addition to providing additional economic activity through increased footfall and businesses within the town centre. Whilst contributing directly to delivering economic activity for the wider town centre, the largest mechanism for change will come through the combined impact on the sense of place for the town centre. The combined investment in cultural heritage and the visitor economy will provide visible change at the heart of the town centre, building on previous committed projects by WFDC and DLUHC to reverse the trend for declining socio-economic outcomes in the town. The combined projects are expected to deliver the following outcomes – change in pedestrian flow, change in cycle flow and number of visitors/audience members to cultural events. The programme contributes to Corporate Priority One – Economic Growth and Regeneration.

The programme consists of three projects:

- Canal Towpath improvement of the existing canal towpath to improve the leisure offer of the town centre in combination with match funding from the Emergency Active Travel Fund. The project was delivered on time and within budget. Actual spend £231,148.
- Kidderminster Town Hall the repair of the existing Town Hall building, alongside the redevelopment of floorspace within the Town Hall to provide restored and regenerated spaces – programme delivered by Kidderminster Town Council, LUF funding to be passported. Contractors have been appointed and work has commenced on site on. Works are expected to be completed by Spring 2025.

 Piano Building – acquisition of the building and enabling works for the development of Food and Beverage units and commercial floorspace. Acquisition of the building complete 12th February 2024. The works contract will be advertised before the end of April 2024 and contractor appointed by end of June. Completion scheduled for 31st March 2025.

The total cost of the three projects is £18.4m, the LUF grant allocation is £17.9m, the balance of funding is being met by Kidderminster Town Council.

Risk Assessment

The principal programme risks are key delivery dates being missed resulting in external funding being withheld and cost over runs. The risks are mitigated by robust programme management and close working with DLUHCs Discovery team. A revenue risk contingency is held in addition to risk contingencies built into the cost plans. A programme specific board meets every 6 weeks to monitor and review progress, discuss issues, risks and action if appropriate and to consider any change requests with recommendation for approval as appropriate. The risk is on the Corporate Risk Register and monitored as a key Strategic Risk.

Table 10: Quarter 3 Financial Performance summary (LUF Piano Building)

	Prior Years	2023-24
	Ł	Ł
Capital Programme (2024-2034)	62,300	3,160,000
Quarter 3 Outturn Projections		
Acquisition including fees		3,010,000
Prelims and Pre construction		100,000
Construction including risk and		
other project costs	62,300	50,000
Total	62,300	3,160,000
Estimated Slippage at Q3		0

Full project budget and costings will be disclosed following procurement and contract award.

8.3 Temporary Accommodation - Castle Road

The Castle Road Housing scheme for temporary accommodation will deliver 20 units, including 6 disabled adapted units, to increase supply and reduce reliance on emergency bed and breakfast or hotel accommodation. When complete the site will provide temporary accommodation for homeless people whist the council works with them to secure a more permanent home. The programme contributes to Corporate Priority Three – A Clean, Safe and Green place to Live, Work and Visit.

The approved capital allocation for the project is £3,860,220. The programme is funded from a combination of external loan finance, application of capital receipts from the Evergreen Investment Fund, S106 contributions and various revenue earmarked reserves. The adaptive units are being delivered with funding from the Better Care Fund.

The construction contract has been awarded and work has commenced on site. The expected programme duration is 55 weeks, with completion expected in the spring of 2025.

Risk Assessment

The principal programme risk is cost overrun. The risk is mitigated by robust

programme management and contractual terms (a fixed price design and build contract). A revenue risk contingency is held in addition to risk contingencies built into the cost plans. A programme board meets every 6 weeks to monitor and review progress, discuss issues, risks and action if appropriate and to consider any change requests with recommendation for approval as appropriate.

Table 11: Quarter 3 Financial Performance summary (Castle Road)

	Prior Years	2023-24	2024-25	2025-26	Total
	£	£	£	£	£
Capital Programme (2024-2034)	139,070	721,140	3,000,000		3,860,210
Quarter 3 Outturn Projections					
Prelims and Pre construction		91,600			91,600
Construction		432,940	3,000,000		3,432,940
Other	139,070	171,600			310,670
Risk/Other Contingency		25,000			25,000
Total	139,070	721,140	3,000,000	0	3,860,210
Estimated Slippage at Q3		0			

8.4 Brinton Park Heritage Lottery Fund Scheme

A programme of major improvements including a new café and the re-instatement of an historical ornamental pool funded from the National Lottery Community Fund (Heritage Lottery Fund) following the successful award of grant in September 2020. The restoration will help reinstate the 130 year old park's original Victorian Landscape design.

The following project outputs were identified as part of the bid (TBC):

- Public realm improvement
- · Public amenities created
- Existing parks/green space improved
- New pedestrian paths
- Trainees gaining certificates

Project Outcomes identified

Heritage will be:

- better managed;
- in better condition;
- better interpreted and explained;
- identified/recorded

People will have:

- developed skills:
- · volunteered time;
- learnt about heritage.

Communities:

- the local area/community will be a better place to work, live or visit;
- environmental impacts will be reduced;
- more people and a wider range of people will have engaged with heritage.

The programme contributes to Corporate Priority Three – A Clean, Safe and Green place to Live, Work and Visit.

The approved capital allocation for the project is £2,600,000. The programme is funded from a combination of HLF grant, S106 contributions and various revenue earmarked reserves.

The construction contract is due to be advertised in early March 2024. Work is expected to commence in June 2024 and will be completed in 12-14 months, with completion expected in the autumn of 2025.

Risk Assessment

The principal programme risk is a cost overrun. The risk is mitigated by robust programme management and contractual terms (a fixed price design and build contract). A programme board will be established to monitor and review progress, discuss issues, risks and action if appropriate and to consider any change requests with recommendation for approval as appropriate.

Table 12: Quarter 3 Financial Performance summary (HLF - Brinton Park)

	Prior Years	2023-24	2024-25	2025-26	Total
	£	£	£	£	£
Capital Programme (2024-2034)	182,800	39,000	2,138,200	240,000	2,600,000
Quarter 3 Outturn Projections					
Prelims and Pre construction	182,800	22,000	17,000		221,800
Construction			2,138,200	240,000	2,378,200
Other					0
Risk/Other Contingency					0
Total	182,800	22,000	2,155,200	240,000	2,600,000
Estimated Slippage at Q3		17,000			

8.5 Capital Slippage

The following capital schemes have been reviewed and reprogrammed into future years to align with forecast programme delivery.

Table 13: Capital Programme 2024-2034 Estimated Slippage at Quarter 3

2023-24 Capital Programme Estimated Slippage at Q3	Draft Slippage	Percentage of in year Budget	Comments
Estimated Shppage at WS	£000	%	£
Community and Environmental Servi Brinton Park +B6:B25HLF Scheme	ces 17	43.6%	Value engineering has delayed project. Procurement anticipated to
(subject to successful HLF bid)		101070	commence shortly. Majority of the budget already slipped to 2024-25. Balance of 2023-24 budget likely to slip into 2024-25.
Innovation Fund Capital	50	50.0%	Digital Weighing System for commercial waste RCVs currently being evaluated. Delivery and installation now expected 2024-25.
Stouport Riverside	27	52.1%	Upgrading play equipment, pathways and introducing additional trees commenced but will not be complete by 31st March
Strategic Growth			
Better Care Fund (BCF) including Disabled Facilities Grants	250		Likely spend around £1.5m if all projects and grants complete.
Flood Relief	28	100.0%	Potential projects identified but timescales are dependent upon partner agencies including Environment Agency and Severn Trent Water.
Future Investment Evergreen Fund (unallocated balance)	500	45.6%	Balance to be slipped to fund future schemes
Capital Projects Fund	1,000	100.0%	Scheme anticipated to slip as no business cases are currently proposed.
Raven Street Conversion	28	33.3%	Due to delays with contractors being able to start on site, actual slippage could possibly be 50% at year end.
BCF Energy Efficiency	200	50.0%	Scheme ongoing. This fund supplements and provides an alternative to government capital funding where it cannot be applied or homes need additional support.
BCF Disabled Adapted Units	240	100.0%	The grant will be paid in the new financial year once planning permission has been granted (possibly May 2024)
Innovation Fund Capital	105	100.0%	Allocation towards Bridge Street redevelopment project. Likely to be slip into 2024-25 as scoping work relating to scheme options is in progress.
Acquisition of Land at Horsefair, Kidderminster	50	100.0%	Start of project delayed as Registered Provider not able to undertake work required for pre-application until March.
Economic Development & Regenerat	1		
FHSF - Creative Hub (former Magistrates Court)	4,000	35.7%	Council has submitted request for funding deadline extension to September 2024(contractual commitment). Practical completion scheduled for December 2024.
Capital Portfolio Fund	3,025	100.0%	Scheme anticipated to slip as no business cases are currently proposed.
UK Shared Prosperity Fund	119	41.5%	Various projects underway, some will slip into next financial year.
Vehicle, Equipment and Systems Re	newal Sche	dule	
Vehicles & Equipment & Systems Renewal Schedule	520	46.4%	Procurement is progressing on various scheduled renewals. Anticipated to be some slippage due to procurement lead times.
Total	10,160	32.8%	
ı Otal	10,100	32.0%	

8. WYRE FOREST FORWARD SAVINGS PROGRAMME AND LOCALISM TARGETS

- 8.1 The 2024-27 MTFS projects a funding gap in 2026-27 of over £2m any new cost pressures will, in the absence of additional government support, widen the gap further. Against this background it is essential that expenditure is kept within the overall approved budget and that savings proposals continue to be developed so that the Council has as much flexibility as possible to meet the challenges that lie ahead.
- 8.2 Achieving financial sustainability is still the most significant challenge facing the

Council. Since 2009 the Council has had a track record of continuously identifying opportunities to make savings. However, savings targets are proving increasingly challenging to achieve and at present are focussed largely on the transformation programme introduced in the 2021-24 MTFS, to review and reassess how we deliver services with the objective of reducing net cost. The 2024-27 MTFS also include the ambition to make the Council leaner, more productive and more commercially aware. Despite the projected financial gap, the administration is prepared to invest in capacity where necessary in order to increase net income or deliver other contributions to improving the Council's financial position.

- 8.3 The Council has done exceptionally well in generating additional income and implementing efficiency savings that have put back the date at which it has to bring its expenditure into line with income. There is a renewed focus for the 2024-27 MTFS on generating higher levels of commercial income. In the absence of additional income, further savings and efficiency measures or additional Government funding, current projections indicate that the Council will exhaust its general balances at the end of the current MTFS in 2027-28. The current estimates continue to be refined and reviewed as part of on-going detailed work being undertaken by the Finance Team in conjunction with service managers.
- 8.4 The Wyre Forest Forward savings programme was established to review all aspects of the Council to ensure we deliver a balanced budget and services of real value to our residents. Substantial savings have already been achieved.
- 8.5 The approved targets in the 2024-27 MTFS are summarised in the table below. Progress has been made in 2023-24 towards achieving the target with items of a recurring nature, but the savings target for 2023-24 has largely been achieved from one-off increases achieved by treasury management operations. Further recurring transformation savings are dependent on collaborations or redesigns of operational services, principally domestic and commercial waste collection. A review of 2022-23 final account savings was undertaken during Quarter 2 to capture and record any recurring efficiencies, but there were no material items arising to contribute to the target. It is essential that work continues to achieve reductions in the cost of service delivery.

Table 14: Quarter 3 Financial Performance summary Wyre Forest Forward Savings

Wyre Forest Forward Savings summary	2023-24 £000	2024-25 £000	2025-26 £000	2026-27 £000
Savings Target	4,382	4,682	4,682	4,682
Savings achieved at 31/03/2023	4,205	4,294	4,324	4,341
Savings Target at 01/04/2023	177	388	358	341
MTFS 2024-27 Amendment		-228	-118	-41
		160	240	300
Savings achieved 2023-24				
Strategic Growth Service reviews	13	17	18	18
Investment Income performance above	164			
benchmark				
	177	17	18	18
MTFS 2024-27 Amendment		211	100	23
Total 2023-24 movements	177	228	118	41
Total WFF Savings not yet achieved	0	160	240	300

Note that this table only considers WFF savings and income targets and is only part of the funding gap.Localism savings are reported separately below.

Localism Partnership Target

8.6 Significant progress was made in 2022-23 towards achieving the Localism savings target but only limited further progress is currently expected in 2023-24. The savings achieved to date are summarised below. The target was realigned with policy in the 2024-27 MTFS. Details are provided below:

Table 15: Quarter 3 Financial Performance summary Localism Savings

LOCALISM PARTNERSHIP SAVINGS	2023-24 £000	2024-25 £000	2025-26 £000	2026-27 £000
Savings Target	525	700	700	700
Savings achieved at 31/03/2023	(317)	(324)	(377)	(377)
Balance b/f 2022-23	208	376	323	323
Savings Target at 1st April 2023	208	376	323	323
		•		·
MTFS 2024-27 Amendment	208	336	263	243
Total 2023-24 movements	208	336	263	243
Total Localism Savings not yet achieved	0	40	60	80

9. SUPPLEMENTARY ESTIMATES AND VIREMENTS

- 9.1 Service managers who wish to incur expenditure that falls within approved Council Policy for which either there is no or insufficient provision within approved estimates, may incur that expenditure by virement (transferring from one approved budget cost centre to another) or by supplementary estimate, subject to specified conditions as setout in the Financial Regulations 6.7 and 6.8.
- 9.2 A request has been received from the Head of Communities and Environment for two virements between budgets within the capital Equipment, Vehicles and Systems Renewals Schedule.
 - Virement of £15,300 to fund purchase of a flail mower, originally scheduled to be replaced in 2024-25. Funded from underspend on replacing AV273 and AV274 (x2 ride on mowers/small flail).
 - Virement of £6,540 to fund overspend of replacing AV277 (large chipper). Funded from underspend on replacing AV295 (chipper).

10. REVENUE DETAIL – Central Items Business Rates and Council Tax

10.1 **Council Tax** - The level of discounts and awards, together with collection rates, and write-offs are being closely monitored. Previous monitoring reports have highlighted the risk that assumed growth in the tax base might not be achieved in year due to the slow down in the housing market leading to sites being built out at a slower rate than assumed and greater eligibility to discounts. The taxbase calculation for 2024-25 showed that this risk has crystalised and a deficit is expected on the collection fund in 2023-24. This deficit (£100k) is an adjustment to Council Tax income in 2024-25 and is reflected in the 2024-27 MTFS.

10.2 Business Rates – Officers continue to liaise closely with the Valuation Office Agency to monitor developments in the sector and the progress of check, challenge and appeal applications. The council holds a provision for appeals for the 2010 list and the 2017 list. The refunds arising as a result of 2010 appeals has exceeded the provision held adjustments will be calculated at year end and will be met from business rates income in 2024-25 and 2025-26 and is reflected in the 2024-27 MTFS. The 2010 list is now closed. Appeals against the 2017 valuation list are currently in line with expectations. The overall impact of transactions in the collection fund will continue to be monitored to assess the impact on the council's MTFS.

10.3 Collection Rates

Council Tax: As at 30th September 2023, Council Tax in year collection rates were at 57.47% compared to 57.84% in the previous year. The latest position at 31st December 2023 shows an improved position 85.22% which is closer to the 85.32% achieved in the previous year.

Business Rates: At the end of Q3 2023-24, collection rates for NNDR are behind those achieved last year, at 80.01% compared to 88.98% last year. However, current year collection rates compare favourably with years prior to 2022-23. This is largely due to the varying business rates reliefs that have been applied/or removed throughout the year such as Covid19 Additional Relief Fund and Retail, Hospitality and Leisure Relief. It will only be at the end of the financial year that the accurate collection rates will be determined.

There has been an increase in debts being written off due to voluntary bankruptcy orders and petitions, individual voluntary arrangements and debt relief orders. The level of write-offs will continue to be closely monitored.

11. HOW ARE WE DOING PERFORMANCE SUMMARY

- 11.1 The Council monitors performance and progress towards achieving the priorities set out in the Corporate Plan 2023 2027.
- 11.2 Performance management is instrumental in all council activities as it helps us to keep track of how well we are performing and enables any potential issues to be identified at an early stage so remedial action can be taken. It also informs our decision making processes which underpin the delivery of our Corporate Plan. The Corporate Plan 2023-27 was approved by Council on 20th September 2023.
- 11.3 The Council has a number of processes in place to monitor our performance including:
 - Corporate Plan Actions
 - Corporate Risks and associated actions
 - Leading Measures looking forward at future outcomes
 - Lagging Measures looking back to see whether improvement actions achieved the outcomes or outputs expected
- 11.4 This report provides a strategic overview of the performance for quarter three (1st October to 31st December 2023) and focusses on the activities and achievements that support our priorities in the Corporate Plan that was approved by full Council in September 2023.

Quarter 3 - Performance Highlights



Progress against the 2023-27 Corporate Plan priorities and our strategic actions is summarised below.

11.5 Corporate Priority One - Economic growth and regeneration

We will:

- Regenerate central Kidderminster including completion of Future High Streets and Levelling Up Fund projects.
- Redevelop former Crown House site, Lionfields and other brownfield sites we own mainly for housing.
- Progress the redevelopment of Bridge Street site, Stourport.
- Work with High Streets Task Force to develop and implement a vision for the regeneration of central Stourport.
- Work with partners to improve skill levels and make sure they are the skills employers need.
- Make sure business support services are available to help businesses grow.

Key Activities in Quarter Three:

- Introduced 1 hour free parking in Bewdley to support businesses in the town while the flood defence work is being undertaken.
- o Introduced free parking in all car parks between 3pm 6pm throughout December.
- Received £725,000 from the government's Brownfield Land Release Fund for the ongoing connectivity project in Kidderminster town centre to improve the appearance, access and connection of Worcester Street with Bromsgrove Street and links to the wider Lionfields development site.
- Commenced work on refurbishing the first floor of Bridge Street and obtained quotes for works to the ground floor.
- Discharged planning conditions on Raven Street and revised contract to enable works to commence on Raven Street.
- o Finalised exchange contract for sale of land at Clensmore Drive.
- Commenced work with Gately Hamer on compulsory purchasing land at Radford Avenue.
- Invested over £500k of UKSP funding into business support, advice, guidance and grants through our partnerships with Worcestershire growth hub and County wide initiatives to drive start up activity, innovations, net zero goals and general business growth.
- Invested over £100k into skills support for the economically inactive and hard to reach individuals within the community through our partnerships with Unity.
- Supporting 18 projects within the UK shared prosperity fund to address local issues around communities and place, supporting local business and people & skills, with over a £1,500,000 planned to be invested in the next 12-18 months.
- Kidderminster Town Council signed Kidderminster Town Hall construction contract and work commenced.
- o Planning Approval for Worcester Street Connectivity Project.

11.6 Corporate Priority Two - Securing financial sustainability for services the local communities value

We will:

- Increase net income from our commercial activities.
- Increase the visits to our nature reserves and make them more accessible.
- Complete the redevelopment of Brinton Park, funded by the National Lottery Heritage Fund.
- Investigate options for developers to make bio-diversity contributions on alternative sites.

Key Activities in Quarter Three:

- Statement of accounts was signed off and published one of only a small number of councils in the country to achieve this deadline putting us in the top 1% of all local authorities.
- Created a Commercial Programme Board to oversee all commercial activities and projects.
- Core business units developed for each commercial activity unit together with individual business plans.
- Launched a public consultation on the Council's financial strategy and budget proposals.
- Business plan submitted for "Wyre Forest Wild Project" to develop commercial opportunities within the Nature Reserves, open up accessibility, develop connectivity, and prepare groundwork for commercial development of the Bio-Diversity regulations.
- Our Rangers and Landscape/Maintenance teams created an improved, disability friendly boardwalk at Moorhall Nature Reserve in Stourport.
- An additional value engineering exercise undertaken with HLF Project outcomes remain to Increase heritage value on site / Improve people outcomes / Drive improvements for the community.

11.7 Corporate Priority Three - A clean, safe and green place to live, work and visit

We will:

- Secure housing growth through the local plan.
- Invest more in tackling environmental crime and illegal parking.
- Invest more on clearing litter, particularly in summer months.
- Work with town councils and community groups to improve parks and open spaces.
- Help provide more cultural events.
- Increase the amount of temporary accommodation available by providing a new housing scheme.
- Produce and implement a carbon reduction plan for the district and for the council.
- Help people make their homes more energy efficient.
- Install electric charging points in car parks in all three towns.

Key Activities in Quarter Three:

- Held online forum for landlords and letting agencies to share best practice and promote energy grant funding opportunities.
- Launched 'Adopt a Street', including an interactive website, to give extra support to people to help keep their streets and parks free of litter - 78 people have signed up with 105 streets adopted.
- o 125 new build units completed of which 46 were affordable units.
- o Completed public consultation on Housing Supplementary Planning Document.
- Approved 7 planning applications for housing totalling 210 dwellings.
- o Provided housing advice to 2,527 households.
- Discharged pre-commencement planning conditions at Castle Road Temporary Accommodation.
- Produced and began implementation of the Climate Change and Carbon Reduction Plan in relation to the electric vehicle chargepoints and solar farm.
- Provided 37 housing improvement interventions to have a positive impact on the household.
- o Provided £79,729 assistance to 19 households to improve energy efficiency.

- o Spent £207,000 on hardship/welfare support assistance.
- New Civil Enforcement Officer started in November 2023. Further recruitment will take place in Quarter 4.
- The successful conclusion of the PCC funded fly tipping project with environmental crime cameras which the team have available for use.
- Ongoing collaboration with partners to maximise recycling rates and reduce residual waste.
- Continued analysis of waste types to inform the design of future service provision.
- o Completed LED lighting in council car parks.
- Secured funding of £32,000 from West Mercia PCC for community safety projects.
- Commissioned Kidderminster & District Youth Trust to provide a detached youth team to prevent anti-social behaviour.
- o Deployed mobile CCTV cameras in anti-social behaviour hot spot areas.
- North Worcestershire Project Team has been set up for Safer Streets 5 which will see additional mobile CCTV cameras being purchased and community action days focused on anti-social behaviour and neighbourhood crime.

Organisational Health

11.5 Organisational Health - includes information on turnover of staff, sickness absence, organisational health related investment areas and other performance measures requested by committee. There has continued to be a focus on investing in organisational health related areas, for example ICT infrastructure, implementing the new OD strategy and related projects.

12. LEGAL AND POLICY IMPLICATIONS

- 12.1 The Local Government Act 2003 (sections 25–29) placed additional duties on LocalAuthorities on how they set and prioritise budgets.
- 12.2 Section 28 places a statutory duty on an authority to review its budget from time to time during the year. If the Budget Monitoring Report shows that there has been deterioration in the Authority's financial position, the Authority must take such action asit concludes necessary. The Cabinet currently reviews the Budget on a quarterly basis.
- 12.3 Our External Auditor Grant Thornton makes an assessment based on the annual programme of external audit work. The focus is on ensuring there are proper arrangements in place for securing financial resilience and that the organisation hasproper arrangements for challenging how it secures economy, efficiency and effectiveness.

13. <u>IMPACT ASSESSMENTS</u>

13.1 Equality, Climate Change and Health and Wellbeing Impact assessments will be undertaken as appropriate as part of reviews of service delivery arrangements and implementation of new models. This is a financial and performance monitoring report, there are no proposals in this report that require an assessment.

14. RISK MANAGEMENT

14.1 A number of corporate risks are perceived to have increased in recent months. The inability to deliver a balanced budget is one of the Council's key corporate risks and has been adversely impacted by inflation in general and on construction costs in particular which will affect the Council's many capital projects. The Budget Risk Matrix has been reviewed to reflect the current assessment of risk. A copy is enclosed for information as Appendix 3 and further update on risks will be given to Audit Committee in March.

15. **CONCLUSIONS/ACTION**

- 15.1 The information contained within Appendices 1 to 5 provides Members with an overview of financial trends and performance within the period to 31st December 2024. Appendix 6 provides detailed information on performance to supplement the summary in section 11.
- 15.2 The estimates and assumptions included in this report will continue to be updated and refined as more information becomes available.

16. CONSULTEES

Corporate Leadership TeamCabinet Service Managers

17. BACKGROUND PAPERS

Budget setting papers Council 22nd February 2024 Medium Term Financial Strategy 2024-27

Hyperlink to Committee Reports
http://www.wyreforest.gov.uk/council/meetings/main.htm

WYRE FOREST DISTRICT COUNCIL

REVENUE BUDGET TOTAL REQUIREMENTS - DISTRICT COUNCIL PURPOSES

SERVICE	2023	3/24		2024/25			2025/26			2026/27	
	Original	Revised	At Nov.23		TOTAL	At Nov.23		TOTAL	At Nov.23		TOTAL
	Estimate	Estimate	Prices	Inflation		Prices	Inflation		Prices	Inflation	
	£	£	£	£	£	£	£	£	£	£	£
CHIEF EXECUTIVE AND SOLICITOR TO THE COUNCIL	2,218,860	2,865,280	2,304,870	91,170	2,396,040	2,161,830	167,130	2,328,960	2,098,260	246,550	2,344,810
COMMUNITY AND ENVIRONMENT	5,482,310	5,433,920	5,906,640	302,800	6,209,440	5,959,140	549,720	6,508,860	5,876,140	804,160	6,680,300
ECONOMIC DEVELOPMENT & REGENERATION	248,950	563,470	574,070	42,080	616,150	450,890	77,410	528,300	441,470	115,100	556,570
RESOURCES	2,448,120	2,294,550	2,169,340	20,450	2,189,790	2,065,940	38,680	2,104,620	1,974,420	82,440	2,056,860
REVENUES, BENEFITS & CUSTOMER SERVICES	1,389,990	1,444,330	1,524,990	78,850	1,603,840	1,556,220	140,890	1,697,110	1,568,730	205,030	1,773,760
STRATEGIC GROWTH	2,063,770	2,287,220	2,063,240	100,540	2,163,780	1,980,550	169,740	2,150,290	1,822,960	245,460	2,068,420
	13,852,000	14,888,770	14,543,150	635,890	15,179,040	14,174,570	1,143,570	15,318,140	13,781,980	1,698,740	15,480,720
LESS: CAPITAL ACCOUNT	585,490	234,650	533,950	5,200	539,150	956,390	9,360	965,750	1,011,030	13,450	1,024,480
INTEREST RECEIVED	(750,000)	(1,810,000)	(1,425,000)	0	(1,425,000)	(952,000)	0	(952,000)	(780,000)	0	(780,000)
TOTAL NET EXPENDITURE ON SERVICES	13,687,490	13,313,420	13,652,100	641,090	14,293,190	14,178,960	1,152,930	15,331,890	14,013,010	1,712,190	15,725,200
LESS: CONTRIBUTION (FROM) TO											
RESERVES	(159,010)	215,060			(341,870)			(950,680)			(1,536,750)
NET BUDGET REQUIREMENT	13,528,480	13,528,480			13,951,320			14,381,210			14,188,450
LESS: REVENUE SUPPORT GRANT	(150,380)	(150,380)			(160,340)			(160,000)			356,000
BUSINESS RATES INCOME	(3,442,050)	(3,442,050)			(3,655,460)			(4,841,680)			(4,397,000)
BUSINESS RATES GROWTH	(950,200)	(950,200)			(753,010)			Ó			Ó
FUNDING GUARANTEE	(425,370)	(425,370)			(687,120)			(490,410)			0
COLLECTION FUND (SURPLUS)/DEFICIT	Ó	Ó			100,830			Ó			0
NEW HOMES BONUS	(240,030)	(240,030)			(285,060)			0			0
TRANSITIONAL FUNDING (assumption)	0	0			0			0			(881,500)
SERVICES GRANT	(114,990)	(114,990)			(19,850)			(18,090)			0
GENERAL EXPENSES -											
COUNCIL TAX INCOME	8,205,460	8,205,460			8,491,310			8,871,030			9,265,950
COUNCIL TAX LEVY		236.21			243.29			250.58			258.09
COUNCIL TAX BASE		34,738			34,902			35,402			35,902

Revenue projections - Estimated Outturn Variances (Quarter 3)

Skip Delivery and Collection - Waste Transfer Station 10,000 (7,000		Revis	ed Budget to	Projected O	utturn
Chief Executive and Solicitor to the Council Pay - vacancy assumption unachieved 9,000	Service Area				
Pay - vacancy assumption unachieved Community and Environment Skip Delivery and Collection - Waste Transfer Station Income (Miscellaneous) - Rental of parks space from events Tipping Charges - Less waste tonnage and more recycling Other Site Maintenance - Car Parks Parking Fees - Car Parks General Parking Season Tickets - Car Parks General Parking Fines (On Street) - Enforcement Contracted Waste Collection - Bulky Waste Collections Street Cleansing Grounds Maintenance - Direct Materials - External Works Driver Training - Fees and Charges (Training and Courses) Landscaping Services - Direct Materials - External Works Depot Management - Publicity and Promotion Museum Activities Nature Reserves (External Grant-English Nature) Economic Development and Regeneration Capital portfolio Fund Reduction cost of gas WFH Unfilled vacant posts - proportion relating to WFDC Agency cover - appointed in January to cover Estates Surveyor Other properties Resources ICT vacant post Revenues Benefits and Customer Services - Nil this period Strategic Growth Senior Housing Project Officer - Funded from Earmarked Reserve TOTAL VARIANCES 0 36,000 (148,500 (10,000) (5,000) (5,000) (6,000 (2,000) (20,000) (2		£	£	£	£
Community and Environment Skip Delivery and Collection - Waste Transfer Station Income (Miscellaneous) - Rental of parks space from events Tipping Charges - Less waste tonnage and more recycling (35,000) (7,000 Tipping Charges - Less waste tonnage and more recycling (35,000) (10,000) (10,000 Tipping Charges - Less waste tonnage and more recycling (35,000) (10,000 Tipping Charges - Less waste tonnage and more recycling (35,000) (10,000 Tipping Charges - Less Researal (10,000 Tipping Charges - Car Parks General Tipping Charges - Tipping Charges - Car Parks General Tipping Charges - Tipping C					
Skip Delivery and Collection - Waste Transfer Station 10,000 (7,000	Pay - vacancy assumption unachieved	9,000			
Parking Fees - Car Parks General	Income (Miscellaneous) - Rental of parks space from events Tipping Charges - Less waste tonnage and more recycling			(35,000)	(7,000)
Parking Season Tickets - Car Parks General 15,000 (10,000 Parking Fires (Off Street) - Car Parks General 16,000 (10,000 (7,500 (7,500 (10,000 (10,	Parking Fees - Car Parks General			(10,000)	(1,000)
Street Cleansing Grounds Maintenance - Direct Materials Grounds Maintenance - Direct Materials - External Works Driver Training - Fees and Charges (Training and Courses) Landscaping Services - Direct Materials - External Works Depot Management - Publicity and Promotion Museum Activities Nature Reserves (External Grant-English Nature) Economic Development and Regeneration Capital portfolio Fund Reduction cost of gas WFH Unfilled vacant posts - proportion relating to WFDC Agency cover - appointed in January to cover Estates Surveyor Other properties ICT vacant post Revenues Benefits and Customer Services - Nil this period Strategic Growth Senior Housing Project Officer - Funded from Earmarked Reserve TOTAL VARIANCES (5,000) (10,000) (20,000) (5,000) (6,000 (20,000) (5,000) (14,000) (14,000) (14,000) (14,000) (14,000) (14,000) (14,000) (157,860) (48,500) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000) (104,000)	Parking Fines (Off Street) - Car Parks General		15,000		(10,000) (7,500)
Grounds Maintenance - Direct Materials G5,000 Grounds Maintenance - Direct Materials - External Works C1,000 C1,0000 C1,0000 C1,0000 C1,0000 C2,0000 C2,0000 C2,0000 C2,0000 C2,0000 C3,0000	-		14,000		(2.22)
Depot Management - Publicity and Promotion Museum Activities Nature Reserves (External Grant-English Nature) Economic Development and Regeneration Capital portfolio Fund Reduction cost of gas WFH Unfilled vacant posts - proportion relating to WFDC Agency cover - appointed in January to cover Estates Surveyor Other properties ICT vacant post ICT vacant post Strategic Growth Senior Housing Project Officer - Funded from Earmarked Reserve Pay (Net) Cost Pressure Income shortfall Cost Reduction Income Growth TOTAL VARIANCES 0 36,000 (138,910) (48,500)	Grounds Maintenance - Direct Materials Grounds Maintenance - Direct Materials - External Works Driver Training - Fees and Charges (Training and Courses)		5,000	(10,000)	(6,000)
Capital portfolio Fund Reduction cost of gas WFH (14,000) (104,000) (Museum Activities				(6,000) (2,000)
Resources ICT vacant post (20,000)	Reduction cost of gas WFH Unfilled vacant posts - proportion relating to WFDC Agency cover - appointed in January to cover Estates Surveyor	19,950	2,000		
ICT vacant post	Other properties				(9,000)
Strategic Growth				(20,000)	
Senior Housing Project Officer - Funded from Earmarked Reserve	Revenues Benefits and Customer Services - Nil this period				
Pay (Net) (34,910) Cost Pressure 36,000 Income shortfall (104,000) Cost Reduction (104,000) Income Growth (48,500) TOTAL VARIANCES 0 36,000 (138,910) (48,500)				(13,000)	
Cost Pressure 36,000 Income shortfall (104,000) Cost Reduction (104,000) Income Growth (48,500) TOTAL VARIANCES 0 36,000 (138,910) (48,500)	TOTAL VARIANCES	28,950	36,000	(167,860)	(48,500)
Cost Reduction Income Growth (104,000) TOTAL VARIANCES (48,500) (48,500) (48,500)	Cost Pressure			,	
	Cost Reduction Income Growth		·	(104,000)	(48,500)
	OVERALL VARIANCE	0	36,000	(138,910)	(48,500) (151,410)

Capital Programme 2023-24 (Revised Budget) Quarter 3 Position

	2023-24	2023-24	2023-24	2023-24	
	Original Budget £	Revised Budget	Q3 Actual Expenditure £	Draft Slippage at Q3 £	Progress Notes at Q3
COMMITTED EXPENDITURE					
COMMUNITY AND ENVIRONMENTAL SERVICES					
Parking Facilities: Improvements to Car Parks	29,530	23,600	23,594	0	Works scheduled for 2023-24 now complete.
Brinton Park HLF Scheme (subject to successful HLF bid)	1,931,190	39,000	17,003	17,000	Project is currently predicted over budget. Officers are value engineering procurement within budget. Procurement anticipated to commence shortly. Majority of the budget has been slipped to 2024-25. Balance of 2023-24 budget likely to slip into 2024-25.
Innovation Fund Capital*	185,000	100,000	0	50,000	Tender submissions of digital weighing system for commercial waste RCVs currently being evaluated.
Stouport Riverside	0	52,200	0	27,200	Work has begun on upgrading play equipment, pathways and introducing additional trees.
*Subject to Business Cases & approval by the Cabinet/CLT					additional trees.
SUB TOTAL	2,145,720	214,800	40,597	94,200	
STRATEGIC GROWTH					
Housing Strategy: Better Care Fund (BCF) including Disabled Facilities Grants	2,000,000	1,750,000	766,353	250,000	Likely spend around £1.5m if all projects and grants complete.
Housing Fund	876,000	1,045,920	898,034	0	All property purchases completed and now letting works to properties to bring
Flood Relief	28,410	28,410	0	28,410	that up to relevant fitness standard. Anticipate full spend by end of Q4. Identified potential projects may need some funding in 2023-24, but timescales are dependent upon partner agencies including Environment Agency and Severn Trent Water. Will be reprofiled if necessary as part of the Revised
Housing Assistance - Private Sector Measures (including Decent Homes Grant)	290,230	150,000	111,905	0	Budget Process. Likely to acheieve £150k spend and remaining fund re-profiled over next two years.
Future Investment Evergreen Fund (unallocated balance)*	890,470	1,096,830	446,085	500,000	Other schemes to be brought forward - large proportion of budget anticipated to slip to next financial year.
Capital Projects Fund*	3,500,000	1,000,000	0	1,000,000	Scheme anticipated to slip as no business cases are currently proposed.
Castle Road Development	2,000,000	721,140	349,077	0	Works to site likely to commence beginning of February so likely payments of £300k before financial year end. To be confirmed after cost plan received.
Raven Street Conversion	0	84,700	0	28,230	Due to delays with contractors being able to start on site, actual slippage could
BCF Energy Efficiency	0	400,000	182,200	200,000	possibly be 50% at year end. Scheme ongoing. This fund supplements and provides an alternative to government capital funding where it cannot be applied or homes need additional support.
BCF Disabled Adapted Units	0	240,000	0	240,000	The grant will be paid in the new financial year once planning permission has
Electric Vehicle Chargepoints	0	271,000	0	0	been granted (possibly May 2024) Scheme being funded via an alternative method - removed from Capital Programme.
Local Authority Delivery Scheme Phase 3 (LADS3) Home Upgrade Grant (HUGS1)	0	432,750 22,800	392,812 22,797		Programme. Scheme complete. Scheme complete.

Capital Programme 2023-24 (Revised Budget) Quarter 3 Position

	2023-24	2023-24	2023-24	2023-24	
	Original Budget £	Revised Budget	Q3 Actual Expenditure £	Draft Slippage at Q3	Progress Notes at Q3
Home Upgrade Grant (HUGS2)	0	462,000	0	0	Scheme in delivery phase. Current constraints do not allow unspent funds to be slipped into 2024-25 however this is under review with funder. There is a new
Innovation Fund Capital*	0	105,000	0	105,000	£693,000 budget for this scheme for 2024-25 regardless of slippage allowance. Q4 to see expenditure which is dependant on funder approval. Allocation towards Bridge Street redevelopment project. Likely to be slip into 2024-25 as scoping work relating to scheme options is in progress.
Acquisition of Land at Horsefair, Kidderminster	49,590	49,590	0	49,590	Start of project delayed as Registered Provider not able to undertake work required for pre-application until March.
* Subject to Business Cases & Due Diligence					
SUB TOTAL	9,634,700	7,860,140	3,169,263	2,401,230	
ECONOMIC DEVELOPMENT AND REGENERATION					
FHSF - Public Realm (Worcester St, Oxford St & Crown House)	249,390	2,371,790	1,254,208		Project delivery in progress - demolition phase 95% complete and demolition practical completion and site hand back scheduled for 31st January 2024. Construction tender in progress and appointment of the principal contractor (construction) scheduled for 26th February 2024. RIBA Stage 5 Construction phase due to commence 27th February 2024 and practical completion scheduled for November 2024.
Levelling Up Fund**	5,517,050	4,358,510	387,768		Towpath project complete. Town Hall project has appointed main works contractor, onsite works due to commence early January, updated cash flow forecast showing project spend to June 2025. Piano Building RIBA Stage 1 Report submitted December 2024, Cabinet decision regarding purchase of Building and appointment of project design team due mid-January 2024, early programme shows project completion by funding deadline March 2025.
FHSF - Creative Hub (former Magistrates Court)**	9,502,530	11,193,100	3,717,759		Council has submitted request for funding deadline extension to September 2024. Practical completion scheduled for December 2024.
Capital Portfolio Fund*	6,050,830	3,025,410	0	3,025,410	Scheme anticipated to slip as no business cases are currently proposed.
UK Shared Prosperity Fund* *Subject to Business Cases & Due Diligence **Any Co-funding subject to full Business Case following the principles of the Capital Portfolio Fund	178,890	287,360	64,750	119,130	Various projects underway, some will slip into next financial year.
SUB TOTAL	21,498,690	21,236,170	5,424,485	7,144,540	
RESOURCES & REVENUES, BENEFITS AND CUSTOMER SERVICES					
ICT Strategy	250,000	502,480	29,265		Various ICT projects progressing as per reports to ICT Strategy Board including digital first projects for various types of bookings, and depot projects including system for weighing waste and security projrects.
SUB TOTAL	250,000	502,480	29,265	0	
VEHICLE, EQUIPMENT & SYSTEMS RENEWAL SCHEDULE					
Vehicles & Equipment & Systems Renewal Schedule	1,012,040	1,119,720	223,873		Procurement is progressing on various scheduled renewals. Anticipated to be some slippage due to procurement lead times.
SUB TOTAL	1,012,040	1,119,720	223,873	520,000	
TOTAL COMMITTED EXPENDITURE	34,541,150	30,933,310	8,887,483	10,159,970	

BUDGET RISK MATRIX 2024-27

HIGH	QUADRANT 3 -REVIEW RISK - CONTINGENCY PLANS - LOW RISK, HIGH IMPACT	QUADRANT 4 - IMMEDIATE ACTION HIGH RISK, HIGH IMPACT
IMPACT	1 Finance Strategy - setting a balanced budget 2 Council Tax - assumed increases in base doesn't materialise 3 Maintaining minimum level of reserves 4 Wyre Forest House - final sign off of all retentions 5 Industrial Estates & Other Property 6 Lion Fields - Future Development 7 Land Charges 8 ICT Investment - review of functionality and rolling programme of replacement including channel shift 9 Service Collaborations - Shared Services/Other Joint Working 10 Budgetary Control fails to identify emerging cost pressures 11 Prudential Code for Capital Accounting - access to PWLB 12 Diminishing Reserves/Cashflow 13 MMI Clawback Scheme - further claims 14 Information governance (GDPR requirements) - ensure the Council is safeguarded 15 Management Restructure - residual capacity issues 16 Asset management plans inadequate/property asset fall ino disrepair, not fit for purpose 17 Failure to detect or prevent acts of cororate fraud or corruption	Impact of high inflation (including Pay) on Financial Sustainability - Funding Gap Cyber Risk - failure to agree and embed Cyber Attack Plan Government Grant - Funding reductions, New Homes Bonus and future Spending Review/fair funding reform deferred Business Rates Retention Scheme - Appeals, Pooling, reset and reform Transformational Programme/pace of change required to close funding gap including changing Localism aspirations Council Tax/Business Rates collection levels Business Rates growth/failure - key to maintaining funding position Realisation of Capital Receipts (including RTB) to fund expenditure Environment and Economic Regeneration - attracting inward investment Universal Credit and CTRS - uncertainty and impact on poorer residents Wyre Forest Forward Efficiency/Commercial Income acheivement Future local government reorganisation, devolution and combined authorites Capital Portfolio Fund- failure to deliver returns/mitigate risks Car Parking Income - loss of future income Pension Costs - future revaluations, worsening of funding position Homelessness duty escalating demand Debt Interest rate rises, impact on economy, demand for services and refinancing debt High and sustained energy prices, including leisure centre utility Benchmarking Failure to deliver Future High Streets and Levelling Up Fund on time and within budget
		Note: High Impact is risk assessed to be in excess of £100,000 in line with the Risk Management Strategy
MEDIUN	QUADRANT 1 - KEEP UNDER PERIODIC REVIEW LOW RISK, LOW IMPACT	QUADRANT 2 - CONSIDER ACTION HIGH RISK, LOW IMPACT
	External Funding, Partnerships Underlying Borrowing Requirement (CFR)	 Worcestershire County Council overlapping budget proposals Impact of base rate movements on investment returns
LOW	LOW MED	IUM HIGH

WYRE FOREST DISTRICT COUNCIL

Budget Monitoring Third Quarter 2023-24

ANALYSIS OF OUTSTANDING DEBT

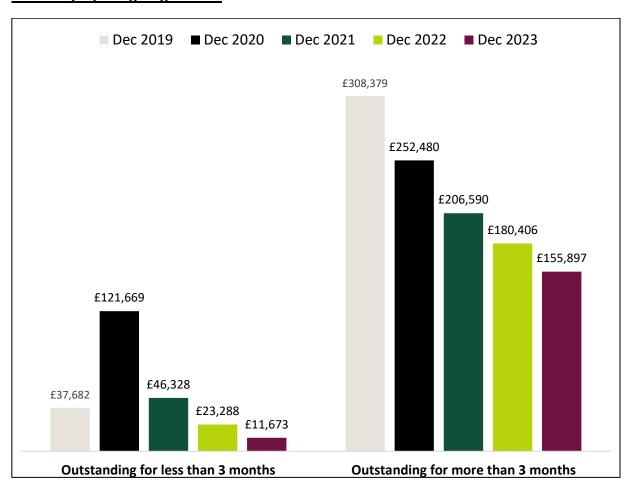
This appendix details the Council's income collection position at the end of Quarter 3 (31st December 2023).

1.1. Housing Benefit Overpayment Recovery

Where customers have a change in their circumstances and we are later made aware of this, any Housing Benefit that has been overpaid is due for repayment. A change in circumstances transfers the customer to Universal Credit and the overpayment is recovered via a customer invoice. Customers who remain on Housing Benefit and have received an overpayment, have a deduction from their on-going benefit.

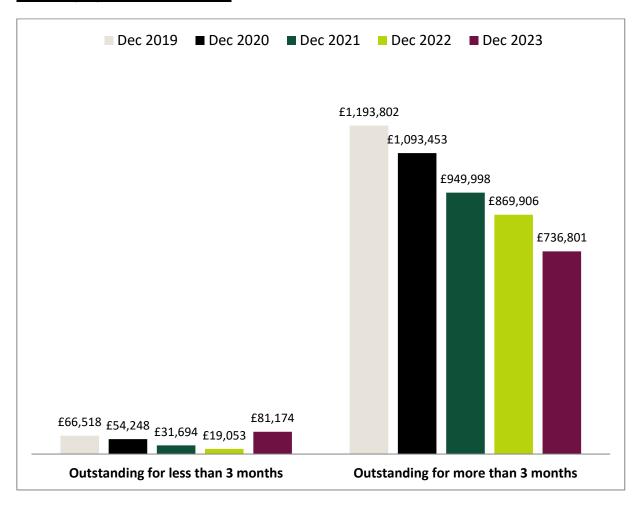
The position relating to Housing Benefit overpayment is shown in the next two graphs:

Recovery by On-going Benefit



Agenda Item No. 5 Appendix 4 – Analysis of Outstanding Debt

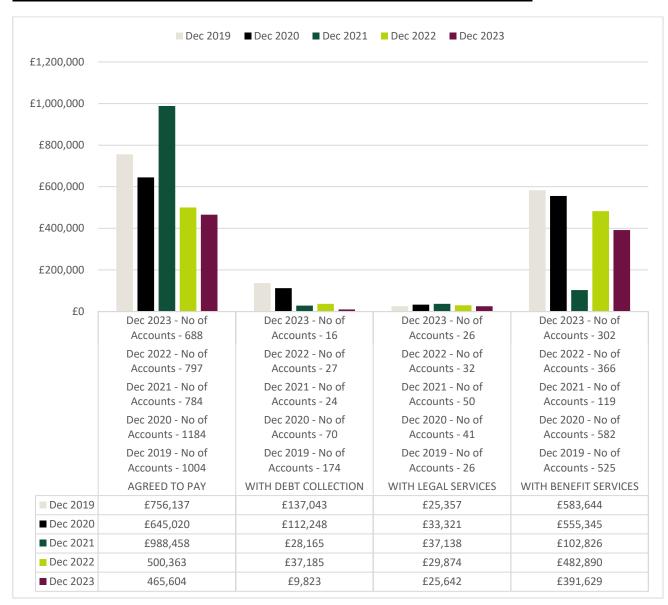
Recovery by Customer Invoice



Debts over three months old have either agreement in place to pay, have been referred to the Council's Legal Services, or remain with the Benefit Service to pursue. The Council employs the Debt Collection Agency Dukes. As at December 2023 debts of £573.73 have been recovered at a cost of £86.06 (2022-23 debts of £901.67 at a cost of £135.25). The number of accounts, the value outstanding and how this will be collected is shown in the following graph:

Agenda Item No. 5 Appendix 4 - Analysis of Outstanding Debt

Value and Number of Housing Benefit Overpayments Accounts and Status



The total debt outstanding at 31st December 2023 is £985,545 which represents a 10% decrease over the balance outstanding at the end of Quarter 3 2022-23 (including debt within payment terms). The number of cases where there is an agreement to pay or our Benefit/Legal Services are dealing with the case is 1,016 (1,195 in 2022-23) a decrease of 163 cases. Cases referred to an external debt collection agency have decreased to 16 (27 in 2022-23).

The introduction of Universal Credit in November 2018 has reduced the number of customers claiming Housing Benefit and the occurrence of overpayment and its collection via on-going benefit. Collection of overpayments via customer invoice has seen an increase in overdue debt as has the collection of debt from customers on Universal Credit through the Department for Work and Pensions (DWP) and our own collection.

1.2. Sundry/ Property Debt

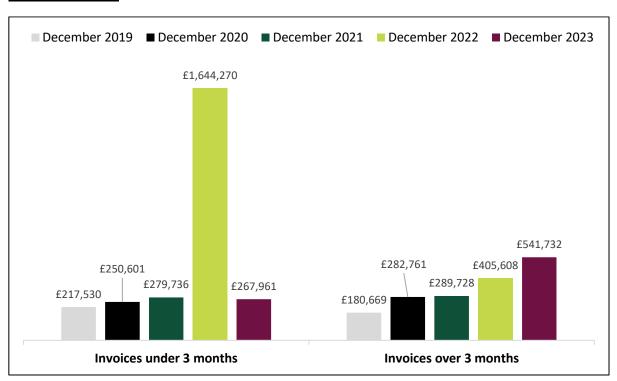
The total debt outstanding at 31st December (including debt within payment terms) was £1,372,400 (Sundry Debt £809,692 Property Debt £562,708) which represents a 47% decrease over the balance outstanding at the end of Quarter 3 2022 of £2,567,096 (Sundry Debt £2,049,878 Property Debt £517,218).

Arrears over 3 months have continued to increase and there has an increase in the 2022-23 Quarter 3 overdue debt (more than 3 months old) (2020 £413,300, 2021 £448,500, 2022 £602,000, 2023 £759,000).

laveige averdue	Quarter 3	Quarter 3	Quarter 3	Quarter 3	
Invoices overdue (older than 3 months)	2020	2021	2022	2023	Movement
	£	£	£	£	£
Sundry Invoice	282,800	289,700	405,700	542,000	136,300
Property Invoices	130,500	158,700	196,300	217,000	20,700
Total Invoices	413,300	448,400	602,000	759,000	157,000

- 1.3. The overdue debts over 3 months old over previous years had remain low due to the introduction of a revised approach to the management of accounts in arrears. The pandemic saw the Council suspended the recovery of debt during the first 2 months 2020-21.
- 1.4. The position relating to Sundry Debtor and Property Invoices are as follows:

Sundry Debtors



The exceptional balance in debts for December 2022 outstanding for less than 3 months was due to 3 invoices:

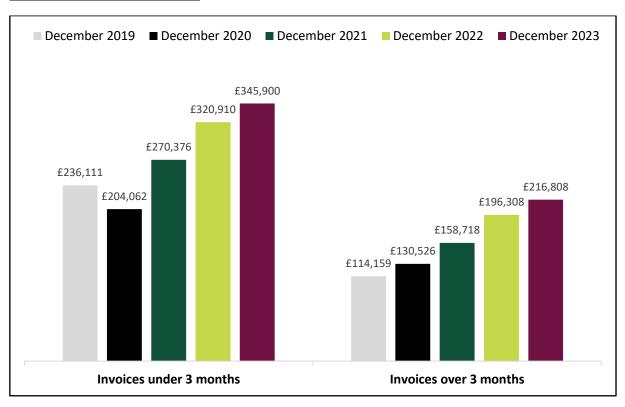
 Wyre Forest Leisure Centre - Management fees and additional work - £933,000 – queries raised by Places for People Leisure Management have been resolved and payment was made in Quarter 4.

Agenda Item No. 5 Appendix 4 – Analysis of Outstanding Debt

- Worcestershire County Council Grass cutting £90,000.
- Worcestershire County Council totalling £285,000 for Betaden project have now been paid.

The increase for December 2023, over 3 months largely relates to garden/commercial waste.

Property Invoices and Debt



Agenda Item No. 5 Appendix 5

<u>C&E Income</u>	2022-23 Actual (P9)	2022-23 Actual Year- end	2023-24 Actual (P9)	2023-24 Revised Budget	Forecast	This Year vs Last Year (P9)	Revised vs Forecast
Car Parks and Enforcement							
Car parking (coin and pay-by-phone)	£943,313	£1,191,709	£886,213	£1,130,000	£1,130,600	-£57,100	£600
Car park season tickets and resident parking	£140,167	£176,042	£116,751	£131,000	£116,000	-£23,416	-£15,000
PCNs (off-street)	£20,924	£26,693	£28,646	£25,000	£35,000	£7,721	£10,000
PCNs (on-street)	£79,008	£110,418	£57,148	£65,500	£72,500	-£21,861	£7,000
Weavers Wharf management fee	£86,808	£173,140	£1	£188,730	£188,730	-£86,807	£0 -£10,000
FPNs and misc. enforcement income Aldi rent, rental space and misc.	£11,010 £1,235	£16,405 £11,619	£4,150 £11,152	£15,000 £11,620	£5,000 £11,620	-£6,860 £9,917	£0,000
Total	£1,282,467	£1,706,026	£1,104,060	£1,566,850	£1,559,450	-£178,406	-£7,400
Wyre Forest Leisure Centre							
Management contract	£620,184	£620,184	£322,148	£644,300	£644,300	£322,148	£0
Total	£620,184	£620,184	£322,148	£644,300	£644,300	£322,148	£0
Waste	_						
Business waste	£600,594	£839,341	£630,866	£865,000	£865,000	£30,272	£0
Garden waste	£577,981	£525,884	£640,777	£570,000	£570,000	£62,796	£0
Waste transfer station	£8,400	£17,083	£12,030	£16,800	£16,800	£3,630	£0
Developers bins and domestic replacements	£42,548	£47,484	£28,379	£30,000	£30,000	-£14,170	£0
Total	£1,229,523	£1,429,792	£1,312,052	£1,481,800	£1,481,800	£82,529	£0
Garage							
MOTs and servicing	£16,175	£21,206	£2,213	£2,130	£2,130	-£13,962	£0
Taxi charges	£6,968	£12,678	£4,987	£21,000	£12,460	-£1,980	-£8,540
Total	£23,142	£33,884	£7,200	£23,130	£14,590	-£15,943	-£8,540
Driver Training							
Training	£9,824	£11,219	£0	£10,000	£4,500	-£9,824	-£5,500
Total	£9,824	£11,219	£0	£10,000	£4,500	-£9,824	-£5,500
Arboricultural and Grounds Maintenance							
Tree gang	£32,897	£64,410	£42,551	£55,000	£55,000	£9,654	£0
Grounds maintenance	£5,189	£75,427	£24,027	£76,000	£76,000	£18,838	£0
Landscaping	£4,386	£11,945	£12,621	£20,000	£20,000	£8,235	£0
Advertising	£23,898	£18,886	£19,031	£20,000	£20,000	-£4,867	£0
Total	£66,370	£170,667	£98,229	£171,000	£171,000	£31,859	£0
Parks and Green Spaces							
Grass cutting - verges	£75,000	£75,000	£125,000	£125,000	£125,000	£50,000	£0
Parks licences and rentals	£6,799	£14,348	£10,199	£13,590	£13,590	£3,400	£0
Rangers and nature reserves Total	£38 £81,836	£54 £89,402	-£162 £135,036	-£160 £138,430	-£160 £138,430	-£200 £53,200	£0
Character Character							
Street Cleansing Bulky waste	£42,473	£56,315	£39,861	£64,000	£50,000	-£2,612	-£14,000
Street cleansing external	£29,927	£64,335	£23,176	£64,300	£70,000	-£6,750	£5,700
Total	£72,399	£120,650	£63,037	£128,300	£120,000	-£9,362	-£8,300
Bewdley Museum							
Shop income	£60,588	£66,126	£62,228	£62,000	£63,000	£1,640	£1,000
Educational visits	£10,580	£12,597	£16,760	£20,000	£18,000	£6,180	-£2,000
Museum activities Wooddings	£25,679	£26,804	£22,431	£20,000 £12,000	£22,500	-£3,248	£2,500
Weddings Property and rents	£15,159 £23,450	£10,619 £30,521	£15,462 £24,383	£12,000 £26,780	£15,500 £27,000	£303 £933	£3,500 £220
Misc fees and income	£9,891	£10,821	£4,685	£8,800	£8,800	-£5,206	£220
Guildhall	£495	£660	£495	£660	£660	£0	£0
Total	£145,842	£158,148	£146,444	£150,240	£155,460	£602	£5,220
Cemetery							
Burial fees	£54,816	£71,363	£48,676	£55,420	£55,420	-£6,140	£0
Total	£54,816	£71,363	£48,676	£55,420	£55,420	-£6,140	£0
Other							
Green street depot rents	£3,375	£4,500	£1,500	£2,000	£2,000	-£1,875	£0
Total	£3,375	£4,500	£1,500	£2,000	£2,000	-£1,875	£0
			•	· ·			
Grand Total	£3,589,778	£4,415,836	£3,238,382	£4,371,470	£4,346,950	£268,788	-£24,520

Q3 Performance Update

Actions that underpin our corporate plan priorities

Corporate Plan Action	Q3 Update	Status
Economic Development and Re	generation	
Regenerate central Kidderminster including completion of Future High Streets and Levelling Up Fund projects.	Future High Streets Fund: The demolition of the former Woolworths and Mega Value buildings is on track for completion by January 2024. Planning permission was secured in December 2023 and work is due to start in Spring 2024. Work continues on the former Magistrates Court.	
	Levelling Up Fund: Work has commenced on Kidderminster Town Hall. It is expected that the Piano building will be acquired in Q4.	
Redevelop former Crown House site, Lionfields and other brownfield sites we own – mainly for housing.	Lionfields Phase One: Invitation to the tender for the feasibility study issued in December 2023. The appointment of the successful firm in early February 2024. The completion of the feasibility study 2024.	
	Radford Avenue: Work is ongoing and the next stage of the project is to negotiate rights with neighbouring properties in Q1 2024/25.	
	Clensmore Street: Heads of terms have been agreed and a planning application and exchange of contracts is due to take place in Q4.	
	Raven Street Refurbishment: Procurement for works is due to take place in Q4 with work starting on site by the end of Q4.	
	Crown House: Procurement underway with the aim of work commencing Q1 2024/25 and feasibility study completed by Q2 2024/25.	
Progress the redevelopment of Bridge Street site, Stourport.	Work is underway and the first floor refurbishment is due to complete Q4. Work is required to explore options for developing the site with a report target date of summer 2024.	

Work with High Streets Task Force to develop and implement a vision for the regeneration of central Stourport.	3 meetings and 1 site visit were held with High Streets Task Force experts in Q3. Workshop held with Stourport Town Council.	
Work with partners to improve skill levels and make sure they are the skills employers need.	A host of projects is due to begin to deliver much needed skills support, training and advice to the district. The following UKSPF Projects have been approved for 2024/25; • Community Prospects - £119k – March 2024 • Upskill Worcestershire - £152k – March 2025 • Professional Skills for the Workforce - £14k – March 2025 • Building Brighter Futures - £150k – March 2025 • Careers Worcestershire - £225k – March 2025	
Make sure business support services are available to help businesses grow.	 A wide range of business support initiatives for the district is being provided from our UKSPF Provision. These are: Worcs Growth Hub (one stop shop for all business support offers) - £196k 2023-March 2025 WCC Business support programmes (includes Start up, innovate, net zero and enterprise projects) - £577k 2023- Mar 2025 BetaDen (Hi Tech business incubator) - £86k – Mar 24 	
Securing financial sustainabili	ty for services that local communities value	
Increase net income from our commercial activities.	Commercial Programme Board has been established to review each area of commercial activity. Commercial Strategy to be developed in Q4. Individual Business plans prepared for C&E commercial activities. Work underway to improve understanding of cost drivers and net return from activities. New income targets introduced following approval of the 2024-27 MTFS at Council in February.	
Increase the visits to our nature reserves and make them more accessible.	The outline business case has been completed and project work continues. It is expected that the business case will be completed Q1 2024/25 and authority to proceed obtained in Q2 2024/25.	

	Work is underway to develop the accessibility of our nature reserves. A plan for each reserve is due Q1 2024/25.	
Complete the redevelopment of Brinton Park, funded by the National Lottery Heritage Fund.	Project work continues and revised project approval was obtained in Q3. The next stage is procurement before work can commence hopefully in Q2 2024/25.	
Investigate options for developers to make bio-diversity contributions on alternative sites.	The outline business case for bio-diversity net gain project was developed in Q3 together with the mapping of the land.	
A clean, safe and green place t	o live, work and visit	
Secure housing growth through the local plan.	Consultation for a Housing SPD is now closed. Ongoing work on other SPDs to complete Summer 2024.	
	There were 32 affordable new builds completed by open market and affordable housing in Q3.	
Invest more in tackling environmental crime and illegal parking.	Tackling illegal parking: Discussions held with WCC regarding resource partnering and free parking initiative was rolled out in Q3. Tackling environmental crime: A new environmental enforcement policy was adopted in Q3 and resource has now also been increased to tackle environmental crime.	
Invest more on clearing litter, particularly in summer months.	Review Litter Clearing Resources: Review of efficiencies undertaken with better ways of work identified and implemented. For example, route optimisation for all cleansing and mechanical sweeping teams.	
Work with town councils and community groups to improve parks and open spaces.	A development plan for each park is underway with a target date for completion of Q1 2024/25	
Help provide more cultural events.	An annual programme of events is due to be developed for Q4 2023/24 and ongoing budget to be agreed.	

Increase the amount of temporary accommodation available by providing a new housing scheme.	Development of Castle Road, Kidderminster: A project board has been established to report progress. Work to begin on site Q4 with estimated completion date March 2025	
Produce and implement a carbon reduction plan for the district and for the council.	Solar farm: A consultant was appointed, and negotiations for private wire commenced. Development of feasibility study is due April 2024.	
	Canopies project: Investigative work is due for completion in Q4 2023/24	
Help people make their homes more energy efficient.	HUGS2 – completion date March 2025. Work in progress	
Install electric charging points in car parks in all three towns.	Contract awarded to Flowbird, December 2023. Programme of roll out to all WFDC car parks expected in first three quarters of 2024/25.	

TABLE TWO - measures/actions that support the delivery of the corporate plan priorities (Note – new measures are indicated by *)

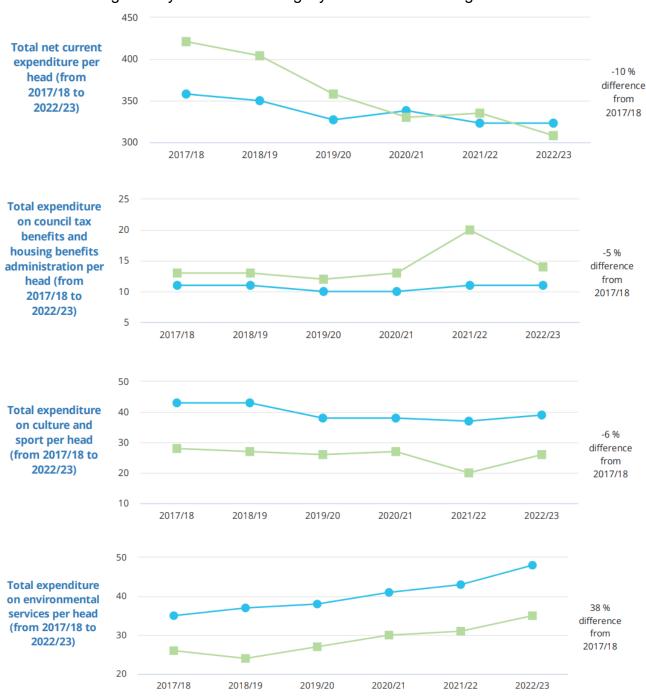
Corporate Plan Priority	Corporate Action	Measure	Update/notes
Securing financial sustainability for services that local	Monitor council tax base to increase income	Council Tax Reduction Scheme expenditure as % of gross property charge * aim is to keep the % as low as possible	9.27% New measure – this compares to 9.09% in Jan 22/23
communities value		Council tax exemptions as % of gross property charge * aim is to keep the % as low as possible	2.49% New measure – this compares to 2.30% in Jan 22/23
		Council tax discounts as % of gross property charge * aim is to keep the % as low as possible	8.34% New measure – this compares to 8.10% in Jan 22/23

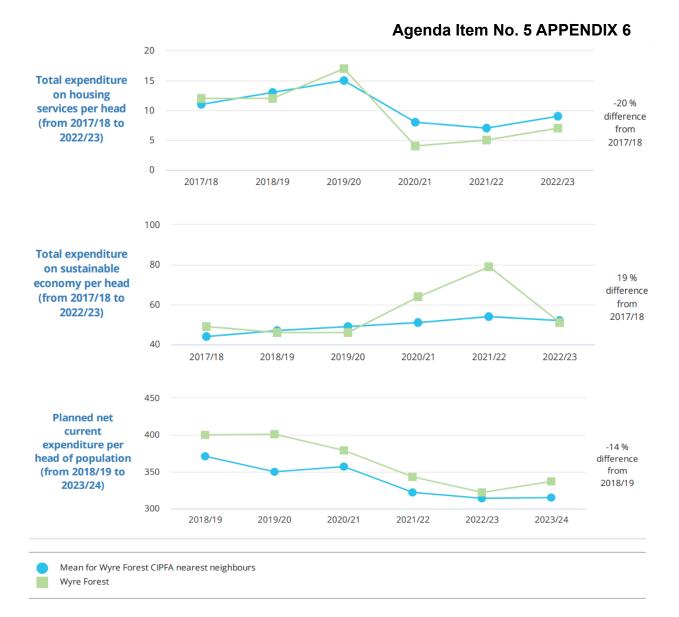
Securing financial sustainability for	Monitor customer contacts to improve service provision	Number of customer contacts via hub (phone, email & visit) *	10,271
services that local communities value		% customer contacts that are of value *	81%
A clean, safe and green place to live, work and visit	Assisting people in housing need	Number of people presenting themselves in need of housing advice	2,527 in Q3
A clean, safe and green place to live, work and visit	Number of residents who experience a positive health outcome because of housing improvement intervention.	Residents who experienced a positive health outcome as a consequence of a housing improvements intervention	89 in Q3
A clean, safe and green place to live, work and visit	Support provided to low-income households	Amount spent on hardship/welfare support	£204,170 in Q3 This compares to £36,526 in Q3 22/23
		Number of households in receipt of Council Tax Reduction Scheme *	7,726 This compares to 7,900 in Q3 22/23
		Number of households in receipt of Housing Benefit *	3,534 This compares to 3,789 in Q3 22/23
A clean, safe and green place to live, work and visit	Contribute to making the district a clean, safe and green place to live, work and visit	Number of fly-tipping incidents	244 This compares to 107 incidents in Q3 22/23
		Number of Fixed Penalty Notices issued	11 This compares to 42 that were issued in Q3 22/23
		Number of Penalty Charge Notices issued	853 This compares to 1,321 that were issued in Q3 22/23
		Number of visitors to Bewdley Museum	47,879
		Number of visitors to Wyre Forest Leisure Centre	144,266 This compares to 135,516 visitors in Q3 22/23

		Number of new trees planted *	0 in Q3
			New measure
A clean, safe and green place to live, work and visit	Develop partnership working to improve community safety/reduce crime	Q3 update: A 4-year community safety partnership plan will con	nmence in Q1 2024/25
Economic development and regeneration	UK Shared Prosperity Fund	Q3 Update: ReWyre Board approved the project allocation for the local business investment priorities. It will finalise the investment priority in Q4 2024 last quarter	

The following charts from LGInform give an overview of the authority's **spend on its services** expressed **per head of total population**. Most of the expenditure data comes from the latest Final Revenue Outturn return which is for 2022-23 – the data is available, and will be reported, only once a year. However the planned net current expenditure comes from different sources and is for the current financial year 2023-24.. Where possible, historical spend data is adjusted for inflation using GDP deflator factors to allow a more accurate comparison of spend over time in real terms.

Overall expenditure, whether actual or planned, has moved closer to the average for all district councils. Some areas of service expenditure by WFDC are significantly lower than the district average (culture and sport, environmental services) while other areas are generally in line with or slightly ahead of the average.

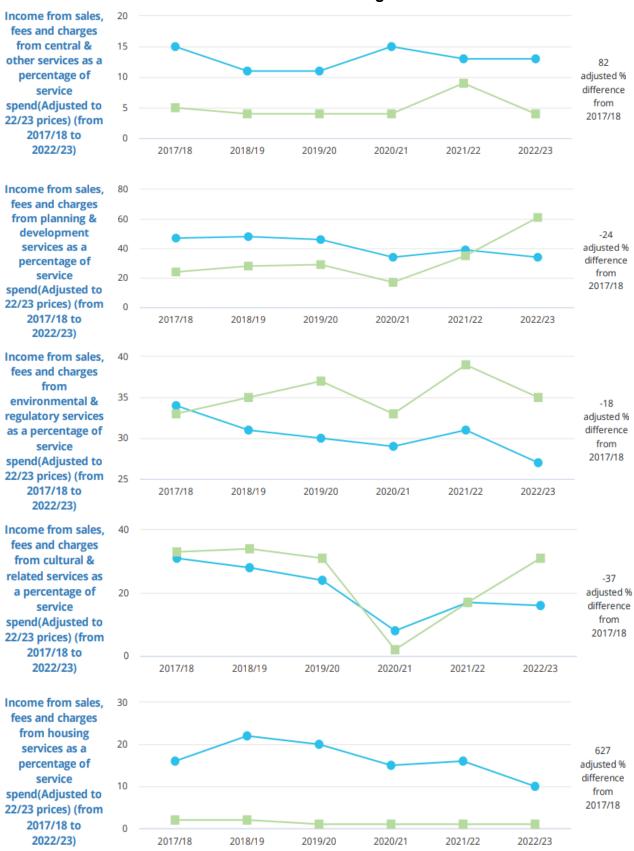


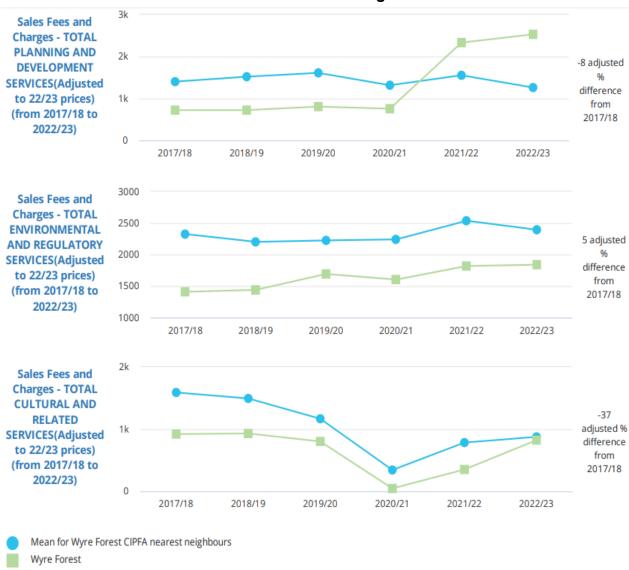


The following charts relate to **income and charges** and are compared using CIPFA "nearest neighbours", rather than all districts. The comparator group is districts that are most similar to Wyre Forest in terms of demography, deprivation etc. They are Amber Valley, Bassetlaw, Broxtowe, Cannock Chase, East Lindsey, Erewash, Fenland, Folkestone & Hyde, Gedling, High Peak, Newark & Sherwood, Newcastle-Under-Lyme, South Kesteven and Wyre Borough.

Because of the relatively low level of WFDC service expenditure in some areas such as culture and sport and environmental services, the higher proportion of spend represented by income from sales, fees and charges does not map across to higher absolute amounts of income.

Income and charging | Value for Money Profiles (local.gov.uk)



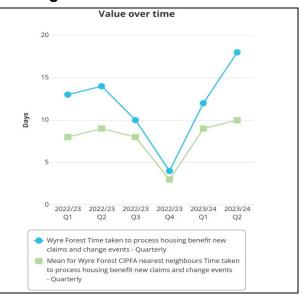


The following charts give comparative performance data, again compared with CIPFA nearest neighbours. Please note that **LGInform reverses the colour coding: in these charts WFDC is the blue line**. Where available quarterly, the comparative performance data will be reported quarterly – most are available only annually.

Time taken to process housing benefit new claims and change events - quarterly

Commentary:

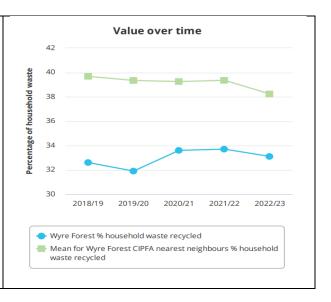
The benefits team have experienced some resource issues following the resignation of two members of staff. They have now been replaced but are undergoing training. Agency staff have been used to help reduce the backlog and there is a plan in place to investigate automation of certain claim types although this may mean purchasing additional software and ongoing revenue expenditure. This work will start in Q1 2024/25.



Percentage of household waste sent for reuse, recycling and composting (annual)

This is the percentage of household waste arisings which have been sent by the authority for reuse, recycling, composting or anaerobic digestion.

Commentary: there is a long term trend of WFDC tracking below national averages, although the gap has closed marginally across the five years shown. Performance is expected to improve in all areas with the introduction of separate food waste collections and other waste reforms, although the changes are at least two years away.



Council tax collected as a percentage of council tax due (annual)

Commentary: WFDC's collection performance was slightly above the comparator group in 2022-23 and has remained generally steady over the five years, whereas there is a clear downward trend in performance of the comparator group. It remains to be seen whether the 2023-24 comparisons will continue shorter-term trends.



Non domestic rates collected as percentage non domestic rates due (annual)

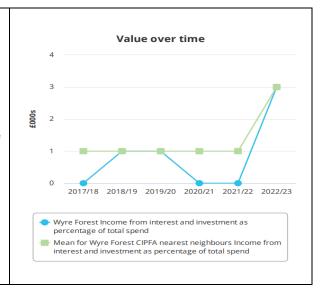
Commentary: : performance on this indicator can be affected by the fortunes of a few major business rate payers, which lie outside the control of any council. WFDC's collection performance was in line with the comparator group in 2022-23. All councils saw a significant dip because of the pandemic. While WFDC performance in the last year declined from 2021-22, the trend for the comparator group is downwards across the 6 years.



Income from interest and investment as percentage of total spend (annual)

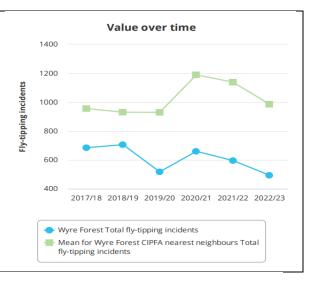
Interest and investment income (-): external receipts and dividends (RS):

Commentary: the prior year figures for WFDC reflect a different way of completing returns as the council always achieves some interest income. Performance in 2022-23 matches the comparator group and reflects the rapid increase in interest rates since 2021.



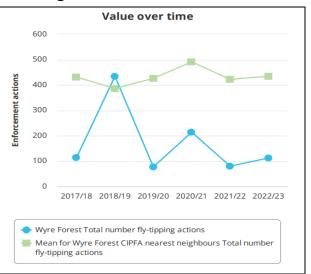
Total fly-tipping incidents (annual)

Commentary: the incidence of fly tipping could be affected by a range of factors, including availability/closeness of recycling centres to main towns, closeness of a district to nearby major urban centres and perceived effectiveness of enforcement. It is encouraging that WFDC experiences lower levels of fly tipping than the comparator group.



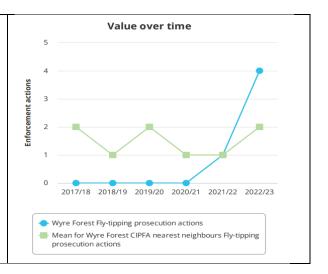
Total number of fly-tipping enforcement actions (annual)

Commentary: the number of enforcement actions in WFDC would be expected to be lower than the comparator group because there are fewer incidents. However the rate of enforcement action in the comparator group seems to be higher (c.35-40%) than in WFDC (about 15-20%). This can be affected by how astute fly tippers are at not leaving evidence that incriminates them, as well as availability of staff to investigate.



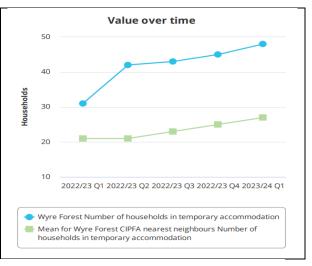
Fly-tipping prosecutions (annual)

Commentary: prosecutions can be pursued only if there is good quality evidence, and the level of prosecutions is low across the comparator group. Despite the small numbers, WFDC pursued far more prosecutions in 2022-23 than the comparator group.



Number of households in temporary accommodation (quarterly)

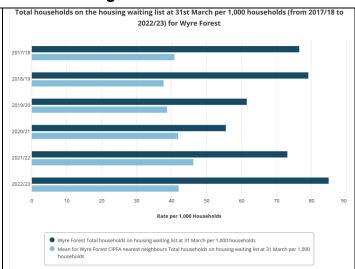
Commentary: the trend in the comparator group is upwards. There is a markedly higher level of households in Wyre Forest in temporary accommodation than in the comparator group. Provision for this client group is being expanded with the new build at Castle Road.



Total households on the housing waiting list at 31st March per 1,000 households (annual)

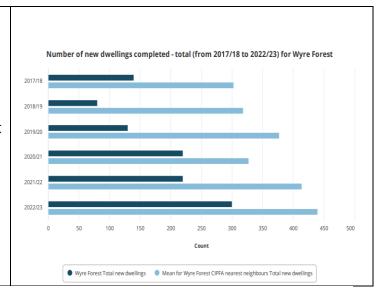
Commentary: there is also a clear trend of the waiting list in Wyre Forest being much longer than in the

comparator group. While the comparator group has stayed fairly stable across the five years, there is a marked increase in Wyre Forest since 2020-21. This suggests that housing growth (see next item) is not delivering sufficient levels of affordable housing.



Number of new dwellings completed (annual)

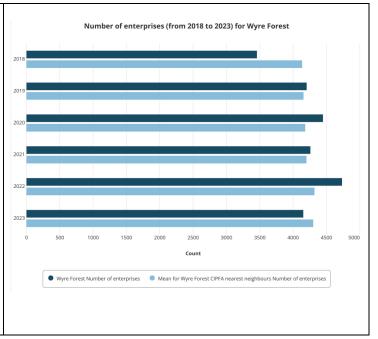
Commentary: the sharp upward trend in housing delivery in Wyre Forest reflects the preparation of a new local plan, which was adopted at the start of 2022-23 and is expected to result in higher figures in subsequent years. However WFDC still tracks behind completion rates in the comparator group.



Number of enterprises in Wyre Forest (annual)

Number of enterprises - This is the total number of enterprises in an area. An enterprise can be thought of as the overall business, made up of all the individual sites or workplaces. It is defined as the smallest combination of legal units (that have registered for VAT and/or PAYE) that has a certain degree of autonomy within an enterprise group.

Commentary: the number of enterprises is similar in Wyre Forest and the comparator group, and historically has been slightly higher in Wyre Forest. It remains to be seen whether the drop in Wyre Forest in 2023 marks a downward trend in the local economy.





Overview & Scrutiny Committee

Report of:

Richard Osborne

Date

07/03/2024

Open/Exempt

Title/Subject of item

Housing Assistance Policy 2024

Summary

Attached is a draft of a Cabinet report on this subject, which Cabinet is expected to consider on 9th April 2024

The Overview and Scrutiny Committee is invited to consider the report and provide recommendations to Cabinet.

Officer contact details

Name: Richard Osborne

Title: Principal Environmental Health Officer (Housing and Water Management)

Contact number: 01562 732564

WYRE FOREST DISTRICT COUNCIL

CABINET 9 APRIL 2024

Update to the Housing Assistance Policy

OPEN				
CABINET MEMBER:	Cllr lan Hardiman Cabinet Member for Housing, Health, and Wellbeing			
RESPONSIBLE OFFICER:	Kate Bailey Head of Strategic Growth			
CONTACT OFFICER:	Richard Osborne Principal Environmental Health Officer			
APPENDICES:	Appendix One - Housing Assistance Policy 2024			

1. PURPOSE OF REPORT

1.1 To update the council's Housing Assistance Policy on the use of the Better Care Fund and other resources for the provision of disabled facilities grants (DFG) and other forms of financial assistance for property repair, adaptation and improvement and amendments in response to changes in typical costs and economic circumstances of applicants.

2. RECOMMENDATION

The Cabinet is asked to DECIDE that:

- 2.1 The proposed Wyre Forest District Council Housing Assistance Policy 2024 be adopted AND
- 2.2 The split of funding between projects be delegated to the Head of Strategic Growth, in consultation with the s151 Officer and the Cabinet Member for Housing, Health and Wellbeing.

3. BACKGROUND

- 3.1 DFGs are a mandatory service to fund adaptation of properties across all tenures based upon a means-test for adults and without a means test for children. Based upon a professional assessment of need, typical works ranges from provision of a stairlift or level access shower up to a complete extension for ground floor living. Whilst most elements of the mandatory grants are legally set, a local policy is needed to set out the council's approach to several discretionary elements and to set out how discretionary funds are applied.
- 3.2 There has been an increase in number of disabled persons and persons over 60 in the district from census data compared to 10 years ago. At the population ages they

become at greater risk of falls. 1 in 3 people who are admitted with a fall in Worcestershire are diagnosed with a hip fracture. Of those;

- 3.2.1 1 in 10 will die within 30 days.
- 3.2.2 A significant proportion will lose some or all of their independence / reduced quality of life through withdrawal and fear of falling.
- 3.2.3 On average 30% of people will not be able to return to their previous residence.
- 3.3 The proposed policy includes for a range of discretionary assistance mechanisms and the criteria for these. Most forms of discretionary assistance are repayable upon future sale of the property without any interest applied. Any repaid money is recycled into future discretionary assistance. There is an annual review mechanism to distribute available budget across the schemes. Discretion is also provided to be flexible on conditions and criteria when it is apparent to do so would be in the strategic housing interest of the council.
- 3.4 Discretionary forms of assistance include topping up mandatory DFGs Other forms of help include essential repairs and energy efficiency improvements for homeowners on low income. All assistance is based upon the works not being covered by insurance or some other funding available.
- 3.5 The policy builds from a common core policy across all Worcestershire councils with each council having additional bespoke discretionary elements. This supports joint working with other councils and partners and the delivery by a shared Home Improvement Agency across the county.
- 3.6 Most DFGs and many of the other forms of assistance are delivered through the council's agent, the home improvement agency. Re-procurement of the home improvement agency service is underway with intention to start the new contract from April 2025. The proposed changes in this policy will have time to bed in and be part of a wider Worcestershire policy review going into that new contract. There may therefore be an additional revision to this policy from 2025 that is county wide and reflects a national best practice model for Housing Assistance Policies including DFG issued by Foundations. This is a more customer orientated document that includes timescales aimed for in the processing of grants. The proposal is to develop such timescales during the procurement process for the new contract and embed them into a revised policy.
- 3.7 The current home improvement agency service, Promoting Independent Living (PIL) service is commissioned by the seven councils. In 2022/23 it delivered 73 DFGs in Wyre Forest along with a number of other grants and services including providing specialist housing advice to 153 households, 27 Hospital Discharge grants and 8 Home Repair Assistance grants.
- 3.8 The current contract expires in March 2025 and officers are currently developing the specification for the procurement of a new provider. The evaluation criteria, weighting and timetable will be considered by Cabinet in June 2024.

4. KEY ISSUES

4.1 There have been increasing costs for typical basic works and major adaptations. The average cost per grant has gone up from approximately £5,500 in 2020 to

£7,300 in 2023. Costs for a typical level access shower provision has risen from under £5,000 to over £6,000 in that time. A typical extension to provide ground floor bedroom and adapted bathroom now costs more than £50,000 compared to the £30,000 mandatory grant limit set 15 years ago by the then Government. The national government have recently rejected the request to increase the level of DFG from the mandatory £30k limit. There is a need to review maximum discretionary DFGs therefore to enable cases up to £60,000 and make clear to applicants the process for determining discretionary assistance for these more expensive cases. This policy sets out a higher potential limit for extension cases and how the council will fairly assess individual cases to determine the best course of action out of the options available. We will use across Worcestershire a common assessment mechanism to determine the best course of action considering customer needs, technical and other options, costs, including whether a move is more appropriate.

- 4.2 Where a home move is identified as the best option and less costly, the policy increases the funding to assist with an owner-occupier moving from £3,000 to up to £10,000. This recognises the significant costs being borne by disabled persons and their families if they move to more suitable accommodation where adaptation of their home isn't possible, suitable or would be more costly.
- 4.3 This policy also increases other grant limits to reflect the increased typical costs being experienced. Home Repair Assistance are proposed to raise from a maximum £10,000 up to £20,000. In exceptional circumstances above £20,000 works costs can be approved where category 1 hazards are identified and need to be tackled to ensure the property is habitable. HRAs are repayable in full upon future sale or transfer of property as a local land charge.
- 4.4 To enable large extensions to be funded for rental properties, we propose to ask that the landlord undertakes to maintain the property for disabled occupants for an agreed period of time and/or confirms future use of the property will be matched to tenant need. For social rented we will seek landlord permission that confirms the property will remain available to the disabled applicant in future and that the landlord will not remove the adaptation provided so to ensure future use for individuals with relevant needs. For owner-occupied properties the cost of works above the £30,000 mandatory limit are placed as a local land charge for future repayment.
- 4.5 As part of making the policy more customer friendly we have set out clearly that any decisions made will be explained and have an internal appeal mechanism. We will provide detailed guidance on what works we normally approve or reject for DFG funding, based on the legal framework for DFGs. This policy makes clear there is potential for individual exceptional cases of discretionary assistance at the discretion of the Head of Strategic Growth that are outside the normal limits of assistance where it appears to be the best option to achieve strategic housing objectives and Better Care Fund objectives and it is the most reasonable and practical option.
- 4.6 We have come out of a pandemic that diverted Occupational Therapy and other staffing resources and contractors, resulting in a period of time with a lack of referrals coming through. This has now resulted in increasing demand to deal with the backlog and a need to ensure the service is as efficient as possible to process

- simple cases. Councils across Worcestershire together have supported additional OT resources and are accepting referrals from 'Trusted Assessors' for simpler cases. There is a need for the policy to recognise alternative referral mechanisms, provide for simpler processes where possible and more clearly set out the process for direct applications as an alternative for persons in need.
- 4.7 The cost of living crisis has revealed there are many households that, although not classed as 'low income', are now struggling to meet financial commitments and costs of energy. These households have been normally excluded from support under previous policies as having a household income above £31,000 or not being on a means-tested benefit. This has resulted in cases being identified where a person in need of essential home adaptation work have not proceeded with grants due to having a contribution of a few thousand pounds towards the overall cost of works. The previous policy had a discretionary grant mechanism to enable works where the applicant would accept the whole costs as a charge on the property. This has had limited success and a revised alternative is proposed whereby the applicant is able to accept a local land charge to repay (at some point in future) only their assessed contribution. The policy allows for discretionary grants such as Home Repair Assistance for essential repairs for homeowners to be provided to households where they may not meet previous 'low income' thresholds, for example less than £31,000 household income, but they are assessed as not having the available funds or ability repay a loan within a reasonable time period for the works.
- 4.8 The council rightly recognises the Armed Forces Covenant. The covenant sets out the relationship between the nation, the government and our Armed Forces. It recognises that the whole nation has a moral obligation to members of the Armed Forces and their families, and it establishes how they should expect to be treated. The Armed Forces community should not face disadvantage compared to other citizens in the provision of public and commercial services. Special consideration is appropriate in some cases, especially for those who have given most, such as the injured and the bereaved. This policy recognises the covenant explicitly for the first time. It sets out how we will work with local organisations including the Royal British Legion and the Soldiers', Sailors' and Airmen's Families Association to ensure persons who are ex-forces or serving are identified and provided with additional support as appropriate.
- 4.9 Hospital discharge discretionary grants are extended to enable a move from other places of care to home and the works definition has been broadened to support works beyond the normal scope of the mandatory DFGs where funding is not available through other means.
- 4.10 The policy has been revised to make clear that minor aids and adaptations and ceiling track hoists where not part of a wider adaptation scheme are funded by Worcestershire County Council Adult Social Care (ASC) service. The district council will fund such works when above thresholds for adult social care funding. The council or it's agent will review and consider funding directly from referral by adult social care, through the adult social care delivery agent or passing funding to ASC where cases are identified that meet DFG criteria. This is occurring more often now as the cost of basic works that used to come under the minor aids an adaptation service such as ramps are now typically above £1,000.

4.11 We have removed from the previous policy a commitment to fund the development of an independent living centre. This has over the past few years not been practical and greater use of technology now meets some of the aspirations to inform potential applicants and others regarding options for home adaptations.

5. FINANCIAL IMPLICATIONS

5.1 The funding for housing assistance is provided by Government through the Better Care Fund mechanism and from recycled funds from previous assistance where a repayment condition has been activated. Agency costs and council officer costs are met from within existing budgets including the capitalisation of the assistance provided.

6. LEGAL AND POLICY IMPLICATIONS

- 6.1 Councils are required to have an up-to-date Housing Assistance Policy under the Regulatory Reform (Housing Assistance) (England and Wales) 2002. The purposes for, standard conditions and assessment of means to pay for DFGs are set out in the Housing Grants, Construction and Regeneration Act 1996.
- 6.2 The legal purposes for assistance can include for acquisition of, adapting, repairing or improving property. Assistance can be in any form. The assistance can be subject to such conditions as appropriate including repayment.
- 6.3 The proposed policy includes internal decision making and appeals mechanisms.

7. IMPACT AND IMPACT ASSESSMENTS

- 7.1 Equality A scoping assessment shows the policy has a positive impact on persons who are disabled and/or elderly and low income persons of any age.
- 7.2 Climate Change The policy has a positive impact on mitigation of climate change as it incorporates a mechanism for delivery of grants for greater energy efficiency in homes.
- 7.3 Health and Wellbeing The policy has a positive impact on health and wellbeing of disabled persons receiving adaptations to their homes and their families. It also has a positive impact on health and wellbeing of other grant and financial assistance recipients to enable them to live in warmer, safer homes.

8. RISK MANAGEMENT

8.1 The lack of an up-to-date policy could lead to complaints to the Local Government Ombudsman and legal challenges as well as reputational risk in particular if the council does not meet mandatory requirements for DFGs or have appropriate decision and review mechanisms.

9. CONCLUSION

9.1 An up-to-date Housing Assistance Policy will help the council respond to legal requirements and meet locally identified need in relation to adaptation, repair and

- improvement of properties with consequential improvement in health and wellbeing of residents.
- 9.2 Key changes have been identified for the new policy including increasing the maximum level of assistance, safeguarding the longer term use of adapted properties in partnership with landlords and clarifying elements of the policy such as eligible works.

10. CONSULTEES

- 10.1 Other Worcestershire district, borough and city councils.
- 10.2 CLT

11. BACKGROUND PAPERS

11.1 Not applicable.

WYRE FOREST DISTRICT COUNCIL HOUSING ASSISTANCE POLICY

Contents

1.	INTRODUCTION	3
2.	OUR POLICY AIMS	3
3.	SUMMARY OF FINANCIAL ASSISTANCE AVAILABLE	4
4.	HOW TO APPLY AND MAKING A FORMAL APPLICATION FOR A MANDATORY DISABLED FACILITIES GRANT OR DISCRETIONARY DISABILITIES ASSISTANCE	5
5.	DETAILS OF FINANCIAL ASSISTANCE	6
		O
6.	GENERAL TERMS AND CONDITIONS	12
7.	SUPERVISION OF WORKS	13
8.	PAYMENT OF ASSISTANCE	13
9.	WHERE ASSISTANCE WILL BE RESTRICTED	15
10.	SECURITY AND REPAYMENT OF ASSISTANCE	17
11.	DEATH OF THE APPLICANT	17
12.	ADDITIONAL CONDITIONS	17
13.	DECISIONS, NOTIFICATIONS AND REDETERMINATIONS	18
14.	REVIEW OF THE COUNCIL'S DECISION	18
15.	APPENDIX 1	19

1. INTRODUCTION

The Regulatory Reform (Housing Assistance) (England and Wales) Order 2002 requires all councils to adopt and publish a policy outlining how they intend to exercise powers set out within the legislation, to include use of government funding received through the Better Care Fund, to meet both national aims, outcome measures, metrics and local needs in addition to locally funded forms of assistance.

The policy is designed to contribute towards the council's strategic aims and objectives by assisting with:

- a) The improvement of housing quality in all tenures
- b) Enabling people to stay in their home as they get older and provide disabled persons with maximum manoeuvrability around their homes
- c) Improving energy efficiency and eliminating fuel poverty
- d) Improvement of social care, health and social wellbeing

2. OUR POLICY AIMS

The key aims are to address the issue of vulnerable persons or persons on low incomes who either cannot afford to maintain their properties in good repair or who cannot fund essential adaptations required in order that they might fully utilise their home, benefit from safe and decent housing and retain their independence. This will include;

- Increasing the number of people who are able to remain at home and prevent inappropriate admission to hospital, residential and care homes
- Preventing delayed release from hospital or other types of care
- Reducing the number of persons and particularly vulnerable persons living in homes that have category 1 and serious category 2 hazards (as set out within the Housing Act 2004)
- Improving the health of customers by reducing the number of households in fuel poverty
- Facilitating a range of housing options to help people move at an earlier stage to avoid unnecessary DFG spend and care/support costs.

The council will consider in all cases a person's ability to repay or contribute towards the assistance given whether under a mandatory requirement or as a criteria set within any discretionary form of assistance (unless stated in the policy). The council or its appointed agent will provide in writing the conditions and any obligations to which any form of assistance provided is subject.

The council or its appointed agent will consider all applications for assistance on their merits however all cases will be assessed against the following criteria;

- All available options, including but not restricted to financial, have been fully explored
- Assistance through other means is not reasonably available or practicable

- The proposal fits the strategic aims of the council and/or national aims and metrics of the Better Care Fund Plan
- The proposal is economically viable considering the council resources available

The council will seek best value for the funding available whist ensuring needs identified are met. Discretionary funding will normally involve a repayable local land charge for the cost of works. Mandatory DFGs will involve a local land charge where applicable under the legal framework. The council will utilise any recycled money from local land charges, where grants are repayable, to provide funding for future discretionary grants and support through the housing assistance policy applicable at that time. There is discretion to allow for non-repayment where appropriate.

The Armed Forces Covenant is a promise by the nation that those who serve or who have served in the armed forces, and their families, are treated fairly. The council works actively with the local representatives of Royal British Legion (RBL) and the Soldiers', Sailors' & Airmen's Families Association (SSAFA) to ensure wider support is available to any cases where active or ex-service persons are identified. This includes acceptance of direct applications from these organisations and referrals to support from them or other agencies where identified as applicable. The council will include in any grant provision covering the costs of any relevant assessments or support work by RBL or SSAFA to enable the grant to proceed. Those with a service history may have received a financial award in association with their service, discharge or ongoing benefits in relation to that service. These amounts will not be considered in any means test undertaken to determine whether a contribution is required towards any grant in this policy.

The council will review this policy on a regular basis to reflect evidence concerning the conditions of housing within the area and respond to changing policies at a national or local level or to reflect evidence concerning the conditions of housing within the area.

3. SUMMARY OF FINANCIAL ASSISTANCE AVAILABLE

Financial Assistance schemes are discretionary, except Mandatory Disabled Facilities Grant, and are subject to the council having sufficient resources.

The Policy grants discretion to extend or amend eligibility criteria, conditions, level of grant or assistance and scope of works where the situation is exceptional and, in the opinion of the Head of Strategic Growth that assistance would help the council meet its strategic housing objectives and/or Better Care Fund metrics.

Appendix 1 of this document provides details of additional local discretionary assistance available to residents. The general terms and conditions of this policy are applicable to this additional discretionary assistance.

3.1 Mandatory Disabled Facilities Grants:

These are mandatory grants to support the provision of adaptations to promote independent living within the home, subject to the provisions of the Housing Grants, Construction and Regeneration Act 1996.

3.2 Discretionary Disabilities Assistance:

The following are discretionary forms of assistance enabled through the central government Better Care Fund allocation, subject to the primary requirements of Mandatory Disabled Facilities Grant being firstly met:

- Discretionary Disabled Facilities Grant Top Up To enable top-up funding to a
 Disabled Facilities Grant scheme that exceeds the Mandatory Disabled Facilities
 Grant maximum where the additional costing is considered justifiable.
- **Discretionary Disabled Facilities Grant** To enable adaptation works to be undertaken for persons with some identified contribution, where that contribution could cause hardship or deter the disabled person from getting the help they need.
- Dementia Dwellings Grant To assist persons with dementia with specialised living aids to enable independent and safe living.
- Ceiling Tracking & Hoists and minor aids and adaptations- Funding to support the provision required to meet the needs of a disabled person, administered through the Integrated Equipment Service or other mechanism where DFG criteria are met.
- **Hospital Discharge Scheme** For fast-tracked and non-means tested works to the home to enable earlier discharge from hospital or place of temporary care where problems in the home are identified as a possible reason for delayed discharge.

3.3 Discretionary Assistance:

- **Home Repair Assistance:** To ensure that persons on low income can undertake essential repairs or improvements to their home.
- Other forms of discretionary assistance as set out in Appendix 1 to this policy.
- **4. HOW TO APPLY AND MAKING A FORMAL APPLICATION FOR A MANDATORY OR DISCRETIONARY DISABLED FACILITIES GRANT** (for information on how to apply for the other discretionary assistance please see section 5)

All applications must be on a form provided by the council or its appointed agent and must include the following documentation:-

- (i) Particulars of the work to be carried out including, where appropriate, plans, specifications, schedule of work and specialist reports. This should include the complete scheme in cases where the whole scheme exceeds that which is eligible for Assistance.
- (ii) Details of any professional fees or charges relating to the work and for which assistance is being sought.
- (iii) Proof of ownership of all land and buildings pertaining to the application from a solicitor or mortgagee, or copies of the title deeds/land certificate, or a copy of the tenancy agreement or licence to occupy in the case of a tenanted property.
- (iv) Proof of occupation and/or tenancy where applicable.
- (v) Proof of a qualifying pass-porting benefit is being claimed.
- (vi) Where no pass-porting benefit is received, full financial documentation including but not limited to income received, benefits received, savings, pensions and where applicable rental income from tenants and boarders.
- (vii) Where applicable, permission of co-owners and landlords
- (viii) A VAT exemption form where the applicant or relevant person is registered disabled or capable of being registered.

- (ix) A signed conditions form accepting the obligation to repay the assistance in the event of any breach of the relevant conditions concerning future occupation, letting or ownership.
- (x) If required, permission under any statute including but not limited to, planning permission, Building Regulation approval, Party Wall Act, etc.

Applicants are not obliged to use the services of the council's appointed agent. However, where the application is being coordinated through the council's appointed agent and there is a procurement framework approved by the council, then this will be used. For a direct application to the council the applicant will need to provide quotes in line with the council's financial framework.

Applications relating to the disabled or infirm will require an assessment report from the Occupational Therapy Service or Trusted Assessor.

An application will only be considered complete or valid when the council or appointed agent has all the information necessary to make a decision on the application.

Where an applicant uses the appointed agent to undertake the application and that agent is permitted to charge a fee, this will be included in the eligible costs.

The council reserves the right not to assist the applicant in the same manner as its appointed agent would provide where the applicant chooses not to utilise the appointed agent and to submit an application directly to the council.

The council may at it's discretion choose to waiver certain application requirements where considered appropriate to do so in the interests of the policy aims.

Once approval has been given the applicant has 12 months from the date of the approval in which to complete the works, unless otherwise stated.

5. DETAILS OF FINANCIAL ASSISTANCE

5.1 Mandatory Disabled Facilities Grants (DFG)

These grants are mandatory under the Housing Grants, Construction and Regeneration Act 1996 and are subject to a statutory test of resources (means test) required to establish whether the applicant is financially able to contribute towards the costs of the eligible scheme.

Disabled Facilities Grants are awarded to enable applicants to have access to and around their homes, or to use essential facilities within the home to enable them to live safely and independently. Mandatory Disabled Facilities Grants can only be given for the purposes set out in the Act. Detailed guidance on what the council deems to be eligible works or not are set out in a separate document that is available to applicants or others upon request. This is maintained across the county as a common approach wherever possible.

Ongoing maintenance and repair of adaptations and equipment provided under the grant will become the responsibility of the applicant or landlord as relevant.

Whilst it is recognised that a Disabled Facilities Grant is a mandatory grant, it is the Council's intention where possible to investigate all housing options that might meet the

needs of the applicant in the most cost effective and suitable way before awarding a Disabled Facilities Grant. This could include moving to a more suitable and/or adapted accommodation that may be available to the applicant.

The maximum amount of Mandatory Disabled Facilities Grant is currently £30,000 set by statute. Discretionary Disabled Facilities Grant for costs above £30,000 will not be made available except upon the agreement of the council, in accordance with this policy under the Discretionary top up for Mandatory Disabled Facilities Grant, and where justified to be the most satisfactory course of action in the circumstances or to have arisen through reasonable and unforeseeable additional works or costs.

The council/appointed agent will endeavour to determine all valid applications within 2 weeks of receipt unless further information is required to enable that decision. Where additional information or other factors necessitate further investigation of options the council will determine the application at the earliest opportunity within the statutory timescale of 6 months.

Eligible Applicants

- Any applicant registered or capable of being registered under the Chronically Sick & Disabled Persons Act 1970 and requires adaptations to be provided.
- Any disabled person, as described by Housing Grants, Construction and Regeneration Act 1996, s.100. Applicants can be property owners or tenants
- Landlords can make an application on behalf of their tenant.

Qualifying Criteria

- A referral from the Community Occupational Therapist (COT) via Social Services or a Trusted Assessor confirming that the works are 'necessary and appropriate' is required. This referral will recommend works.
- Entitlement to a Disabled Facilities Grant is mandatory but before approval the
 council has to be satisfied that the relevant works are both necessary and
 appropriate for the disabled person, and additionally that it is 'reasonable and
 practicable' to carry out the works.
- A permanent and legal residence, or long-term in the case of fostering, including dwellings, mobile homes, caravans and houseboats.
- Second or holiday homes will not be considered for assistance.

Conditions

- Works must qualify as described in s23 of the Housing Grants, Construction and Regeneration Act 1996 (as amended).
- Works must be recommended by a Community Occupational Therapist or Trusted Assessor and be necessary and appropriate to meet the needs of the disabled applicant.

- The works must be reasonable and practicable to carry out having regard to the age and condition of the dwelling or building.
- Applicant will be subject to a financial assessment of resources except where
 <u>i)</u> the applicant (relevant person(s)) is in receipt of one or more of the following
 means tested benefits; -Housing Benefit, Income Support, Guaranteed Pension
 Credit, Income-based Employment Support Allowance (ESA), Income-based Job
 Seekers Allowance (JSA), Working/Child Tax Credit where income is less than set
 threshold, Universal Credit
 - ii) The application is in respect of a disabled child.
- Proof of title is required
- · Landlord consent to the works is required where applicable.
- Conditions relating to the recovery of equipment in specified circumstances are applied.
- The council will use its powers to place a local land charge against the property where the Mandatory Disabled Facilities Grant exceeds £5000. The charge may be up to a maximum of £10,000 and repayment of the sum on charge is required where the adapted property is sold, transferred or otherwise disposed of within a 10 year period from completion of the work.
- In the case of a Disabled Facilities Grant where a 10 year conditional repayment obligation exists and the recipient intends to dispose of the property by sale, assignment, transfer or otherwise within the 10 year period, the charge must be repaid, unless the council, having considered:
- i) the extent to which the recipient of the assistance would suffer financial hardship were he/she to be required to repay all or some of the grant or charge;
- ii) whether the disposal of the property is to enable the recipient to take up employment, or to change the location of his/her employment;
- whether the disposal is made for reasons connected with the physical or mental health or well-being of the recipient of the assistance or of the disabled occupant of the property; and
- iv) whether the disposal is made to enable the recipient of the assistance to live with, or near, any person who is disabled or infirm and in need of care, which the recipient of the assistance is intending to provide, or who is intending to provide care of which the recipient of the assistance is in need of by reason of disability or infirmity,

is satisfied that it is reasonable in the circumstances to waiver or reduce the repayable sum.

Maximum Assistance

• £ 30,000

5.2 DISCRETIONARY ASSISTANCE

5.2.1 Discretionary Disabled Facilities Grant (Top Up)

Where DFG works requested are in excess of £30,000 or considered to be unreasonable given the age, construction and/or condition of the property, alternatives to discretionary DFG funding including the following will normally be considered first;

- a) Referral to Social Services and other relevant organisations (including charities) for their consideration of providing additional resources
- b) Alternative schemes of work.
- c) Assistance to enable a move to alternative accommodation, with funding for adaptations to the new accommodation.

Subject to availability of funding the council may consider Discretionary Top Up for Disabled Facilities Grant. Where Discretionary Top Up for Disabled Facilities Grant is considered appropriate the discretionary assistance will not normally exceed £30,000. The cost of works funded above £30k will be will be registered as a Local Land Charge and repayable to the Council in full on the sale transfer or disposal of the property for owner-occupied properties For rented properties there will be a condition that the landlord agrees to let the property to persons requiring the adaptation for their lifetime unless breach of tenancy contract occurs that results in re-possession or the disabled tenant moves to meet changed needs.

Maximum Assistance

£30,000 (once only)

5.2.2 Dementia Dwelling Grant

Subject to availability of funding the council will consider providing non means-tested assistance to provide aids and adaptations in the home designed to enable people with memory loss or a diagnosis of dementia to manage their surroundings, retain their independence and reduce feelings of confusion.

This service provides a range of measures which can include such items as night lamps, touch lamps, dementia clocks, illuminated switches and key safes.

Eligible Applicants

- A referral from the Early Intervention Dementia Team Service (EDTS) or other relevant referring agent.
- The grant offer will be a combination of standard and bespoke products based around an assessment of individual need.

Qualifying Criteria

- Dementia diagnosis or suffering from recognised memory loss affecting day-to-day independence.
- Aid the person to remain in the home independently for a longer period.

Initial contact will be with appointed agent who will arrange for a visit by a Dementia Advice Service. A Dementia Advisor will survey the home and assess individual need. Products will be provided and those requiring installation will be installed.

Conditions

- Works must relate to the applicants dementia/memory loss needs.
- Assistance only available where it will aid the applicant to remain at home independently for a longer period.
- Only one application for assistance will be considered up to a maximum of £1000within any 2 year period. Exemption to this condition is at the discretion of the Head of Strategic Housing subject to justifying circumstances.
- The works must be completed within 12 months of the date of approval.

Maximum Assistance

• £ 1000

5.2.3 Hospital Discharge Scheme

Subject to availability of funding this assistance is intended to aid timely discharge from hospital or temporary place of care and help avoid re-admission.

Eligible Applicants

 Recognised disabled persons as described by Housing Grants, Construction and Regeneration Act 1996, (as amended) and

Qualifying Criteria

- The property is the applicant's permanent and legal residence and not owned by the local authority
- Urgent minor adaptations that qualify under the Housing Grants, Construction and Regeneration Act 1996 (as amended) or urgent works or provision of facilities to enable the person to move home from hospital setting or temporary place of care.
- Funding is not available from other means.

Conditions

- All works must relate to the applicants needs.
- One off payment
- Must be referred by a relevant discharge practitioner
- Assistance will only be considered where a delay in provision of the necessary adaptations will cause and unreasonably delay release of the patient from primary care, or where an unreasonable delay in provision of the necessary works will cause a relevant person to be admitted to primary care.

Maximum Assistance

• £6,000 (one off)

5.2.4 Minor Aids and Adaptations

The provision of minor adaptations to assist people with disabilities is governed by legislation. Funding and delivery of this service is through the Worcestershire County Council Adult Social Care service (ASC). There is a potential overlap of cases where minor works may be eligible for DFG funding and costs have risen above ASC funding limits.

Where this occurs the council will fund eligible works directly, through its agent or pass funding to ASC and the works may be undertaken by the ASC delivery agent.

All adaptations should be assessed for and requested by suitably trained and competent staff e.g. Occupational Therapists and OT Technicians, Trusted Assessors, Technicians in generic roles

Maximum Assistance and Criteria

As covered by the mandatory disabled facilities grants.

5.2.5 Ceiling Tracking and Hoists

Where part of a major adaptation funded by a DFG, these will be included within the DFG funding. Where these are a standalone item being provided, as with minor aids and adaptations, these are normally delivered through Worcestershire County Council Adult Social Care or their delivery agent.

Where the cost of standalone provision is above £1000, the council will fund identified cases either directly or through ASC or their delivery agent.

Ownership of equipment installed through this assistance is transferred to Worcestershire County Council Adult Social Care including future maintenance and servicing costs, and equipment can be removed and recycled when no longer required, including making good to ceilings and décor where equipment is removed.

Mobile hoists and other non-fixed equipment are not funded through this policy. Any such cases identified will be referred to ASC by the council or it's agent.

5.2.6 Home Repair Assistance

This discretionary assistance is intended to ensure persons on low income can undertake essential repairs or improvements to their home. It is available to home owners that do not have sufficient financial resources to maintain their homes in a safe, health enabling condition free of serious defects or hazards. The assistance is repayable on sale, transfer or disposal of the property and does not accrue interest charges.

Eligible Applicants

- Owner occupiers or private tenants with a repairing responsibility, having savings of less than £16,000 and in receipt of one or more of the following means-tested benefits:- Income Support, Guaranteed Pension Credit, Income-based Employment Support Allowance (ESA), Income-based Job Seekers Allowance (JSA), Working Tax Credit, Universal Credit, Housing/Council Tax Support (not including single person or disabled person discount), or
- Where the household income is less than £31k, or
- Assessment of income and expenditure shows they would not reasonably be expected to repay a loan for the works needed within a 2 year period. Assessment by council or it's agent.

Qualifying Criteria

- The property is the applicant's permanent and legal residence.
- The property needs essential repairs as determined by the Housing Act 2004 to address Category 1 or significant Category 2 hazards as determined under the Housing Health & Safety Rating System, in order to make the property safe, warm, weatherproof and healthy for the occupants
- No assistance will be granted in respect of properties built or converted less than 10 years prior to the application date.

Conditions

- Only one application for assistance will be considered up to a maximum of £20,000 within any 3 year period. Where exceptional circumstances exist this condition may be relaxed at the discretion of Head of Strategic Growth.
- Assistance is repayable in full to the council on sale, transfer or other disposal of the property. A Local Land Charge will be placed on the property for this purpose.
- The applicant must have lived at the property for a minimum of 12 months immediately prior to the application date as his/her sole permanent residence.
- The approved works must be completed within 12 months of the date of approval.
- The scope of work should aim to tackle all the identified category 1 or significant category 2 hazards unless there are reasonable grounds to limit the works.
- Where the works are in respect of common parts or group repair assistance will only be considered to a reasonable sum or proportion of costs reflecting the applicant's liability.

Maximum Assistance

• £20,000 (within 3 year period)

6. GENERAL TERMS AND CONDITIONS

Any person who makes an application for Assistance must;

- (i) Be over 18 years of age at the date of the application
- (ii) Live in the dwelling as his/her only main residence and
- (iii) Have an owners interest in the dwelling (other than by virtue of being a Registered Social Landlord under Part 1 of the Housing Act 1996 or being eligible for such registration) or be a tenant or licensee of the dwelling, alone or jointly with others but not being a member of the landlords family, with a tenancy or licence permitting occupation of the dwelling for a minimum period of 12 months after approval of the Assistance, and
- (iv) Have the power or duty to carry out the works and where appropriate have the owner's consent in writing to carrying out the works, and
- (v) Satisfy such test(s) of resources as the council, or statute, may from time to time have in place
- (vi) Not be ineligible, by virtue of the Housing Grants, construction and Regeneration Act 1996, regulations made under the Act or any other enactment
- (vii) Homeowners have the primary responsibility for ensuring their homes are properly maintained and in the first instance should pursue private finance. We may assist eligible, vulnerable homeowners to make sure they have the opportunity for achieving the correct property standards.

Where an owner occupier has given a signed undertaking to occupy a property as his/her principle residence after completion of the assisted works for a period of time, and if they cease to do so during that time, they will repay on demand to the council the total amount of Assistance paid out.

Where a landlord (or owner) has given a signed undertaking that the property will be available for letting for a period specified after completion of the assisted works, and if the landlord ceases to make the relevant property available for letting during the specified period then the landlord will repay on demand to the council the total amount of Assistance paid out.

Where the council has the right to demand repayment but extenuating circumstances exist, the council may determine to waive the right to repayment or to demand a sum less than the full amount of Assistance paid out.

7. SUPERVISION OF WORKS

In the absence of any agent agreement with the council or its appointed agent, the responsibility for supervision of the works rests with the applicant or with any suitably qualified and indemnified building professional or agent acting on the applicant's behalf and not with the council.

All work must be undertaken:

- a) In accordance with manufacturers recommendations and best practice.
- b) In accordance with and to the satisfaction of the council.
- c) In accordance with building, planning and installation regulations where applicable and Health and Safety regulations.

Payment of grant/assistance will be made, in whole or by part payments, on receipt of contractors invoice following satisfactory completion of the eligible work as determined by the council's Officer or its appointed agent.

8. PAYMENT OF ASSISTANCE

The Assistance will only be paid if;

- (i) The assisted works are completed within 12 months from the date of the approval unless the delay was caused by the council or its appointed agent.
- (ii) The assisted works are carried out in accordance with the specifications set out in the formal approval or as varied with the prior agreement of the council or its appointed agent.
- (iii) The assisted works are carried out to the satisfaction of the council or its appointed agent and the applicant.
- (iv) The council or its appointed agent are provided with an invoice, demand or receipt for payment in an acceptable format.

Invoices must be addressed to the applicant c/o the council or its appointed agent and must contain sufficient detail for the council to identify in full, the works carried out, the price charges and any variations previously agreed with the council or its appointed agent, and must not be provided by the applicant or a member of his/her family.

The payment of the Assistance to the contractor may be made via the applicant, or, where requested within the original application, paid directly to the contractor engaged by the applicant.

The Assistance may be paid in one lump-sum on satisfactory completion of the works or by staged payments as the work proceeds. Stage payments (Interim payments) will only be made where the council or its appointed agent, is satisfied that the value of work completed exceeds the value claimed. A maximum of three stage payments and final payment will be considered.

The council or its appointed agent will not enter into any form of contract with a builder or contractor, and, in the absence of any agent agreement with the applicant, it is a matter for the applicant to agree any contract with the builder or contractor. Whilst the council's Standing Orders on procurement do not directly apply as no contract exists with the council, the principles of the Standing Orders will be referred to for determining the administration of procedures regarding the obtaining of quotes, etc.

The provision of assistance other than Mandatory Disabled Facilities Grants is subject to the availability of funding. All applications will be considered based on the identified needs and circumstances of the applicant or household.

Assistance may be offered in a variety of forms including, but not restricted to, financial assistance, advice, provision of materials, carrying out of works, and loans. Advice offered may include Housing Options advice to ensure the most appropriate option for the applicant or household is considered and may include advice on housing rights, benefits entitlement, repairs or improvements, energy efficiency, re-housing or signposting to other agencies or services.

The council may enter into partnership or contractual arrangements with other organisations or agencies in order to deliver assistance in an effective and timely manner, such as a Home Improvement Agency or Energy Advice Service. The Home Improvement Agency is engaged to provide support to applicants throughout the process of seeking assistance and this may include identification of options, specifications, documentation, engagement of contractors, works supervision and monitoring through to completion.

Where assistance is provided the eligible costs will include necessary associated costs such as Building and Planning Fees, Architect and other professional fees and Home Improvement Agency/Energy Advice Service fees.

The provision of mandatory grants and discretionary financial assistance will be subject to internal and external auditing to ensure adequate procedures are in place and followed and that there is appropriate use of public funds.

9. WHERE ASSISTANCE WILL BE RESTRICTED

The following will not be eligible for assistance:

- 1. Where ownership of the property is disputed.
- 2. Where the owner(s) has a statutory duty to carry out the necessary works and it is reasonable in the circumstances for them to do so.

- 3. The Council will not consider an application for assistance in respect of premises built or converted less than 10 years prior to the date of the application, except where the application is for a Disabled Facilities Grant.
- 4. No assistance will be given in respect of properties owned by Statutory Authorities or trusts. This includes properties owned by Registered Social Landlord, NHS Trusts and Police Authorities, except in the case of a Disabled Facilities Grant (Mandatory or Discretionary), Dementia Dwellings Grant, Minor Adaptations Top-Up or Hospital Discharge Scheme.
- 5. Where the residence is not regarded as permanent.
- 6. No assistance will normally be given for work started before formal approval of an application, except that:
 - (i) The council may in exceptional circumstances exempt an application from this condition for example where a defect may present a serious risk to health and safety.
 - (ii) The council may, with consent of the applicant, treat the application as varied so exclude any works that have been started before approval.
- 7. Grant assistance will not normally be provided for works covered by insurance. Where, before a grant for assistance is approved it is found that an applicant can make an insurance claim, the insurance company will be requested to confirm in writing the level of their liability, if any. The level of assistance will be reduced by an amount equivalent to the insurance company's liability. Where assistance is approved, a condition will be imposed requiring the applicant to pursue any relevant claim against an insurance company or third party for;
 - Claims for personal injuries where the works are required under a Mandatory Disabled Facilities Grant.
 - b) Claims on the applicant's property insurance or on a third party where the application where the application is in respect of works for which financial assistance has been given and to repay the financial assistance provided out of the proceeds of such a claim.
- 8. The council will assess whether the scope of the works are reasonable and eligible, in particular having regard to the age, condition and structural layout of the property.
- 9. The council will determine whether prices provided by contractors meet value for money. In determining this, the Officer will give consideration to similar jobs priced within the last year. The Officer may liaise with the relevant body or contractor to check the specification and any estimates, as part of the procurement procedure.
- 10. In the event that the Officer believes the price for contracts are too high and identifies an appropriate price for this work (which is lower) they will advise the client that the total eligible assistance will be the lower amount. The client is under no obligation to use the lower priced contractor but must be aware the council will only make a grant or assistance payment up to the value of the lower price.
- 11. In the case of an application for Disabled Facilities Grant where the client chooses to pursue a different scheme of work's or an enhanced scheme of works the client will be advised the Council will only provide assistance to the value of the scheme of works the Officer has determined would otherwise satisfy the basic primary requirement(s) identified by the report of the Occupational Therapy Service, subject to the Officer being satisfied the clients preferred scheme will also satisfy the primary requirements.

- 12. The council may refuse any application for assistance lacking the required information or documentation.
- 13. Where the client deviates from the scheme of work(s) submitted and subsequently approved by the council without prior consultation with, or agreement of, the Officer the council may rescind the approval or refuse to make any further payment of assistance. The council may also seek to recover any interim assistance payments previously made against the approved scheme.
- 14. If the applicant is an owner of the dwelling in respect of which Assistance has been approved and ceases to be the owner before the works are completed the applicant must repay to the council on demand the total amount of Assistance that has been paid.
- 15. Where a grant condition imposes a liability to repay the Assistance, or a part thereof, the condition will be registered by the council as a Local Land Charge.
- 16. Where Assistance has been approved the works must be completed within 12 months of the approval date, except where an extension of time, not exceeding 6 months has been agreed by the council. Where no extension is agreed the council may rescind the approval or refuse to make any further payment of assistance. The council may also seek to recover any interim assistance payments previously made against the approved scheme.
- 17. In the case of common parts of a dwelling the council will only consider assistance for the reasonable sum or proportion of the applicant's liability. The applicant must prove a repairing liability for the common parts.
- 18. The council may, where financial or operational demands dictate, defer payment of a Disabled Facilities Grant for a period not exceeding 12 months. Any deferment will be detailed in the approval notice.
- 19. The provision of Assistance is allowed for caravans and houseboats used as a main residence, subject to meeting other eligibility requirements. Holiday residencies, caravans on holiday sites or sites with restricted occupancy, second homes (as defined by council Revenues criteria), properties without a certificate of lawful residential occupation and sheds, outbuildings or appurtenances will not qualify for Assistance.
- 20. The council recognises that this policy cannot cover every likely situation and there may be persons who genuinely are in need of some form of urgent support that are precluded from accessing Assistance due to a specific aspect. In these situations the council may consider offering assistance in exceptional circumstances, in particular where support would help the council meet its strategic objectives, as determined by the relevant officer.

10. SECURITY AND REPAYMENT OF ASSISTANCE

Where a grant condition imposes a liability to repay the Assistance, or a part thereof, the condition will be registered by the council as a Local Land Charge.

Any grant approval document will set out what amount of money will be placed as a local land charge for the applicant to confirm their acceptance. Any additional unforeseen costs that arise during the works will not normally be added to this amount. If significant separate works are identified, a review and revised approval will be issued for the applicant to agree to.

The council will recover grant/assistance monies in full if the relevant conditions of the assistance are not met. Where not already a requirement of the specific terms of the assistance granted, a local/legal land charge may be entered against the property for the purpose of debt recovery.

If an application is approved but it subsequently appears to the council that the applicant (or one of two or more joint applicants) was not, at the time the application was approved, entitled to receive the assistance approved, then no payment, or further payments, of assistance will be made and the council may seek to recover immediately any payments made together with interest accruing from the date of payment.

The council may, at its discretion determine to require repayment of a lesser sum than the full amount of Assistance.

11. DEATH OF THE APPLICANT

If the applicant should die before the Assistance is approved, the application will be treated as withdrawn.

If the applicant should die after approval of the Assistance or whilst the approved works are in progress, the council may, at its discretion agree to completion or making good of the works and pay the Assistance in full, or an appropriate proportion of the approved sum relative to the works completed.

Where an applicant receiving Disabled Facilities Grant assistance dies following completion of the works but prior to the expiry of the ten year local land charge the council will seek repayment of the sum on charge from the applicant's estate if a disposal by sale, transfer or other change in ownership or tenure takes place.

12. ADDITIONAL CONDITIONS

The council or its appointed agent reserves the right to impose additional conditions when making a grant/assistance approval. These may include but are not restricted to:

- (i) A contribution to the cost of the assisted works by the applicant.
- (ii) The right to nominate tenants to housing accommodation available for rent.
- (iii) Housing accommodation being maintained in repair after completion of the assisted works.
- (iv) The right of the council or its appointed agent to recover specialised equipment when no longer needed.

13. DECISIONS, NOTIFICATIONS AND REDETERMINATIONS

The council or its appointed Agent will notify the applicant in writing when their application has been approved or refused. The decision will be notified as soon as reasonably practical and, in any event, no later than six months after receipt of a full and valid application.

If the application is approved, the notification will specify the eligible works, the value of the assistance and the builder/contractor who will execute the works. In the case of a Disabled Facilities Grant the council may, where financial or operational demands dictate, defer

payment of the assistance for a period not exceeding 12 months. Any deferment will be detailed within the grant approval notice.

The council or it's Agent will maintain a document that sets out in details what works are considered eligible or not for a DFG by the council. This document will be made available to any applicant or other person upon request. The council will work with other Worcestershire authorities to ensure as far as possible consistency on eligible works.

For complex cases such as extension and cases likely to be above the mandatory DFG threshold of £30k, the council's agent will as soon as practical arrange a documented case consideration that includes input from the Occupational Therapist or other assessor, the housing provider for rented accommodation, the Agent in respect of technical considerations and options, the council and importantly input from the applicant themselves to assist the council in determining the most appropriate course of action for the case. Relevant case factors and process are to be standardised across the county as far as possible. If the application for Assistance is refused, the council or its Appointed Agent will give the reasons for the refusal and confirm the procedure for appealing the decision.

Where Assistance has been approved and the council or following consultation with its appointed Agent are satisfied that through circumstances beyond the control of the applicant which could not have reasonably been foreseen, the cost of the assisted works has either increased or decreased, the council may, at their discretion re-determine the assistance given and notify the applicant accordingly by issue of a re-approval notice.

Additional works or deviations from the planned works will be at the discretion of the council to consider. The council may delegate decisions on variations due to unforeseen circumstances to the Agent.

Works requested beyond the scope of the mandatory DFG or agreed schedule may be undertaken through the council's Agent or directly with the contractor at the applicant's own expense.

14. REVIEW OF THE COUNCIL'S DECISION

Any person having made a valid application for Mandatory Disabled Facilities Grant or Discretionary Assistance may request a review of the decision not to consider or to refuse an application.

A request for review of must be submitted to the council/or appointed agent (where delegated decision) with 21 days of the date of the decision letter. The request must be in writing. A review of the decision will be undertaken by the service head and the decision will be notified to the applicant in writing. If the person remains dissatisfied with the review decision they have the right to go through the council's Corporate Complaints procedure or approach the Local Government Ombudsman.

Any departure from Policy will only be considered where the applicant can demonstrate both wholly exceptional circumstances to justify such a departure but also that the applicant does not have the means by which they could reasonably be expected to otherwise fund and undertake the work.

Complaints about service delivery rather than Policy must be made in writing to the council appointed Agent who will investigate the complaint in accordance with their Complaints Procedure which is available on request.

APPENDIX 1

Discretionary Disabled Adaptations Assistance

Subject to availability of funding the council may consider works undertaken as Discretionary Disabled Adaptations Assistance, under the value of £10,000. These discretionary grants will take one of two forms.

Where the applicant does not provide a means test or is likely or is shown to have a contribution above £5,000, they will be able to have the works done fully funded and the costs placed as a local land charge on the property for repayment upon future sale or transfer.

Where the applicant has a means-test that gives an expected contribution of up to £5,000, they will be able to have the whole cost of works funded and the means-test contribution placed as a local land charge on the property for repayment upon future sale or transfer.

This discretionary process will enable those with some contribution calculated but where it would potentially still cause financial hardship to still have the works done.

Eligible Applicants

- Any applicant registered or capable of being registered under the Chronically Sick and Disabled Persons Act 1970 and requires adaptations to be provided.
- Any disabled person, as described by Housing Grants, Construction and Regeneration Act 1996, s100. applicants can be property owners or tenants,

Qualifying Criteria

- A referral from the Community Occupational Therapist (COT) via Social Services or a Trusted Assessor confirming that the works are 'necessary and appropriate' is required. This referral will recommend works.
- Before grant approval the council or Agent has to be satisfied that the relevant works are both necessary and appropriate for the disabled person, and also that it is reasonable and practicable to carry out the works.
- A permanent and legal residence that is able to have a local land charge placed.

Conditions

- The conditions will mirror the mandatory grant conditions with the exception of the following:
 - (i) It will not necessarily be subject to a financial assessment
 - (ii) The council will put a local land charge on the dwelling for owneroccupied properties for the total cost of works.
 - (iii) The charge will remain indefinitely

- If the dwelling is sold or transferred (i.e. a relevant disposal) before the grant process is completed and interim payments have been made, these will be repayable to the council in full.
- Where a dwelling is sold or transferred for any reason, including where the owner has died, then the local land charge amount will be repayable to the council in full.

The council will seek to recover grant funding in all circumstances where a breach of conditions has occurred.

No interest is accumulated on the amount placed as a local land charge.

Maximum Assistance

• £10,000

Home Move Grant Assistance

The aim of providing this discretionary financial assistance is to enable people to move to more suitable accommodation where this is considered more appropriate and/or cost effective than providing a Disabled Facilities Grant for adaptations to their existing home. A disabled facilities grant can then be used if necessary to adapt the property they are moving to up to the total amount they would be entitled to including the £3k/£10k.

Eligible Applicants

- Any disabled person, as described by the Housing Grants, Construction and Regeneration Act 1996, s100.
- Applicants can be property owners or tenants.

Qualifying Criteria

- A permanent and legal residence
- Eligible costs legal and ancillary fees, estate agent fees, removal costs, carpet and curtains

Conditions

- Assistance is once only per person and not repayable
- The assistance will only be approved on a strict case by case basis

Maximum Assistance

• £3,000 for tenant transfers, £10,000 for move into an owner-occupied property.

Accessible Homes Grant

Consideration by the Head of Strategic Growth will be given for provision of new technology equipment as part of a DFG, in circumstances which will provide better value for money than the usual structural works and will better meet the customer/family needs. For example the provision of a rising wheelchair instead of lowering the kitchen units and a bio-bidet. To be determined on a case by case basis

Capital Schemes

Consideration by the relevant officer will be given to work with partners to develop projects (where required) that are required as part of wider capital schemes. For example financial assistance for building, adapting and improving properties: to offer financial assistance for costs associated with moving to a more suitable home and/or purchasing / building / improving properties (in conjunction with a Registered Provider or County Council).

Housing options

Funding to facilitate the delivery of a housing options service where DFGs and care / support costs can be avoided through the move to more appropriate housing at an earlier stage.

Private Sector Measures

Projects and budget allocation are agreed subject to funds available on an annual basis by the Head of Strategic Growth in consultation with the s151 officer and the Cabinet Member for Health, Wellbeing and Democratic Services. Details can be obtained upon request from the Private Sector Housing Team.

These works typically include measures to improve conditions in the private rented sector for tenants on benefits or low income where the works are above what can be reasonably expected of a landlord and are of benefit to the tenants, for example improved insulation, ventilation and efficient heating systems above current minimum standards.

In particular, funding will be prioritised to landlords who are working with the council to provide lease and rent bond accepted cases for tenants on benefits and in need of housing.

Other uses include the provision of sanctuary scheme works to support survivors of and those threatened with domestic abuse and the provision of empty property loans to bring empty residential properties into use where tied into the council having nomination rights for a period of time.

Energy Efficiency Measures

Budget allocation agreed subject to funds available on an annual basis by the Head of Strategic Growth in consultation with the Chief Financial Officer and the Cabinet Member for Health, Wellbeing and Democratic Services. Details can be obtained upon request from the Private Sector Housing Team.

Provision of energy efficiency improvement works to home owners on relatively low income where they are not able to access funds from Government schemes for the works and where they could not reasonably afford the cost of the works themselves. The grant to be repayable upon future sale of the property and recycled into discretionary assistance.



Overview & Scrutiny Committee

Report of:

Robert Wall

Date

07/03/2024

Open

Title/Subject of item

Design, Amenity and Shopfronts SPD

Summary

Attached is a draft of a Cabinet report on this subject, which Cabinet is expected to consider on Tuesday 9^{th} April 2024.

The Overview and Scrutiny Committee is invited to consider the report and provide recommendations to Cabinet.

Officer contact details

Name: Robert Wall Title: Planning Officer

Contact number: 01562 732535

WYRE FOREST DISTRICT COUNCIL

CABINET 9 APRIL 2024

Wyre Forest District Council Design, Amenity and Shopfronts Supplementary Planning Document

OPEN		
CABINET MEMBER:	Cllr Dan Morehead, Cabinet Member for Economic Regeneration, Planning and Localism	
RESPONSIBLE OFFICER:	Kate Bailey, Head of Strategic Growth	
CONTACT OFFICER:	Robert Wall, Planning Officer	
APPENDICES:	https://www.wyreforestdc.gov.uk/conserva tion-area-character-appraisal-and-design- supplementary-planning-document	

1. PURPOSE OF REPORT

1.1 To present a report on the Wyre Forest District Council (WFDC) Design, Amenity and Shopfronts Supplementary Planning Document (SPD)

2. **RECOMMENDATION**

The Cabinet is invited to:

- 2.1 Approve the draft Design, Amenity and Shopfronts SPD AND
- 2.2 Agree to a 4 week consultation on the SPD to take place from the 10th April 2024 until 8th May 2024.

3. BACKGROUND

- 3.1 The Design, Amenity and Shopfronts SPD is required to support the implementation of policies in the WFDC adopted Local Plan 2016-2036, specifically policies SP.20 and DM.24 both titled 'Quality Design and Local Distinctiveness'.
- 3.2 The process for writing and adopting an SPD is set out in the WFDC Statement of Community Involvement. The process includes publishing and consulting on a scoping paper, holding consultation events where necessary, reporting on any consultation responses received and how they have been incorporated into the SPD.
- 3.3 The Design, Amenity and Shopfronts SPD, attached to this report, has been prepared by the Planning Policy Team in partnership with Development Management Colleagues in Wyre Forest District Council.

3.4 Officers also undertook a public consultation on the scoping document for the Design, Amenity and Shopfronts SPD in October 2022. The document set out the proposed contents of the SPD and the process for consultation and adoption. There were no comments received.

4. KEY ISSUES

- 4.1 The SPD aims to:
 - Provide guidance and clarity around the key design policies in the WFDC Local Plan
 - Provide detailed guidance to be used by applicants, Planning Officers and Committee Members throughout the planning process.
 - Inform pre-application advice of any potential design related issues
 - Be a material consideration to be taken into consideration in determining application, where relevant.
 - Provide information and guidance that can be used to support an efficient application process.
- 4.2 The SPD provides detail on how policies SP.20 and DM.24 are to be interpreted when submitting a planning application. The SPD also includes detail on Shopfront design throughout Wyre Forest District and is intended to replace the existing 'Shop Front Design Guidance within Historic Environment SPG' (Adopted June 2004).
- 4.3 The following measures will be taken to publicise the consultation:
 - Displaying information on the District Council's website
 - Press release
 - Targeted consulted with businesses through newsletters where available
 - Providing electronic or hard copies of the consultation document in the WFDC offices and at Stourport Library.

5. FINANCIAL IMPLICATIONS

5.1 The costs of adopting the SPD are minimal and mostly relate to staff time. These will be met by existing budgets.

6. LEGAL AND POLICY IMPLICATIONS

- 6.1 The National Planning Policy Framework and the National Planning Policy Guidance states that Local Planning Authorities have a duty to produce policies and make decisions that provide a sufficient supply of homes.
- 6.2 Paragraph 8 of the National Planning Policy Framework states that the purpose of SPDs is to provide detailed advice or guidance but cannot introduce new planning policies into the development plan.
- 6.3 Part five of the Town and Country Planning (Local Planning) (England) Regulations 2012 sets out the process for the adoption of Supplementary Planning Documents. This includes the duty to publicly consult on an SPD prior to its adoption.

7. IMPACTS and IMPACT ASSESSMENT

- 7.1 An equality impact assessment screening exercise has been undertaken and it has been found that there are no negative impacts because of the Design, Amenity and Shopfronts SPD.
- 7.2 The SPD is considered to have a positive impact on health by providing design guidance for considerations such as cycle storage and encouraging active travel. It also provides design guidance for creating green spaces and play parks in new developments which will improve both mental and physical health for the public.
- 7.3 The SPD is also considered to have a positive impact towards climate change. It includes a section on renewable energy which encourages the use of measures such as photovoltaic panels (solar panels) and air/ground source heat pumps within planning proposals.

8. RISK MANAGEMENT

8.1 The Design, Amenity and Shopfronts SPD will provide guidance to applicants prior to an application and will help to reduce demand on officer time.

9. **CONCLUSION**

- 9.1 The draft Design, Amenity and Shopfronts Supplementary Planning Document has been prepared to provide further detail to policies contained within the adopted Local Plan. It is anticipated that the document will assist applicants when submitting a housing application.
- 9.2 WFDC is required by part five of the Town and Country Planning (Local Planning) (England) Regulations 2012 to consult on an SPD prior to finalising and adopting the document.

10. CONSULTEES

- 10.1 CLT
- 10.2 Planning Manager, WFDC

11. BACKGROUND PAPERS

11.1 Statement of Community Involvement (to include link when available).



Overview & Scrutiny Committee

Report of: Sally Horne

Date

07/03/2024

Open

If exempt add reason

Title/Subject of item

Wyre Forest District Council Housing Supplementary Planning Document

Summary

Attached is a draft of a Cabinet report on this subject, which Cabinet is expected to consider on 9th April 2024.

The Overview and Scrutiny Committee is invited to consider the report and provide recommendations to Cabinet.

Officer contact details

Name: Sally Horne

Title: Senior Planning Policy Officer Contact number 01562 732524

WYRE FOREST DISTRICT COUNCIL

CABINET 9 APRIL 2024

Wyre Forest District Council Housing Supplementary Planning Document

OPEN		
CABINET MEMBER:	Cllr Dan Morehead, Cabinet Member for Economic Regeneration, Planning and Localism	
RESPONSIBLE OFFICER:	Kate Bailey, Head of Strategic Growth	
CONTACT OFFICER:	Sally Horne, Senior Planning Policy Officer	
APPENDICES:	Appendix one: WFDC Housing Supplementary Planning Document Appendix two: WFDC Housing Supplementary Planning Document Consultation Statement	

1. PURPOSE OF REPORT

To present a report on the Wyre Forest District Council (WFDC) Housing Supplementary Planning Document (SPD) following the recent consultation exercise.

2. RECOMMENDATION

The Cabinet is invited to:

- 2.1 Approve the final Housing SPD for adoption AND
- 2.2 Note the public consultation responses detailed in the WFDC Housing SPD Consultation statement.

3. BACKGROUND

- 3.1 The Housing SPD is required to support the implementation of the housing policies in the WFDC adopted Local Plan 2016-2036.
- 3.2 The process for writing and adopting an SPD is set out in the WFDC Statement of Community Involvement (February 2013), which was published following the issue of the Town and Country Planning (Local Planning) (England) Regulations 2012. The process includes publishing and consulting on a scoping paper, holding

- consultation events where necessary, reporting on any consultation responses received and how they have been incorporated into the SPD.
- 3.3 The Housing SPD, attached to this report, has been prepared in partnership with the Strategy and Enabling and Planning Teams in WFDC.
- 3.4 Officers also undertook a public consultation on the scoping document for the Housing SPD in October 2022. The document set out the proposed contents of the SPD and the process for consultation and adoption. There were no comments received.
- 3.5 A report was taken to Overview and Scrutiny on 5th October 2023, seeking approval for the draft SPD to be consulted on for a period of 6 weeks.

4. KEY ISSUES

4.1 The SPD went out for consultation from the 6 November 2023 to the 18 December 2023. There were nine respondents and the detailed responses to that consultation are summarised in the Consultation Statement, appended to this report. However, the table below, summarises the main issues raised and the officer response to those points.

Issue raised	Response
There is concern that the SPD introduces a new policy requirement by requesting 100% social rent on s106 sites.	The section on page 4 has been amended and now states: There is an expectation that all allocated s106 sites deliver 100% social rented. The Local Plan states that where affordable housing is to be provided on a development, the dominant type of rent type, will be for social rent. If this is considered unviable, then the developer will be expected to follow the procedure as set out in policy DM.1 Financial Viability of the Local Plan.
To remove the reference to 'small clusters' of affordable housing as this is not defined and change the wording about how the units are negotiated.	The section has been reworded as follows: The design of the scheme must be tenure blind in so far as possible. The locations of the affordable housing should be agreed with development

	management team as part of the application process.
The inclusion of an indicative % of Self and Custom Build plots is new policy and cannot be included in the SPD.	This sentence has been removed.
Recommendation that details describing circumstances when the Council would accept different phasing of self and custom build plots should be included.	Noted. However, felt wording is sufficient and the circumstances that later phasing will be allowed will vary on a site by site basis.
Suggestion to require developers to show how they have worked with self and custom build enablers as part of any justification as to why plots can not be provided on site.	Wording has been amended to include: In the event that a developer cannot provide self or custom build plots, it is the responsibility of the developer to provide clear and robust justification as to why this provision of housing cannot be delivered on the site. This includes evidencing how they have worked with Self/Custom Build enablers to bring forward the proposed self or custom build portion of the site.
The information about design codes is too prescriptive, especially with regards to Self-Build plots.	This has now been reworded to state a design code will only apply to custom build units only.
There should be wording included on WFDC's responsibilities re: the marketing of self and custom build plots	The section now includes wording on WFDC responsibilities.
The marketing period for Self and Custom Build plots should be raised to 18 months.	This is not policy compliant with SP.12 of the plan so will need to remain at 12 months.
The definition of a rural exception site and a site in Clows Top	This is a site-specific comment. Policy SP.2 of the Local Plan is silent about back land development. Therefore, these sites will be considered by a site-by-site basis and will therefore be determined by SP.20 and DM.24 to ensure suitable development. Any site should meet a local housing need as defined by the latest housing needs

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	survey, when the settlement falls within
	a rural designated area and any site
	with 6 or more dwellings must meet the
	affordable housing policy requirements.
The SPD should apply the same policy treatment to Stourport as it does to Bewdley. Stourport has been sidelined again.	Whilst the comment is noted, the SPD can only be a guidance document providing advice on the Local Plan. Any revision or new policy would have to be introduced at the next Local Plan Review.
Further information needs to be provided about the consideration of self and custom build application in rural areas.	The following wording has been added: If the proposed location of a self or custom build unit is in a rural area, the applicant will need to demonstrate how they have addressed Policy SP.2 Locating New Development and Policy SP.11 Addressing Rural Housing Needs.

4.5 The amendments that have been made to the SPD, as a result of the consultation, are tracked on the final draft of the SPD, attached in Appendix A.

5. FINANCIAL IMPLICATIONS

5.1 The costs of adopting the SPD are minimal and mostly relate to staff time. These will be met by existing budgets.

6. **LEGAL AND POLICY IMPLICATIONS**

- 6.1 Part five of the Town and Country Planning (Local Planning) (England) Regulations 2012 sets out the process for the adoption of Supplementary Planning Documents. This includes the duty to publicly consult on an SPD prior to its adoption and the status of an SPD, in relation to the Local Plan.
- 6.2 Paragraph 8 of the National Planning Policy Framework states that the purpose of SPDs is to provide detailed advice or guidance but can not introduce new planning policies into the development plan.

7. EQUALITY IMPACT NEEDS ASSESSMENT

7.1 An equality impact assessment has been undertaken and it has been found that there are no negative impacts because of the Housing SPD.

8. RISK MANAGEMENT

8.1 The Housing SPD will provide guidance to applicants prior to an application and will help to reduce demand on officer time.

9. CONCLUSION

- 9.1 The Housing Supplementary Planning Document has been prepared to provide further detail to policies contained within the adopted Local Plan.
- 9.2 As required by part five of the Town and Country Planning (Local Planning) (England) Regulations 2012 WFDC has consulted on the SPD for a period of 6 weeks prior to finalising the document.
- 9.3 The SPD has been amended to incorporate comments of the respondents and is now being presented to members for adoption.
- 9.4 Once adopted, the SPD will be a material consideration in the determination of planning applications.

10. CONSULTEES

- 10.1 CLT
- 10.2 Planning Manager, WFDC
- 10.3 Housing Manager, WFDC

11. BACKGROUND PAPERS

11.1 Not applicable

Agenda Item No. 8 Appendix 1

Contents

ntroduction	101
Key Local Plan Policies	101
Affordable Housing – SP.9, SP.10 and DM.1	103
Local Housing Need – SP.11 and DM.2	107
Housing in Bewdley – SP.2 and DM.2	108
Housing in the Rural Areas – SP.1, SP.2, SP.11 and DM.2	109
Self and Custom Build Housing – SP.12	114
Housing for Older People and Others with Special Housing Requirements - SP.13	119
Appendix A: Glossary of Terms	120
Appendix B: Suggested wording for S106 on Outline Permission	122

Introduction

The Wyre Forest District Council (WFDC) Local Plan (adopted April 2022) promotes the delivery of new housing to meet local housing need in the district, through policies relating to affordable housing, self and custom build, exception sites and specialist housing need.

The purpose of this Housing Supplementary Planning Document (SPD) is to add further detail to the policies in the local plan, giving greater clarity to developers and communities about the expectations for housing delivery in Wyre Forest.

This SPD cannot and does not introduce any new policy requirements, rather it provides additional guidance to help applicants understand how it is possible for proposed developments to satisfy existing plan policies.

Key Local Plan Policies

- SP.1 Spatial Development Strategy
- Sp.2 Locating New Development
- SP.9 Housing Density and Mix
- SP.10 Affordable Housing Provision -
- SP.11 Addressing Rural Housing Needs
- SP.12 Self Build and Custom Housing
- SP.13 Housing for Older People and Others with special housing needs
- DM.1 Financial Viability
- DM.2 Residential Infill Development
- DM.22 Safeguarding the Greenbelt

Agenda Item 8 Appendix 1

SP.2 Locating New Development

Development in Kidderminster or Stourport (Policies SP.3 and SP.5)

Large Scale Development (Policy SP.2) and Infill Development up to 6 dwellings (Policy DM.2)

Market Housing no restrictions (Policy DM.2). Affordable housing min 25% on 10 or more dwellings (Policy SP.10) Development in Bewdley (Policy SP.5)

Infill Development up to 6 dwellings (Policy DM.2) that ensures the vitality and viability of the Town (Policy SP.5

Housing must meet local needs and long-term vitality and viability (Policy SP.2)

To be supported by Planning Statement showing how the vitality and viability of the Town will be improved and a Heritage Statement for all applications to show preservation or enhancement of the significance of the historic setting of the Town.

Development in Villages and Rural Areas (Policy SP.6)

Rural Exception Sites (Policy SP.11 & DM.22)

Infill
Development up
to 6 dwellings
(Policy DM.2)

100% Affordable Housing Exception Sites (Policy SP.11 (1))

Agricultural Workers Dwellings (Policy SP.11) (2) 25% affordable Housing on sites of 6 dwellings or more (Policy SP.10)

Local Needs Housing only (Policies SP.6 2a & DM.2)

'Local Needs Housing' determined by Parish Needs Survey and/or housing register (Policy SP.2 & DM.2)

Where applicable development must be in accordance with the Adopted Neighbourhood Plan

Affordable Housing – SP.9, SP.10 and DM.1

What constitutes affordable housing for the purposes of this SPD

The NPPF defines affordable housing as housing for sale or rent, for those whose needs are not met by the market (including housing that provides a subsidised route to home ownership and/or is for essential local workers). There are four broad types of affordable housing:

Affordable housing for rent

Starter homes

Discounted market sales housing

Other affordable routes to home ownership such as First Homes

Mix and distribution of affordable housing in developments

As per policy SP.10 of the Local Plan, WFDC will seek a 25% affordable housing contribution on major development sites with the tenure split primarily being social rent (65%) and affordable housing for sale (35%). Affordable rent will only be considered when it is clearly justified.

The design of the scheme must be tenure blind in so far as possible. The locations of the affordable housing should be agreed with development management team as part of the application process.

The Local Plan states that where affordable housing is to be provided on a development, the dominant type of rent type, will be for social rent. If this is considered unviable, then the developer will be expected to follow the procedure as set out in policy DM.1 Financial Viability of the Local Plan.

Rented Housing

Any rented homes owned or managed as affordable housing should meet the conditions of affordable housing for rent, set out in the NPPF:

- the rent is set in accordance with the Government's rent policy for Social Rent or Affordable Rent, or is at least 20% below local market rents (including service charges where applicable)
- the landlord is a registered provider, except where it is included as part of a Build to Rent scheme (in which case the landlord need not be a registered provider)
- it includes provisions to remain at an affordable price for future eligible households, or for the subsidy to be recycled for alternative affordable housing provision. For Build to Rent schemes affordable housing for rent is expected to be the normal form of affordable housing provision (and, in this context, is known as Affordable Private Rent).

Build to Rent

Where applicants wish to propose an alternative intermediate housing product, they should submit evidence demonstrating why a particular product is more appropriate. The Council will consider this on the basis that it will be genuinely affordable for local residents and consider how the proposed product meets identified needs now and in the future.

The Council will require the following matters to be secured in planning obligations:

- Management by a bona fide housing provider or management agent from the public or private sector
- Restrictions to ensure that the properties meet the needs of eligible households and remain affordable in the future
- Rents, inclusive of service charges must not exceed 80% of market rents or the Local Housing Allowance, whichever is the lowest, for the relevant property type
- The right to make nominations in respect for future occupants
- Homes are let in the form of assured tenancy with the tenancy terms submitted for the Council for approval

Intermediate housing

This term refers to housing provided for sale that offers a route to ownership for those who could not achieve home ownership through the open market. It includes for example shared ownership and other low-cost homes for sale (at a price equivalent to at least 20% below local market value) and rent to buy (which includes a period of intermediate rent). Where public grant funding is provided, there should be provisions for the homes to remain at an affordable price for future eligible households, or for any receipts to be recycled for alternative affordable housing provision or refunded to Government or the relevant authority specified in the funding agreement.

First Homes

First Homes, introduced by the Government in June 2021, requires 25% of affordable housing developer contributions to be provided as first homes. However, under the transitional arrangements, any local authority who submitted their plan before June 2021, does not have to include this tenure in their developer contribution requirements until their next local plan review.

Wyre Forest District Council's plan was examined in January 2021 and therefore meets the transitional criteria.

Furthermore, a report into the affordability of First Homes, conducted by Arc4 on behalf of WFDC, found that

- Based on a 3.5x household income multiple, First Homes are not affordable based on overall
 market prices and even less affordable when newbuild prices are considered to earners and
 households on lower quartile, median or average earnings/incomes.
- If First Homes are delivered, a maximum discount of 50% would need to be applied across Wyre Forest to ensure that First Homes are as affordable as possible but even then income ratios would exceed the recommended 3.5x. It would also be recommended that First Home prices are based on overall property prices and not newbuild prices.
- If First Homes are delivered as part of a development, this is likely to affect the viability of delivering other types of affordable homes on site.

First Homes must be sold to people meeting eligibility criteria which includes first-time buyers and household incomes should not exceed £80,000. Analysis has demonstrated that open market newbuild prices could be afforded by households with an income of less than £80,000. Therefore,

First Homes could provide a subsidized affordable product to households who could already afford to buy on the open market.

Therefore, until the local plan is reviewed, First Homes will not be considered as part of an affordable housing contribution

Offsite Provision/Contributions

Off-site provision will only be considered in exceptional circumstances. Both the developer and the local authority must agree that this is the most appropriate course of action and developers must demonstrate why the provision of affordable housing on-site is not achievable.

Examples of circumstances where it may not be possible to provide affordable housing on-site include sites where it would be difficult to achieve a mixed-use scheme and sites with particular site and layout constraints. Both the developer and the local authority must agree where the provision will be located. The alternative site must then meet the requirement for affordable housing generated from both sites as per the example below:

Sites A and B can each accommodate 30 dwellings.

It has been agreed that all the affordable housing contribution will be located on site B. Therefore, the requirement is:

Site A: 30 dwellings (25%) = 8 dwellings Site B: 30 dwellings (25%) = 8 dwellings

Total affordable housing units required = 16 dwellings to be provided on site B.

In very exceptional circumstances, where it is demonstrated that the provision of affordable housing on the site of, or in the vicinity of, new development, is not viable, the District Council will accept a financial contribution towards the delivery of affordable housing within the district.

The principle for determining the financial contribution to be made is that it should be broadly equivalent in value to on-site affordable housing provision. Therefore, the approximate cost of on-site provision to the developer will be established and the developer will pay this value to the District Council. The basis for calculating the financial contributions is therefore as follows:

Commuted Payment = Open Market Housing Value less Affordable Housing Value

Vacant Building Credit

The District Council supports the reuse and redevelopment of brownfield sites and the reuse of vacant buildings for housing. Acknowledging that redevelopment of vacant buildings incur additional costs compared to greenfield site development of the same size and typology, the District aims to implement the Vacant Building Credit methodology established in the NPPF and PPG. The Policy outlines the requirement to define a vacant building, as opposed to a building made vacant for the sole purpose of development and to an abandoned building, two situations where the Vacant Building Credit does not apply according to the NPPF and PPG.

To qualify for Vacant Building Credit a site must be a brownfield development and contain an existing building at the time the application is made, and it is proposed to:

- Demolish the building for redevelopment; or
- Bring the building back into use

Agenda Item 8 Appendix 1

Vacant Building Credit will apply where the building is wholly vacant and to be redeveloped completely and may result in a proportionate reduction in the Affordable housing contribution. Vacant building Credit does not apply where the building:

- Has been abandoned in planning terms; or
- Has been vacated for the sole purpose of redevelopment; or
- Is covered by an extant or recently expired planning permission

The proportion of the vacant building floor space as part of the total new floor space should be used to calculate the proportion of the affordable housing required by the policy.

Local Housing Need – SP.11 and DM.2

When Local Housing Need Will Apply

Evidence of how an application meets local housing need will be required for any windfall sites in the District's designated rural settlements.

How Local Needs are Established

WFDC will establish Local Housing Need in the following ways:

- Housing Needs Surveys
- WFDC Housing Register
- WFDC Self and Custom Build Register
- Current Housing Market data for the district based on details of properties for sale at the time of determining a planning application

Bespoke Housing Need

In very exceptional circumstances, the bespoke housing need of an applicant will be considered when determining an application. An example would be where the applicant has a disability/illness that requires a property built to meet their requirements. The applicant would have to demonstrate:

- Why the applicant needs to remain in the current location and have not managed to fulfil their housing need by purchasing a property on the open market in the parish.
- Why their existing property cannot be modified to meet their need.
- That the design meets the applicant's requirements, for example, that it is designed to comply with M4(3) of the Building Regulations 2010.

Housing in Bewdley – SP.2 and DM.2

Housing in Bewdley

Policy SP.2 states that any housing in Bewdley will be to meet local needs and to ensure long term vitality and viability.

Therefore, any applications for housing will be considered against the following criteria:

- The most up-to-date housing needs information for the Town
- Whether there is evidence of a bespoke need being met
- Whether the development is being developed on previously developed land or reutilising an empty building
- How the development will contribute to the vitality and viability of the economy
- Against the DM.2 Residential Infill Development Policy

For any major applications (developments over 10 dwellings), an applicant will be expected to undertake an up-to-date housing needs analysis as part of their application. The method for this analysis will need to be agreed with the planning team prior to it being undertaken and submitted as part of the application.

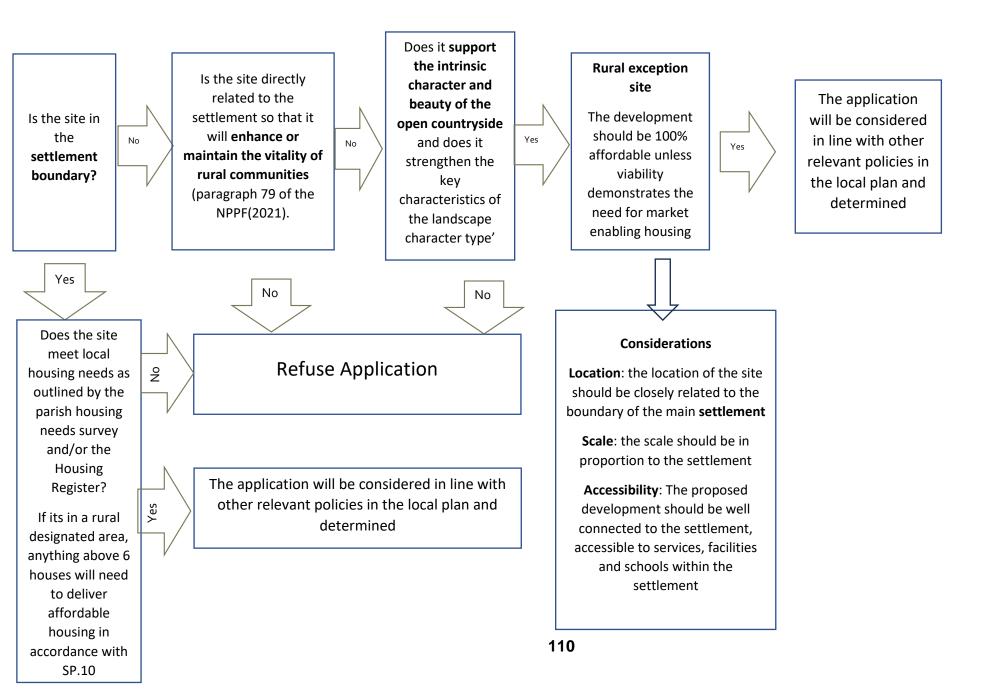
Housing in the Rural Areas – SP.1, SP.2, SP.11 and DM.2

Windfall Sites in Rural Areas

Policy SP.1 Spatial Development Strategy and SP.2 Locating New Development provide details of the settlement hierarchy in the district.

The focus of new development in the district over the plan period is on the urban areas and allocated sites, with limited allocations in the rural areas, to meet local need.

It is recognised that windfall development may come forward, outside of the allocated sites, during the plan period but these should follow the other policies within the plan. The flow chart below demonstrates the decision process for planning officers when considering applications in rural areas.



Rural Exception Sites

Housing provision on rural exception sites must seek to address the needs of the community by accommodating households who are existing residents or who have an existing family or employment connection to the area in line with the local connections criteria. Proposals for development will need to demonstrate that arrangements are put in place to ensure that the housing will remain permanently available to meet the continuing needs of local people.

Development of exception sites must be identified in partnership with the District or Parish Council and must be supported by a Parish Housing Needs Survey which should normally be undertaken by the District Council in partnership with the Parish Council. However, where this is not possible, applicants may undertake their own survey but only where the methodology and questionnaire are agreed with the District Council in advance of the survey commencing. The Housing Needs Survey must consider the need for all types of residential development within the parish. Alternatively, data from the housing register can be used to demonstrate need for affordable housing.

In circumstances where it is not viable to deliver 100% affordable housing on rural exceptions sites, it may be possible to cross subsidise a scheme with an element of market housing (typically no more than 20%). Under these circumstances, developers will be required to provide additional supporting evidence in the form of an open book development appraisal for the proposed site. The provision of low cost home ownership products to meet identified local needs will also be an acceptable form of housing on rural exception sites in addition to other tenure types that meet local housing needs.

The development of rural exception sites should not result in a significant adverse impact on the character of the settlement, the amenities of residents, the rural landscape, or nature conservation interests, and should not result in the loss of open space with public amenity or recreational importance. Schemes must be located within, or adjoining, an existing settlement with at least one of the basic services. Rural exception sites will not normally be allowed in or adjoining settlements without one of the basic services. Where proposals are put forward in such settlements, very strong justification will be required as to why affordable housing is appropriate in this location. Proposals in the open countryside will not be acceptable.

Infill Development

Infill development is defined as residential development of up to 6 dwellings in an otherwise built-up frontage.

The council encourages infill development <u>within the settlement boundary</u> providing it contributes to the existing character in terms of design, density and layout.

Within villages, sites need to meet a local need, not be inappropriate development in the Green Belt and not be over developed (see policy SP.9 on density).

Live Work Units

WFDC receive a higher number of applications for live work units in rural areas in comparison to the urban areas of the district.

Live work units differ from homeworking in that home working uses a small proportion of a residential unit for generally office work whilst live work units are a business being run from the same place that the worker resides. The size of the work area should be justified to ensure that a larger than necessary business area is not constructed just to enable a larger dwelling to be built.

Policy DM. 11 says that the emphasis of the unit is on the work element, which should be reflected in the split, which is at least 60% workspace and 40% residential. The policy also states that the work elements is restricted to uses considered appropriate to the location, in rural areas. For example, Class B, Class E (offices other than professional and financial services offices) and research and development, light industrial uses and appropriate employment uses where there is no inappropriate impact on the surrounding properties.

To ensure that the unit is used as intended the permission will have a condition as part of the approval, which will be monitored to ensure ongoing compliance.

Agricultural Worker's Housing

There can be a need for livestock management, agricultural/agricultural contractors or forestry workers to live on site. Rural workers dwellings will only be permitted where they are considered to be essential and the assessment of this will depend on the needs of the particular enterprise. Evidence that could be provided, include:

- A contract of employment for the rural worker which proves the requirement for tied accommodation near the place of work
- A business plan stating the need for a rural worker dwelling and how it will benefit the business
- A clear and justifiable explanation why there is a requirement for a rural worker dwelling.

Where permission is granted for an additional dwelling, then the applicant will be expected to agree to retain the existing accommodation for use within the unit.

Where an agricultural workers dwelling is no longer needed, convincing evidence should be provided with any application for the removal of an occupancy condition, as set out in Policy SP.11.

Therefore, the applicant must demonstrate how the property has been marketed for a period of 12 months, including:

- a copy of the marketing details including where it has been marketed, by whom and for how long
- ensuring it has been marketed appropriately in national agricultural publications
- a copy of the advert
- a record of enquiries and offers made (if applicable)

Previously Developed Land in the Green Belt

As per the NPPF definition previously developed land is defined as:

Land which is or was occupied by a permanent structure, including the curtilage of the developed land (although it should not be assumed that the whole of the curtilage should be developed) and any associated fixed surface infrastructure. This excludes: land that is or was last occupied by agricultural or forestry buildings; land that has been developed for minerals extraction or waste disposal by landfill, where provision for restoration has been made through development management procedures; land in built-up areas such as residential gardens, parks, recreation grounds and allotments; and land that was previously developed but where the remains of the permanent structure or fixed surface structure have blended into the landscape.

Therefore, where Previously Developed Land blends into the landscape again, it will be treated as per the WFDC local plan policies on Green Belt and rural housing.

Conversion of a Rural Building into a dwelling

Any rural barn converted under Class Q of the General Permitted Development Order (GPDO) with the need for additional extensions, substantial alterations (or complete reconstruction) or the addition of new buildings within the curtilage will not be allowed under policy DM.29 of the Local Plan.

The degree of harm on the character and appearance of the countryside is an important consideration when assessing the effects of residential curtilage or establishing the likely demand for further buildings on the site.

The Council is unlikely to give permission for proposals for residential conversion where this requires extensive alteration or rebuilding (substantial or extensive being works to the building that go beyond what is necessary to facilitate a residential conversion under the requirements of Class Q), or if the creation of a residential curtilage would have a harmful effect on the character of the countryside. To this end, no extensions to dwellings created (whether through Policy DM.29 and earlier rural building policies or via implementation of permitted development rights) will be permitted, and neither will the introduction of new buildings into the curtilage of these dwellings.

Where there has been previous successful development under the current or previous policies, or by virtue of permitted development, no further development will be permitted within the curtilage and not beyond this point.

Self and Custom Build Housing – SP.12

Definition of Self and Custom Build Housing

The National Planning Policy Framework defines self-build and custom-build housing as 'Housing built by an individual, a group of individuals, or persons working with or for them, to be occupied by that individual. Such housing can be either market or affordable housing. A legal definition, for the purpose of applying the Self-build and Custom Housebuilding Act 2015 (as amended), is contained in section 1(A1) and (A2) of that Act':

"(A1) In this Act "self-build and custom housebuilding" means the building or completion by—

- (a) individuals,
- (b) associations of individuals,

or (c) persons working with or for individuals or associations of individuals, of houses to be occupied as homes by those individuals.

(A2)But it does not include the building of a house on a plot acquired from a person who builds the house wholly or mainly to plans or specifications decided or offered by that person.

In summary, there is little difference between the two forms of development, with custom build being where a person commissions a developer to help to deliver their own home, whilst self-build is where a person is more directly involved in organising and constructing their home. In either case, it is expected that the dwelling will be the principal residence for the owner for at least the following three years.

A new dwelling will not be classed as a self-build or custom-built home:

- If a developer built a dwelling and sold it on the open market.
- If the future occupier of the dwelling chose a design for the dwelling from a collection of stock designs offered by a developer.
- If there is no evidence that the future occupier had a primary input into the design of the building, even if the building appears to be a 'one-off' bespoke design. Or
- If the applicant has submitted a reserved matters application with house design and layout etc. for approval before marketing the plots to self-builders.

The Wyre Forest Self and Custom Build Register

Local planning authorities have a duty under Section 2 and 2A of the Self-build and Custom Housebuilding Act 2015 to have regard to the Self and Custom build register and to ensure that there are sufficient planning permissions granted to meet the identified demand, within a 3-year base period (for example, 2016 to 2019/20). As per the legislation, WFDC holds a register of people seeking self and/ or custom build plots in the district. The register is divided into two parts, part 1 is where all can register an interest and part 2 is for those with a local connection to the district. Whilst regard will be given to meeting the need of all those on the register, priority is given to those applicants with a local connection.

Delivery of individual or community led self and custom build

In principle the Council will support self and custom build housing proposals where this is meeting a demand identified by the Council's register. However, the proposal will be required to be in compliance with the wider policies and principles of the Local Plan. If the proposed location of a self or custom build unit is in a rural area, the applicant will need to demonstrate how they have addressed Policy SP.2 Locating New Development and Policy SP.11 Addressing Rural Housing Needs.

Where a community gets together to provide a self-build scheme consisting of self-build plots, such a scheme would be treated in a similar way to self-build as each plot is brought forward for planning permission and development.

Affordable Self and Custom Build

It is possible that custom and self-build housing schemes can deliver affordable housing. For example:

- Serviced building plots are made available below market value and are subject to a legal agreement that restricts the resale value of the completed property to below market value
- Homes are built as shared ownership properties for example where a registered provider or Council constructs the homes to the waterproof 'shell' stage and then enables private homebuilders to enter into a special form of shared ownership lease to complete the property. Once the work is satisfactorily completed this earns the homebuilder an equity share in the property, which means they need a smaller mortgage or a lower deposit
- A developer or landowner could work in partnership with a recognised Registered Provider or alternative affordable housing provider; or
- Where a self-builder commits (via an agreed legal document) that the resale of the dwelling shall be restricted to an eligible household for at least a 20% discount on market prices

However, there is no obligation on the Council to accept custom and self-build housing to be counted as part of the developer's obligation to provide affordable housing. Where it does so, the Council would have to be satisfied that such provision genuinely was affordable housing (in accordance with national definitions) and such plots will be secured through a under Section 106 of the Town and Country Planning act (1990) (as amended) and in some cases, dependent on the scale or nature of development, via conditions.

Provision of Self and Custom Build on major development sites

Developers of sites with 50 or more units should consider Wyre Forest District Council's Self and Custom housebuilding register. This means that the developer should provide serviced plots or custom build units, as agreed with the Council and evidenced by the need on the register. In the event that a developer cannot provide self or custom build plots, it is the responsibility of the developer to provide clear and robust justification as to why this provision of housing cannot be delivered on the site. This includes evidencing how they have worked with Self/Custom Build enablers to bring forward the proposed self or custom build portion of the site.

National Planning Practice Guidance (Self-build and custom housebuilding paragraph 26) provides a definition of a serviced plot of land as a plot of land that either has access to a public highway and has connections for electricity, water and wastewater, or in the opinion of the relevant authority,

can be provided with access to these, within the duration of a development permission granted in relation to that land.

Connections for electricity, water and wastewater means that the services must either be provided to the boundary of the plot so that during construction, connections can be made, or adequate alternative arrangements are possible.

It is recommended that plots should be grouped together within a site rather than widely dispersed, however, for those with more than 10 self-build and custom plots, then these should be dispersed in groups across the site and preferably within different phases of development. Developers should ensure the provision of a range of plots that differ in size to reflect the need and budgets of people on the WFDC Self and Custom Build register.

It is good practice for developers to provide a mix of serviced plot sizes to meet the range of demand and affordability, subject to site-specific negotiations and the nature of the proposed development. There is scope for a mix of plot sizes, as long as this relates to the demand identified on the Council's register (Part 1 and Part 2). This it to ensure that CSB plots secured cater to the variety of aspiring self-builders, including first time buyers, middle-income earners, downsizers and other specialist groups. Supplying a mix of plot sizes also plays an important part in enabling the delivery of housing to specialist groups.

If an outline application or a phased approach is to be taken, then either the indicative Masterplan or subsequent Phasing Plan should show the parcels of land identified as providing the self-build and custom housing plots.

Phasing of Plots on major development sites

On major development sites of 50 plus dwellings, the Council will expect the early delivery of parcels of self and custom build plots. The Council will work with developers seeking to make a case for the later phasing, if they have demonstrable commercial reasons why early phasing would be a challenge.

Some of the circumstances whereby the Council would not normally expect early phasing of CSB could include, for example, where there is a critical infrastructure requirement necessary to unlock development. There may be merit, given the potential complexity of phasing and the staff resource needed, to promote with developers the need to ensure early engagement with the Self Build and Planning case officers in respect of phasing. It is important that developers consider the timing of the servicing and provision of the plots early on as this is an important aspect of their delivery. On larger sites, this will be dealt with via a legal agreement such as a section 106 agreement. On smaller scale projects, this may be more simply dealt with via planning conditions.

S106 requirements

The Council will seek to secure self-build and custom build housing by way of a section 106 obligation

A template section 106 agreement will:

State the amount of self-build and custom build housing,

• Outline the type and mix of self-build and custom build housing (as defined by the Self and Custom Housebuilding Act 2015 (as amended),

- Provide details of the marketing strategy, including details on who the properties will be marketed to, how they will be publicised.
- State the process for the reversion to market housing that could be built out by the Developer after a period of 12 months from initial marketing.
- Provide, without additional cost to the Plot Owner, vehicular access and foul and surface
 water sewers and water, gas, electricity and telecommunications service systems for the
 Self-build and/or Custom housing Unit linking in each case to the estate roads and service
 systems to be constructed and laid as part of the remainder of the Development and
 connected to highways and sewers that serve the area.

Plot Passports

Plot passports are a simple way of helping private homebuilders to understand what they can build on their plot. Plot passports are simple summaries of the design parameters for each plot capturing relevant information from the Design Code, planning permission and Delivery Statement. They are short documents specific to each plot and form part of the marketing materials available for each plot. They act as a key reference point for prospective purchasers and form part of the marketing material available for each custom build plot to help private homebuilders to understand what they can build on a plot. They add value and certainty by acting as a key reference point for the purchaser, capturing relevant information from the planning permission, design constraints and procedural requirements in a concise and accessible format.

Design Codes

The purpose of a design code is to establish a clear set of design rules and parameters that future development will comply with. It will be required on sites where custom build units are being offered on site. These will need to be provided either as part of the planning application or will be requested and secured by planning condition. A design code should include:

- Site wide vision (for strategic scale sites)
- Site and context overview
- Options for customisation including external materials, landscaping options, internal finishes and options for where internal walls can be removed.

Marketing of Plots

Developers will need to prove adequate marketing. Proof of "adequate marketing" will include the following:

- Contact with people listed on the Register will be given priority to the self-build and custom
 housing provision within the site, prior to these plots being marketed in the open market.
 Where consent has been given by the Self and Custom Build applicant, WFDC will pass the
 details of people in the register to the developer.
- The dates and periods of when marketing promotions were live and details of how they
 were promoted and to which audiences. This will be monitored by the WFDC officer
 responsible for self and custom build.
- Copies of marketing materials

- Details of any social media promotions including local promotion
- Whether the serviced plots have been promoted on any national websites that promote self and custom build opportunities. This will be monitored by the WFDC officer responsible for self and custom build.

Where plots have been sold to another developer for delivery, this information should be shared with WFDC.

Housing for Older People and Others with Special Housing Requirements - SP.13

Type of Housing Required

The Council has a requirement under policy SP.13 of the WFDC Local Plan, that all major housing development proposals (developments of over 10 dwellings) provide evidence to show they have fully considered the provision of the following tenure and type of units within the overall housing mix of the site:

- Bungalows
- · Sheltered Housing
- Extra Care Units
- Other types of supported housing

This evidence could include the following:

- · Pre app discussions with the development management at WFDC
- Reference to relevant housing needs data, neighbourhood plans and other strategies/policies (such as Worcestershire County Council social care policies) in planning statements.

If a developer is not providing the required dwellings, then the applicant will be expected to provide evidence as to why they cannot provide the required dwellings, such as details of site constraints or viability issues.

Where specialist housing is being provided the applicant should demonstrate:

- how it meets the M4(2) and M4(3) requirement
- How the internal layout and amenity spaces will help meet the requirement of people with a special housing requirement.
- If dormer bungalows are being provided, the dwelling is expected to have a ground floor bedroom.

Accommodation for Family Members and Carers

SP.13 allows for the provision of annex accommodation on a dwelling in order to provide accommodation for family members and carers.

The policy states the annex should be physically linked. This means that it can be either an extension to the original dwelling or where this is not possible, it can be developed within the curtilage of the dwelling. However, it is expected that the dwelling:

- Only incorporates a maximum of two bedrooms
- Shares vehicular and pedestrian access
- Must be within 5 metres of the main dwelling

A condition will also be placed on the annexe which will state that the annexe cannot be divided from the original dwelling and sold or let separately.

Appendix A: Glossary of Terms

Affordable Housing: The District Council has adopted the definition of Affordable Housing as set out in the National Planning Policy Framework (NPPF)

Authority Monitoring Report (AMR): an annually produced document which sets out the progress made in achieving the timetable set out in the Local Development Plan (project plan) and effectiveness of the development plan policies in the Local Plan

Community Infrastructure Levy (CIL): allows local authorities in England and Wales to raise funds from developers undertaking new building projects in their area. The money can be used to fund a wide range of infrastructure that is needed as a result of development. This includes transport schemes, flood defences, schools, hospitals and other health and social care facilities, parks, green spaces and leisure centres. In order to collect CIL, local planning authorities must prepare, consult on and adopt a charging schedule setting out how much CIL developers need to pay for each type of development and a Regulation 123 list setting out what CIL monies will be spent on. Once collected, CIL receipts must be spent on the projects on the authority's Regulation 123 List.

Community Land Trusts (CLT): CLT's are another form of not-for-profit community-led housing, in which organisations, set up by volunteers, develop and manage homes and other community assets.

Designated Rural Areas: Designated rural areas are defined as National Parks, Areas of Outstanding Natural Beauty and areas designated as 'rural' under Section 157 of the Housing Act 1985.

Developer Contributions: are often required for major developments to ensure sufficient provision is made for infrastructure and services such as roads, schools healthcare and other facilities. Contributions are usually secured through planning conditions or legal agreements. Developer contributions are often referred to as Section 106 (S106) Agreements or planning obligations.

Local Housing Allowance: The maximum amount of Housing Benefit you can get depends on the number of bedrooms you need – not the number of bedrooms you have, this is called Local Housing Allowance (LHA).

Local Needs Housing: including affordable housing and market housing which addresses the needs of different groups in the community such as, but not limited to, families with children, older people, people with disabilities, service families and people wishing to build their own homes, as established through Parish Housing Needs Surveys, the Self and Custom Build Register, Neighbourhood Plans and the Housing Register.

National Planning Policy Framework (NPPF): the document which sets out the Government's planning policies for England and how these are expected to be applied. It provides a framework within which local people and their accountable councils can produce their own distinctive local and neighbourhood plans, that reflect the needs and priorities of their communities. The NPPF must be taken into account in the preparation of local and neighbourhood plans and is a material consideration in determining planning applications.

Registered Providers (RPs): formerly known as Registered Social Landlords or Housing Associations.

Rural Designated Area: Under s157 of the Housing Act 1985, the following areas of Wyre Forest district have been designated rural areas: Broome, Chaddesley Corbett, Churchill and Blakedown,

Kidderminster Foreign, Ribbesford, Rock, Rushock, Stone and Upper Arley. The rural areas surrounding Bewdley (but not the town itself) is also included.

Rural Exception Sites: small sites for the provision of affordable housing in perpetuity or to meet another specific identified local housing need (as evidenced through the Parish Housing Needs Survey, Neighbourhood Plan or the District Council's Adopted Local Connections Policy), at locations which would not normally be suitable for housing. Rural exceptions sites seek to address the needs of the existing local community by accommodating households who are either current residents or have an existing family or employment connection. Small numbers of market homes may be allowed at the local authority's discretion, for example where essential to enable the delivery of affordable units without grant funding.

Self and Custom House Building Act 2015: A legal definition, for the purpose of applying the Selfbuild and Custom Housebuilding Act 2015 (as amended), is contained in section 1(A1) and (A2) of that Act':

"(A1) In this Act "self-build and custom housebuilding" means the building or completion by—

- (a) individuals,
- (b) associations of individuals,

or (c) persons working with or for individuals or associations of individuals, of houses to be occupied as homes by those individuals.

Self and Custom Build: The National Planning Policy Framework defines Self-build and custom-build housing as 'Housing built by an individual, a group of individuals, or persons working with or for them, to be occupied by that individual. Such housing can be either market or affordable housing.

Supplementary Planning Document (SPD): provide additional information to guide and support the Development Plan.

Sustainable Communities: sustainable communities are places where people want to live and work, now and in the future. They meet the diverse needs of existing and future residents, and are sensitive to their environment, and contribute to quality of life. They are safe and inclusive, well planned, built and run, and offer equality of opportunity and good services for all.

Sustainability Appraisal (SA): the purpose of SA is to ensure that the Development Plan and associated Supplementary Planning Documents (SPDs) conform to the Government principles of Sustainable Development which are: Living within environmental limits Ensuring a strong, healthy and just society Achieving a sustainable economy Promoting good governance Using sound science responsibly.

Tenure Blind: refers to the design of different types of tenure. Tenure blind means that there should be no distinction in external appearance between affordable units and private for sale units.

The Town and Country Planning (Local Planning) (England) Regulations 2012: These regulations provide the legal framework for the preparation of planning policy documents including the Local Plan and Supplementary Planning Documents (SPDs).

Appendix B: Suggested wording for S106 on Outline Permission

- A. The Section 106 Agreement will contain some or all of these terms, subject to site-by-site negotiations:
- define the amount of affordable housing or, in the case of full permission, specify specific units and detail the breakdown between different tenures
- require the affordable housing to comprise a mixture of dwelling types in accordance with the latest housing needs survey and housing register data, to be integrated with and indistinguishable from market housing
- set a timescale for the affordable housing to be provided, usually that it shall be available for occupation by the time a percentage of the market housing is available
- include a mechanism for selecting an RP, unless another approach has been agreed; limit the rent and outgoings which can be charged to occupants and the price at which an initial share can be sold under a shared ownership arrangement
- include a mechanism for limiting and selecting the occupants of the affordable housing, which will require supplementary agreements to entered into as follows:
 - the RP or other provider will be required to enter into a nomination agreement;
 where the provider is not an RP, the S106 Agreement will include provisions
 governing letting and management arrangements.
- provide for the housing to remain affordable in perpetuity, subject to:
 - any statutory right to acquire, buy or 'staircase';
 - o a mortgagee in possession clause, where the affordable housing is transferred to an RP.
- B. The applicant will be required to pay the Council's reasonable legal costs in connection with the Agreement. The Council's costs in connection with any related Agreement (e.g. a nomination agreement) shall be paid by the applicant, RP or other provider, depending upon which of those parties is involved in negotiating the terms of that Agreement.
- C. Where the Council has refused an application which, if allowed, would have been subject to a requirement for affordable housing, it will endeavour to negotiate a Section 106 Agreement on a 'without prejudice' basis, to take effect in the event that an appeal is allowed.

- D. In the case of an outline application, the Section 106 Agreement will require the applicant to agree with the Head of Strategic Growth (in practice, delegated to the Strategic Housing Services Manager), prior to the commencement of development, the physical locations, type, layout and tenure of the affordable dwellings. Wyre Forest District Council 32 Affordable Housing Supplementary Planning Document (July 2014) Suggested wording for S106 Agreement on Outline Permission B
- E. The agreement will require the applicant to notify the Director of Strategic Growth of the anticipated date(s) when the affordable housing will be available for occupation, a specified period(s) in advance.
- F. Section 106 Agreements will include mechanisms to record when key stages are reached in the development and requirements are triggered.

In addition to the terms set out above, the District Council reserves the right to include any additional terms considered appropriate to the specific site.

Housing Supplementary Planning Document

Statement of Consultation

February 2024



Contents

		Page No
1.	Introduction	1
2.	Name and purpose of the SPD	1
3.	Who was consulted on the SPD?	1
4.	How were people consulted?	2
5.	Summary of responses	2
6.	Summary of the main issues raised	2
7.	How have those issues been addressed in the SPD?	3
	Appendix A: List of Consultees	4
	Appendix B: Stakeholder Workshop Notes	6
	Appendix C: Summary of Representations and Officer Responses	8

1. Introduction

1.1 This consultation statement has been prepared in accordance with Regulation 12 of the Town and Country Planning (Local Planning) (England) 2012. The statement sets out who was consulted, when and how, and summarises the representations received and how they have influenced the Health and Wellbeing Supplementary Planning Document (SPD).

2. Name and Purpose of the SPD

- 2.1 Housing Supplementary Planning Document (SPD)
- 2.2 The SPD sets out how the District Council's housing policies should be interpreted. This will provide certainty and clarity for those bringing forward development within the District. Wyre Forest District Council's Local Development Plan was adopted in April 2022.

3. Who was consulted on the SPD?

- 3.1 A collaborative approach was undertaken during the preparation of the SPD. Colleagues from legal, housing and planning within WFDC were involved with the writing of the SPD.
- 3.2 In addition to this, there was a two-stage consultation process.
- A scoping paper was consulted upon in October 2022. The aim of the document was to identify the key issues to be addressed in the SPD. There were no responses to the scoping paper.
- 3.4 A further consultation was conducted on the draft SPD between the 6th November and the 18th December 2023. The responses to that consultation are in Appendix B of this document.
- 3.5 Appendix A lists those organisations consulted at both stages, including the statutory consultees set out within Regulation 4 of The Town and Country Planning (Local Planning) (England) Regulations 2012.

4. How Were People Consulted?

- 4.1 The scoping paper and the draft SPD was sent with a covering letter to those consultees listed within Appendix A. Both documents were also posted on the District Council's web-site, advertised on social media and in the local press. Copies of the documents were placed at Wyre Forest House and the libraries in Kidderminster, Stourport-on-Severn and Bewdley.
- 4.2 Face to face engagement was also offered during the consultation and officers attended a registered providers forum to discuss the SPD in December 2023.

5. Summary of Responses

5.1 A total of 12 representations were received from 9 respondents.

- 5.2 All of the responses were either in support of the SPD or raised comments in relation to its proposed content. No objections to the SPD were received.
- 5.3 Summaries of all representations received and the District Council's response to each can be found in Appendix B.
- 6. Summary of the Main Issues Raised
- 6.1 The main issues raised were:
- 7. How have those Issues been addressed in the SPD?
- 7.1 The table at Appendix B sets out how each of the comments made has been considered within the Draft SPD.

Appendix A: List of Consultees

National Bodies

Canal & River Trust

English Heritage

Environment Agency

Homes & Communities Agency

Highways Agency

Inland Waterways Association

Natural England

Network Rail

Office of Rail Regulation

The Coal Authority

Neighbouring Authorities

Birmingham City Council

Bromsgrove and Redditch

Dudley Metropolitan Borough Council

Malvern Hills District Council

Sandwell Council

Shropshire County Council

South Staffordshire District Council

Staffordshire County Council

Worcester City Council

Wychavon District Council

Worcestershire County Council

Parish Councils

Bewdley Town Council

Broome Parish Council

Chaddesley Corbett Parish Council

Churchill & Blakedown Parish Council

Kidderminster Foreign Parish Council

Kidderminster Town Council

Rock Parish Council

Rushock Parish Council

Stone Parish Council

Stourport-on-Severn Town Council

Upper Arley Parish Council

Wolverley & Cookley Parish Council

Registered Providers

Bromford

Community Housing

Sanctuary

Platform

West Mercia Housing

Agents
Savills
Pegasus
Home Builders Federations

Appendix B: Draft SPD Consultation - Summary of Representations Made and Officer Responses

Respondent/ Response No	Support/ Object/ Comment?	Summary	Officer Responses
Environment Agency	Comment	Thank you for your email and consultation of the Housing SPD. Thank you for consulting us on your SPD, I can confirm that we have no comments to make upon it at this time.	Noted
Canal and River Trust	Comment	Thank you for your consultation on the above document. We are the charity who look after and bring to life 2000 miles of canals and rivers. Our waterways contribute to the health and wellbeing of local communities and economies, creating attractive and connected places to live, work, volunteer and spend leisure time. These historic, natural and cultural assets form part of the strategic and local green-blue infrastructure network, linking urban and rural communities as well as habitats. By caring for our waterways and promoting their use we believe we can improve the wellbeing of our nation. The Canal & River Trust (the trust) is a statutory consultee in the Development Management process, and as such we welcome the opportunity to input into planning policy related matters to ensure that our waterways are protected, safeguarded and enhanced within an appropriate policy framework. The Trust have reviewed the document and based on the information available we have no comment to make.	

Comment	Wyre Forest Housing Supplementary Planning Document (SPD)	Noted.
	Thank you for your consultation request on the above dated and received by Natural England on 7th November 2023.	
	Natural England is a non-departmental public body. Our statutory purpose is to ensure that the natural environment is conserved, enhanced, and managed for the benefit of present and future generations, thereby contributing to sustainable development.	
	Our remit includes protected sites and landscapes, biodiversity, geodiversity, soils, protected species, landscape character, green infrastructure and access to and enjoyment of nature.	
	Whilst we welcome this opportunity to give our views, the topic of the Supplementary Planning Document does not appear to relate to our interests to any significant extent. We therefore do not wish to comment.	
	Should the plan be amended in a way which significantly affects its impact on the natural environment, then, please consult Natural England again.	
	Strategic Environmental Assessment/Habitats Regulations Assessment A SPD requires a Strategic Environmental Assessment only in exceptional circumstances as set out in the Planning Practice Guidance here. While SPDs are unlikely to give rise to likely significant effects on European Sites, they should be considered as a plan under the Habitats Regulations in the same way as any other plan or project. If your SPD requires a Strategic Environmental Assessment or Habitats Regulation Assessment, you are required to consult us at certain stages as set out in the Planning Practice Guidance.	
	Comment	Thank you for your consultation request on the above dated and received by Natural England on 7th November 2023. Natural England is a non-departmental public body. Our statutory purpose is to ensure that the natural environment is conserved, enhanced, and managed for the benefit of present and future generations, thereby contributing to sustainable development. Our remit includes protected sites and landscapes, biodiversity, geodiversity, soils, protected species, landscape character, green infrastructure and access to and enjoyment of nature. Whilst we welcome this opportunity to give our views, the topic of the Supplementary Planning Document does not appear to relate to our interests to any significant extent. We therefore do not wish to comment. Should the plan be amended in a way which significantly affects its impact on the natural environment, then, please consult Natural England again. Strategic Environmental Assessment/Habitats Regulations Assessment A SPD requires a Strategic Environmental Assessment only in exceptional circumstances as set out in the Planning Practice Guidance here. While SPDs are unlikely to give rise to likely significant effects on European Sites, they should be considered as a plan under the Habitats Regulations in the same way as any other plan or project. If your SPD requires a Strategic Environmental Assessment or Habitats Regulation Assessment, you are required to consult us at certain stages as

Pegasus	I am writing on behalf of our clients, Taylor Wimpey UK Ltd (hereafter Concerns noted. A response to the individual concerns
	"Taylor Wimpey") in response to the above consultation. Taylor are raised in each individual section below.
	Wimpey are taking forward the delivery of a major site allocated for
	development in the Wyre Forest Local Plan (April 2022), identified
	within Policy SP.KEE3 - Land at Comberton Road in the adopted Local
	Plan, and have land interests elsewhere in the Wyre Forest District.
	Introduction
	The introduction of the SPD sets out that its purpose is to, 'add further
	detail to the policies in the local plan, giving greater clarity to
	developers and communities about the expectations for housing
	delivery in Wyre Forest.' It also sets out that the:
	'SPD cannot and does not introduce any new policy requirements,
	rather it provides additional guidance to help applicants understand
	how it is possible for proposed developments to satisfy existing plan policies.'
	Whilst the intention of SPD is supported, there are concerns that the
	SPD is actually introducing new policy, contrary to the intentions of
	the SPD. We are also concerned that some of the guidance is not
	compatible with the LP and national planning policy.

1) Affordable housing

The SPD refers to the Local Plan Policy SP10. The Local Plan Policy refers to a tenure split of 65% rental (primarily social rent) and 35% housing for sale. The justification to the policy states that the Council has a preference for social rented units, but inclusion of affordable rent will also be sought in line with the NPPF. However, the SPD refers to affordable rent only being considered when it is clearly justified and generally only 10% of units will be affordable rent. The approach in the SPD both changes the emphasis of Policy SP10 but also introduces a new policy threshold by referring to only 10% of units being affordable rent. This should be revised with flexibility maintained.

In section on mix and distribution removed the following text (shown in strikethrough)

Affordable rent will only be considered on a case-by-case basis when it is clearly justified. The applicant will also need to have a registered provider partner. and generally only 10% of units will be accepted as affordable rent.

The SPD only refers to 'small clusters' throughout yet seeks to apply Removed the following wording: its requirements to all sites where affordable housing would be Small clusters of affordable housing will be permitted, if this delivered. 'Small clusters' are not defined and evidently could vary is: dependent on the nature and scale of development proposals. In this context the use of the term 'small clusters' is vague, unhelpful and should be omitted or clearly defined.

The SPD refers to circumstances when small clusters would be permitted. However, as drafted affordable housing can only be delivered in 'small clusters'. Consequently, the two criteria identified in the SPD, which would allow for small clusters to come forward, are superfluous, as small clusters are the only means of delivering Replaced with: affordable housing in accordance with the SPD. There is no need, for instance, to have a Registered Provider to evidence that there is a housing management requirement to support a small cluster of affordable homes, when a 'small cluster' is the only method permitted in the SPD to deliver affordable homes.

- Supported and evidenced as a housing management requirement by the Registered Provider partner purchasing the units
- -The housing scheme would benefit from being clustered for example a co-housing scheme/ supported housing

The design of the scheme must be tenure blind in so far as possible. The locations of the affordable housing should be agreed with development management team as part of the application process.

It is well accepted practice that Registered Providers require the affordable homes that they manage to be located in groups. As drafted the SPD suggests that such an arrangement would be the exception rather than the norm. Furthermore, the use of the two bullet points under the heading 'Mix and Distribution of Affordable Housing in Developments' requires the Registered Provider to be in place when the planning application is determined. This is often not the case and whilst evidence can be provided that Registered Providers do require affordable homes to be located in groups rather than located sporadically across a site, they may not be the Registered Provider who ends up purchasing the units.

The SPD then goes on to state again that there is an expectation that all Rewording suggested below allocated S106 sites deliver 100% social rented homes. This is not required in a Local Plan policy. The SPD attempts to introduce this as a new element of policy which is unacceptable. Affordable rent is a recognised form of affordable housing, and the SPD should similarly take on board this factor.

Furthermore, the SPD also refers to affordable rent only being permitted where it is over and above what is required in the Section 106 Agreement. It is not clear why this circumstance would ever occur in conjunction with a private development site.

There is an expectation that all allocated s106 sites deliver 100% social rented. The Local Plan states that where affordable housing is to be provided on a development, the dominant type of rent type, will be for social rent. If this is considered unviable, then the developer will be expected to follow the procedure as set out in policy DM.1 Financial Viability of the Local Plan.

Affordable rent will be permitted on sites where:

- -It has been proven that the provision of 100% social rent renders the scheme unviable (following the process as set out in DM.1).
- The provision of additional units over and above what is required in the s106.
- If there is a grant condition which restricts the tenure type.

2) Vacant Building Credit	Noted
The SPD recognises that vacant building credit can support the reuse and redevelopment of brownfield sites. The approach set out in the SPD	
is consistent with the NPPF and PPG and is supported.	

3) Phasing of self and custom build plots

The section on 'Phasing of Plots on major development sites' sets out the Council's position on phasing of self and custom build plots. Specifically, the draft SPD notes that 'on major development sites of 50 plus dwellings, the Council will expect 2% of the development will be required for self or custom build units'. However Local Plan Policy SP12 does not refer to a specific level of self or custom build developments. As a result, the SPD is introducing a new policy requirement. It is also not clear how the 2% requirement has been evidenced. In the absence of clear evidence, the 2% requirement should be deleted.

The SPD sets out that on sites of 50 plus dwellings, the Council will expect the early delivery of self and custom build plots but recognises that there may be a case for later phasing. The SPD, in passing, also refers to critical infrastructure requirements also being a factor. However, the SPD should be more explicit in highlighting how both of these factors can influence the phasing of self- build plots. Form a commercial perspective a house builder will require an existing road frontage to locate their show home complex. There will also be need to gain some returns from a development site from sales to allow for the self-build element to be serviced and made available. This, amongst other matters, can influence phasing. The SPD should be revised to refer in more detail the circumstances that may dictate a later delivery of self-build housing.

The following wording has been removed

Typically, 2% of the development will be required for self or custom build. In

Noted. However, as each site varies this is something that should be open to negotiation with the planning team. No additional wording has been added.

4) Design parameters of custom and self-build plots

The draft SPD provides further details on how design parameters of custom and self-build plots will be managed to support adopted policy SP.12, which states that 'Self Build and Custom Housing dwellings within the site will be developed in accordance with an agreed design code'. We have concerns on the implications of the additional guidance within the draft SPD will have on delivery in practice, particularly when assessed against the concerns related to 'early' phasing of plots as discussed previously.

Specifically, the draft SPD addresses the issue of design in the sections of 'Design Codes' and 'Plot Passports'. This section sets out that a 'Design Code and/or plot passports will need to be provided either as part of the planning application or will be requested and secured by planning condition that will establish a clear set of design rules and parameters that future development will comply with.'

The draft guidance set out in the SPD of what design codes should comprise, includes the following:

- 'Design Code which will be secured by a planning condition and should include:
- Site wide vision (for strategic scale sites)
- Site and context overview
- Self-build and custom build character and delivery approach
- Design code (general design guidance)
- Plot passport (plot specific design parameters)

The Self-build and Custom Housebuilding Act 2015 (as amended by The following section has been reworded: the Housing and Planning Act 2016) identifies that authorities should be satisfied that the initial owner of the home will have primary input Design Codes into its final design and layout. However, this is presently not the case with the LPA requesting high level of detail within plot passports, such The purpose of a design code is to establish a clear set of as the case at Comberton Road, with plot passports setting out the design rules and parameters that future development will parameters of the size of a home with a requirement for X meters of comply with. It will be required on sites where custom build garden which do not necessary tie in with requirements set out in other SPD's or the Local Plan. Whilst it is understood that a selfbuild/custom build home should relate well to the vision and site requested and secured by planning condition. A design code context as suggested in the emerging SPD, the plot passports for the should include: site at Comberton Road set out specific brick and roof tile materials which heavily restrict the design opportunities for a potential self-build purchaser. A plot passport should allow a future purchaser to have flexibility in their design whilst providing clear rules of a build. A good example of plot passports is found at the Graven Hill development in Cherwell District Council (see Appendix A). Plot passports for this development provide clear parameters to development which provide information on a range of elements such as a range of finishes and roofing in a character area (not restrictive to one colour or type) whilst allowing flexibility for a future purchaser to build their own home.

units are being offered on site. These will need to be provided either as part of the planning application or will be

- Site wide vision (for strategic scale sites)
- Site and context overview
- Options for customisation including external materials, landscaping options, internal finishes and options for where internal walls can be removed.

The process of plot passports at Comberton Road has been onerous, Marketing of Plots with continuous back and forth between the Council and Taylor Developers will need to prove adequate marketing. Proof of Wimpey in regard to how much detail is required and has resulted in adequate marketing will include the following: delays to the determination of the planning application. At present there is very little guidance provided by the LPA in terms of what level of detail a plot passport should include and whilst this SPD seeks to improve this, our experience at Comberton Road has been way beyond what we would have considered appropriate.

The SPD is an opportunity to clarify what the LPA would like a plot passport to include and identify the limitations/wording that Taylor Wimpey suggest the SPD needs further refinement to strike an appropriate balance between allowing custom and self-build plots to compliment the context of a wider development vision, whilst also allowing for the principal developer to have input into the design restrictions imposed i.e. no greater than storey height and certain types of materials which the LPA would consider inappropriate.

The SPD sets out a number of requirements for the developer to pursue relative to marketing the self build site. The SPD should also include the measures the Council would use to highlight the availability of selfbuild plots.

Finally, it requires a developer/housebuilder to provide information on matters over which it has no control, e.g. the SPD refers to information Where plots have been sold to another developer for being provided on the delivery of self-build plots when this will be delivery, this information should be shared with WFDC. outside of the control of the housebuilder.

- Contact with people listed on the Register will be given priority to the self-build and custom housing provision within the site, prior to these plots being marketed in the open market. Where consent has been given by the Self and Custom Build applicant, WFDC will pass the details of people in the register to the developer.
- The dates and periods of when marketing promotions were live and details of how they were promoted and to which audiences. This will be monitored by the WFDC officer responsible for self and custom build.
- Copies of marketing materials
- Details of any social media promotions including local promotion
- Whether the serviced plots have been promoted on any national websites that promote self and custom build opportunities. This will be monitored by the WFDC officer responsible for self and custom build.

Summary	Noted. Please see amendments made as per comments.
The SPD seeks to provide additional guidance to support the	
implementation of the Local Plan. However, in a number of	
circumstances it introduces new policy requirements which should not	
be included in an SPD. In addition, certain sectors of the SPD need	
revision to improve clarity and avoid unforeseen circumstances. I trust	
that these comments will be taken into account by the Council in	
progressing this SPD.	

Homes England	Thank you for the opportunity to comment on the WFDC Housing SDP consultation draft.
	We are very happy to see Self and Custom Build featuring on this Supplementary Planning Document. However, we would offer the following comments:
	• It's very useful to provide a definition of Self and Custom Build and to point out that it can be an affordable option. The LURA will be providing a more tightened up definition of Custom Build and you may want to include this too.
	 We welcome the inclusion of a percentage policy for Self and Custom Build but feel that 2% is quite a low amount compared to many other councils who are bringing in percentage policies of c5%. Perhaps you could consider inserting, after the sentence: 'In the event that a developer cannot provide self or custom build plots, it is the responsibility of the developer to provide clear and robust justification as to why this provision of housing cannot be delivered on the site' that Self Build enablers (usually SME's) can help deliver the Self and Custom Build portion of the site. The % has had to be deleted as not in LP policy. Underlined wording inserted in the SPD: In the event that a developer cannot provide self or custom build plots, it is the responsibility of the developer to provide clear and robust justification as to why this provision of housing cannot be delivered on the site. This include evidencing how they have worked with Self/Custom Build portion of the site.

- The sentence 'The arrangement of plots and plot sizes should The wording has been amended to read: not be distinguishable to other residential plots being proposed in the development and should respect the local character' could potentially be misconstrued as: 'self and custom build homes should look like the developer led housing' It's very important that the self builders have choice and input into the design and layout of the home. The houses should look different from the developers offering, to qualify as being self or custom build. However, it is assumed that this part has been included to ensure that the developers don't just release very small plots in less desirable areas of the site. This is a very important to include this, but perhaps the wording could be clearer – for example 'developers should ensure that the self build plots are of a similar size to the others in the development or provide a range of sizes to suit all budgets'.
- Continuing on from this point, in the design code section, it would be good to include that this Design Code should provide enough flexibility for the self-builders, while meeting planning policy and respecting the local vernacular.
- The section on Plot Passports is clear and important to include.
- It is very positive that there have been guidelines set to ensure marketing is carried out properly by the developers. One thing that could be added is a minimum time given to marketing. This is a hard thing to quantify as it can take a long time to reach out to potential self-builders, and for self-builders to arrange finance etc., engage with an architect and navigate planning and be ready to start on site. Perhaps a minimum of 18 months might be a possible suggestion?

The arrangement of plots and plot sizes should not be distinguishable to other residential plots being proposed in the development and should respect the local character. Developers should ensure the provision of a range of plots that differ in size to reflect the need and budgets of people on the WFDC Self and Custom Build register.

This section has been changed to be design code on custom build only. Where self build is being provided, the applicant on the Self build plot will need to come in with a separate application.

Noted.

Noted. The SP.12 policy states a 12-month marketing period so this can not be changed in the SPD.

The Coal Authority	Dear Planning Policy Team	Noted.
	Re: Housing Supplementary Planning Document (SPD)	
	Thank you for your notification received on the 7 th November 2023 in respect of the above consultation.	
	The Coal Authority is a non-departmental public body sponsored by the Department for Energy Security and Net Zero. As a statutory consultee The Coal Authority has a duty to respond to planning applications and development plans in order to protect the public and the environment in mining areas.	
	Our records indicate that within the Wyre Forest District Council area there are recorded coal mining features present at surface and shallow depth including; mine entries, coal workings and reported surface hazards. These features may pose a potential risk to surface stability and public safety.	
	It is noted however that this current consultation relates to a Housing Supplementary Planning Document and I can confirm that the Planning team at the Coal Authority have no specific comments to make on this document.	5
	Please do not hesitate to contact me should you wish to discuss this further.	
	145	

PKR Planning

Response to Consultation on Wyre Forest District Council Housing Noted. Supplementary Planning Document (SPD) - December 2023

- (1) This representation is made by Sunbury Homes on behalf of Conquer site basis and will therefore be determined using SP2 Properties the landowners of land at the former Clows Top Garage, which states windfall development proposals will be Clows Top.
- (2) The representor has concerns regarding the Council's policy interpretation of 'rural exception sites' and the implications this has for the future development of the former Clows Top Garage site.
- (3) The former Clows Top Garage site has a protracted planning history which includes the grant of outline planning permission for redevelopment of the commercial garage, transport yard and vacant land for residential purposes which was approved in 2003 (WF/0265/01); the grant of full planning permission for the redevelopment of the commercial garage, transport yard and vacant land for 21 dwellings which was approved in 2006 (06/0295/FULL); the grant of Permission in Principle for the realignment of the existing access, retaining access to the commercial uses and residential development to create up to 9 residential properties which was granted in 2019 (19/0283/PIP); and most recently a further Permission in Principle was granted for the redevelopment of the former depot and storage yard for residential purposes in 2023 (22/1011/PIP).
- (4) The site was an allocated housing site in the Council's 2013 Adopted Site Allocations and Policies Local Plan (SAL.RS2) and the Reasoned Justification (RJ) recognised the site as previously developed land in the rural area suitable for residential redevelopment. At the time the site was considered alongside the potential redevelopment of a smaller site at Victory Hall which has subsequently been developed as a stand alone site for four market houses (21/0801/FUL).

Windfall sites such as this will be considered on a site by assessed in accordance with the settlement hierarchy and for our designated rural areas such as Rock this means meeting local housing needs, alongside SP.20, SP 22 and DM.24 to ensure suitable development. In addition any development of 6 or more dwellings should meet an affordable housing need as defined by the latest housing needs survey, when the settlement falls within a rural designated area (SP11).

- 5) The Clows Top site is on part one of the Council's Brownfield Land Register (BR/RO/1), but the Council failed in its duty under s5 of the Town & Country Planning (Brownfield (Land Register) Regulations 2017 to place the site onto part 2 of the Register when the 2019 PiP was granted; and this resulted in the representor having to renew the PiP in 2023, which would otherwise have been unnecessary.
- (6) The site is currently unallocated in the Wyre Forest Local Plan 2016-2036, but is within the settlement boundary of Clows Top.
- (7) The site has not been brought forward to date under any of the permissions granted due to a longstanding technical issue relating to providing suitable drainage arrangements, but this matter has now been resolved and the site now has no impediments from a technical drainage perspective. Due to the historic use of the site as a commercial haulage depot there is likely to be a considerable 'abnormal' cost associated with ground remediation to ensure the site can be developed safely without contamination.
- (8) The representor understands that Policy SP.1(3) of the Adopted Local Plan sets out the spatial distribution of new housing over the Plan period with 'Rural Wyre Forest' expected to accommodate a minimum of 108 net additional dwellings. Half of these are expected to be delivered on allocated sites, leaving half to be delivered as 'windfall'
- (9) Policy SP.2 of the Adopted Local Plan encourages the effective use of brownfield land (1(c)). Para 2 of SP.2 indicates how windfall sites are expected to be brought forward, either as infill development within the settlement boundary or housing to meet local needs via allocated sites and rural exception sites in appropriate circumstances.

14

- (10) The configuration of the Clows Top site means that it does not meet the definition of infill development as set out in policy DM.2 which defines this as residential development of up to 6 dwellings in an otherwise built up frontage, as the site is set back from the built up frontage. As the Clows Top site is not allocated and not infill, by dint of SP.2 the only other category would be as a 'rural exception site'.
- (11)The representor avers that in this regard the Council's policy is flawed as it is fundamentally counter intuitive that a site within the settlement boundary can only be considered as a rural exception site. This is especially so in the case of the Clows Top site which has a history of acceptance as a site suitable for residential redevelopment and is not therefore an 'exception'.
- (12) Policy SP.2 (4) of the Local Plan refers to the "development of land beyond settlement boundaries will be strictly controlled" and limited inter alia to "rural exception sites (SP.11)". This confirms the consideration of the Clows Top site as a rural exception site an anomaly as it lies **inside** the development boundary.

(13) The NPPF (current Sept 2023 version) defines Rural Exception Sites as "small sites used for affordable housing in perpetuity where sites would not normally be used for housing". The reason the 'rural exception site' nomenclature has been conjured is that it refers to sites in the rural area where the policy 'norm' is to protect the open countryside, but it is recognised that there may be exceptional circumstances where sites, outside, but usually adjoining or very close to the settlement boundary might be brought forward for development. The terminology is not intended for sites within settlement boundaries where development would normally be expected to be directed. The very point of an exception site is that it is treated as an exception to where development is otherwise directed to i.e. sites within defined development boundaries To refer to the Clows Top site as a 'rural exception site' is inaccurate and renders its redevelopment unviable. The Council has long accepted the site as being brownfield and a site which has a history of approvals for residential redevelopment such that it should be considered a site suitable (and therefore one normally appropriate) for housing. Nor is the site 'small', given that the Council has previously accepted that it can be developed for 21 units. The representor accepts that there is a role to play in delivering new rural housing through rural exception sites, but avers that these are logically sites outside the settlement boundary where housing would not normally be considered.

(14) The Draft Housing SPD uses a similar definition of Rural Exception Sites as at "locations which would not normally be suitable for housing" (Glossary), but as can be seen from the above, this is not the case for the Clows Top site.

- (15) The wording of the draft Housing SPD further compounds this incorrect reference to the Clows Top site. Under the heading 'Windfall Sites in Rural Areas' the SPD sets out a flow chart demonstrating how officers will consider applications in rural areas and this serves to demonstrate that the Council's policy on windfall sites is not meant for sites within rural settlement boundaries. The flowchart begins with the question "Is the site in the settlement boundary?" and the answer to which is only "no", which then leads on to consideration of sites outside the settlement boundary in terms of their suitability to be considered as a rural exception site. This clearly demonstrates the Council's expectation that rural exception sites are indeed those outwith the settlement boundary.
- (16) The representor considers that this anomaly, which renders the Clows Top site unviable (as an affordable housing site), can be remedied through an amendment to the SPD by making clear that rural exception sites are only those sites which are unallocated (windfall) sites which lie outwith settlement boundaries.
- (17) Failing the Council's acceptance of the above remedy, the representor requests that additional wording is introduced into the SPD under the heading of 'Rural Exception Sites' as follows: "It is accepted that some sites may not readily fall within the Council's normal definition of a 'rural exception site' and the Council will consider suitably justified alternative development proposals for any such sites on their merits"
- (18) Under the current policy circumstances the representor avers that the Council will not be able to deliver the minimum 54 windfall units in the Rural Wyre Forest as set out in Policy SP.1 of the Local Plan. It is unfeasible to expect that all these units are capable of being delivered as 100% affordable houses, which is what is required of a rural exception site.

The representor has undertaken some market testing of the Clows Top site with Registered Providers who are represented elsewhere in the Wyre Forest and so are familiar with the local market. Both have rejected the Clows Top site as being too isolated, being approximately ten miles from Kidderminster or Stourport and five from Cleobury Mortimer, but subject to the vagaries of rural public transport, rendered the site inaccessible without a car, which many RP tenants do not have access to. This is likely to be the case with many of the potential sites in the rural area which might be considered as rural exception sites. So this begs the question under the proposed SPD as to how the Council expects to deliver new rural housing.

(19) Notwithstanding that, not all of the rural housing needs are for affordable housing units. The 2019 Rock Parish Needs Survey (currently under revision) indicated that at that time there were 42 households looking to move in the next 10 years with a need for a 2-bed property either bungalow (top priority) or a house. So in the 10 years from 2019 the need was defined as 35 homes in the parish. Due to the scarcity of homes available on the market the survey did indicate that there may be a market for low-cost home ownership products. However the conclusion was that in the next 5 years (to 2024) 11 of the new homes were for 2/3 bed *owner occupier* bungalows; and beyond 2024 another 10 owner occupier properties would be required - 3 houses and 7 bungalows. It is doubtful that the current survey revision of the local Rock Parish need is going to indicate much different. So if the Council accepts that some local need is for market housing, it raises the question as to how this will be achieved if all windfall sites are expected to be 100% affordable.

	(20) The representor requests that the District Council considers this representation as part of the Housing SPD consultation and requests that suitable amendments are made as suggested in this representation, which accept that the Clows Top site is not a 'rural exception site'. In the absence of any amendment to the draft SPD to recognise the unique circumstances that the Clows Top site will be placed in, given the extensive abnormal cost associated with redevelopment, the site will be unviable to develop for residential purposes and the only viable option will be to recommence the commercial haulage yard use.	
Stourport Town Council	 I completely fail to understand why Bewdley has a special mention in this document with specific clauses attached to developments in the town. The wording and content should also apply to Stourport. It's no wonder Stourport has come to such a pass when it's clear yet again that we are being sidelined in this document. I think we need to propose the same wording and special conditions that are laid out here for Bewdley should also apply to Stourport. If WFDC are not willing to support that we need a formal response from them as to why that is the case. 	Noted. The SPD however, is only a guidance document providing advice on the adopted local plan. It can not introduce new policy. Any revision to policies will need to be picked up at the next Local Plan review.

Agenda Item No. 8 Appendix 2

Planning Manager	Comment	There is a need to add further detail to the delivery of individual or community led self and custom build with regards to rural areas.	The section has been amended and the additional wording is underlined below:
			In principle the Council will support self and custom build housing proposals where this is meeting a demand identified by the Council's register. However, the proposal will be required to be in compliance with the wider policies and principles of the Local Plan. If the proposed location of a self or custom build unit is in a rural area, the applicant will need to demonstrate how they have addressed Policy SP.2 Locating New Development and Policy SP.11 Addressing Rural Housing Needs.



Overview & Scrutiny Committee

Report of: Heather Stone

Date

07/03/2024

Open

If exempt add reason

Title/Subject of item

Stourport No.1 and No.2 Draft Character Appraisals and Management Recommendations

Summary

Attached is a draft of a Cabinet report on this subject, which Cabinet is expected to consider on 9th April 2024.

The Overview and Scrutiny Committee is invited to consider the report and provide recommendations to Cabinet.

Officer contact details

Name: Heather Stone

Title: Principal Planning Policy Officer Contact number 01562 732520

WYRE FOREST DISTRICT COUNCIL

CABINET 9th April 2024

Stourport No.1 and No.2 Draft Character Appraisals and Management Recommendations

OPEN				
CABINET MEMBER:	Cllr Dan Morehead, Cabinet Member for Economic Regeneration, Planning and the Green Agenda			
RESPONSIBLE OFFICER:	Kate Bailey, Head of Strategic Growth			
CONTACT OFFICER:	Heather Stone, Principal Planning Policy Officer			
APPENDICES:	https://www.wyreforestdc.gov.uk/conservation-area-character-appraisal-and-design-supplementary-planning-document/			

1. PURPOSE OF REPORT

•

To present the draft Conservation Character Appraisals and Management Recommendations for Stourport No.1 and Stourport No.2 Conservation Areas and to agree that they be consulted upon.

2. **RECOMMENDATION**

The Cabinet is invited to:

- 2.1 Approve the two draft documents AND
- 2.2 Agree to a 4-week public consultation between 10 April and 8 May 2024.

3. BACKGROUND

Heritage consultants Donald Insall Associates were appointed in June 2023 to review the two existing Conservation Character Appraisals for Stourport No.1 and No.2 in the light of recent developments within the town centre and also to follow the latest guidance from Historic England. The original Character Appraisals date from 2001 (having been partially updated in 2015 to reflect changes to national and local policy). Officers undertook a walkabout in late June with the consultants and representatives from Stourport Town Council and Stourport Civic Society.

4. KEY ISSUES

4.1 In accordance with the Planning (Listed Building and Conservation Areas) Act 1990 it is necessary to take stock of the significance of the two conservation areas that

- cover the Georgian parts of Stourport-on-Severn and also set out the actions to preserve and enhance their special architectural and historic interest.
- 4.2 Conservation Area No.1 comprises the southern part of town from the River Severn northwards to the south side of York Street. This part of the town contains the development around the canal and its basins. Conservation Area No.2 comprises the northern part of the Georgian town beyond the canal basins.
- 4.3 The two documents analyse the history, character and appearance of the areas and identify threats and opportunities to their historical significance. They also propose a number of actions which could prevent further erosion of that significance and reverse harmful changes that have already occurred. Amongst the recommendations contained in the two reports are proposals to slightly amend the Conservation Area boundaries, with the removal of the small site on the east of Severn Road which formally contained the Bond Worth office building which has recently been demolished as part of the new housing development on the former Carpets of Worth site. Another suggestion, which will be consulted on, is to move the northern part of New Street from No.1 to No.2 which would seem more logical.
- 4.4 It is proposed that a four-week consultation be held between 10th April and 8th May 2024. The following measures will be taken to publicise the consultation:
 - Displaying information on the District Council's website
 - Press release
 - Targeted consultation with Stourport Town Council and Stourport Civic Society
 - Providing electronic or hard copies of the consultation document in the WFDC offices and at Stourport Library.
- 4.5 All responses received will be reported to this committee in due course alongside the final version of both character appraisals. It is anticipated that the documents will be adopted in June 2024.

5. FINANCIAL IMPLICATIONS

- 5.1 The costs of adopting the CACA relate to staff time. These will be met by existing budgets.
- 5.2 The costs of producing the two documents have been met from existing planning budgets for the consultants work (£12,870). Going forward it is hoped that these documents will be produced inhouse.

6. LEGAL AND POLICY IMPLICATIONS

6.1 The documents have been prepared in accordance with the provisions of the Planning (Listed Buildings and Conservation Areas) Act 1990. Under sections 69 and 70 of this Act, officers are also proposing that the boundary of the conservation areas be slightly amended.

7. IMPACTS AND IMPACT ASSESSMENTS

- 7.1 Equality an Equality Impact Screening Assessment has been undertaken and concluded that a full EqIA is not required.
- 7.2. Health it is considered that the management recommendations included in the Character Appraisals will, if enacted, have a positive impact on the well-being of the local population
- 7.3 Climate Change n/a

8. RISK MANAGEMENT

8.1 The existing Character Appraisals need updating to reflect the latest guidance and changes to policy. They also do not contain any management recommendations or assess the significance of the Conservation Areas.

9. CONCLUSION

9.1 Members are requested to agree to a 4-week consultation on the draft documents between 10th April and 8th May 2024. The documents will be available online the consultation undertaken will be compliant with the Statement of Community Involvement.

10. CONSULTEES

- 10.1 CLT
- 10.2 Planning Manager, WFDC

11. BACKGROUND PAPERS

11.1 Statement of Community Involvement (link to be added once available)

Overview & Scrutiny Committee Work Programme 2023-2024

June 2023

Budget and Performance Monitoring Q4 update Review of inclusive play equipment in the parks owned by WFDC

July 2023

Worcestershire Housing Strategy 2023 – 2040

Wyre Forest District Council Health and Wellbeing Supplementary Planning Document (SPD)

Review of Public Space Protection Orders – consultation

Nominations for Treasury Management Review Panel (Chair to be appointed)

September 2023

Budget and Performance Monitoring Q1 update Environmental Enforcement Policy Localism Strategy

October 2023

Wyre Forest District Council Housing Supplementary Planning Document (SPD)

November 2023

Budget and Performance Monitoring Q2 update

December 2023

Wyre Forest Health Action Plan Update

Climate Change Action Plan Update and Climate Change and Carbon Reduction Plan 2024 - 27

Cost of Living Action Plan Update

January 2024

WFDC Local Development Scheme (LDS)

Review of Statement of Community Involvement (SCI)

EXEMPT – Acquisition of building in Kidderminster

February 2024

EXEMPT - Capital portfolio fund update - Jones Valerio Ltd

March 2024

Budget and Performance Monitoring Q3 update

Housing Assistance Policy

Design, Amenity and Shopfronts, Supplementary Planning Document

Housing Supplementary Planning Document

Conservation Area Character Appraisals (CACA) (Stourport-on-Severn No.1

Conservation Area and Stourport-on-Severn No.2 Conservation Area)

May 2024